



Safer City Partnership Strategy Board

Date: MONDAY, 16 MAY 2022

Time: 3.30 pm

Venue: HYBRID MEETING IN COMMITTEE ROOM - 2ND FLOOR WEST WING
AND MICROSOFT TEAMS

Members: Ruby Sayed (Chair)
Tijs Broeke (Deputy Chairman)
James Chapman (London Fire Brigade)
Marvin Bruno (British Transport Police)
Claire Dumontier-Marriage (Cheapside Business Alliance)
Renu Gupta (Independent Advisory Scrutiny Group)
Bob Benton (City Business Representative)
Don Randall (City of London Crime Prevention Association)
Nina Griffiths (City and Hackney CCG)
Karla Day (National Probation Service)
Umer Khan (City of London Police)
Patrick Brooks (London Ambulance Service)

Enquiries: Chris Rumbles
tel.no.: 020 7332 1405
christopher.rumbles@cityoflondon.gov.uk

Accessing the virtual public meeting

Members of the public can observe this virtual public meeting at the below link:
www.youtube.com/watch?v=Rq9N67iNX9Q

A recording of the public meeting will be available via the above link following the end of the public meeting for up to one municipal year. Please note: Online meeting recordings do not constitute the formal minutes of the meeting; minutes are written and are available on the City of London Corporation's website. Recordings may be edited, at the discretion of the proper officer, to remove any inappropriate material.

John Barradell
Town Clerk and Chief Executive

AGENDA

1. **APOLOGIES**

2. **DECLARATIONS OF INTEREST**

3. **MINUTES**

To agree the public minutes of the Safer City Partnership Strategy Board meeting held on Monday 29th November 2021.

For Information
(Pages 5 - 12)

4. **OUTSTANDING ACTIONS**

Report of the Town Clerk.

For Information
(Pages 13 - 14)

5. **CITY OF LONDON POLICE UPDATE**

Commissioner to be heard.

For Information

6. **SAFER CITY PARTNERSHIP REVIEW**

Report of the Director of Community and Children's Services

For Decision
(Pages 15 - 28)

7. **STRATEGIC ASSESSMENT 2021**

Report of the Director of Community and Children's Services.

For Decision
(Pages 29 - 126)

8. **DOMESTIC ABUSE AND VIOLENCE AGAINST WOMEN AND GIRLS**

Report of the Director of Community and Children's Services.

For Information
(Pages 127 - 130)

9. **COMMUNITY SAFETY TEAM UPDATE**

Report of the Director of Community and Children's Services.

For Information
(Pages 131 - 134)

10. **COMMUNITY AND CHILDREN'S SERVICES UPDATE**

Report of the Director of Community and Children's Services.

For Information
(Pages 135 - 138)

11. **PUBLIC PROTECTION SERVICE (ENVIRONMENTAL HEALTH, LICENSING AND TRADING STANDARDS) UPDATE**

Report of the Port Health & Public Protection Director, Markets & Consumer Protection

For Information
(Pages 139 - 150)

12. **QUESTIONS RELATING TO THE WORK OF THE GROUP**

13. **ANY OTHER BUSINESS**

This page is intentionally left blank

SAFER CITY PARTNERSHIP STRATEGY BOARD

Monday, 29 November 2021

Minutes of the meeting of the Safer City Partnership Strategy Board held virtually and available to view at www.youtube.com/watch?v=-fstyiktago.

Present

Ruby Sayed (Chair)
William Duffy (City of London Police)
Don Randall (City of London Crime Prevention Association)
Patrick Brooks (London Ambulance Service)

Gavin Stedman	- Port Health and Public Protection Director
Alex Orme	- Town Clerk's Department
Simon Cribbens	- Community & Children's Services Department
Jillian Reid	- Community and Children's Services Department
Gemma Stokley	- Town Clerk's Department
Polly Dunn, Clerk	- Town Clerk's Department
Andrew Issitt	- Parkguard
Valeria Cadena	- Community Safety Manager

1. APOLOGIES

Apologies were received from Tijs Broeke, Karla Day, Bob Benton, Randal Anderson and Renu Gupta.

2. DECLARATIONS OF INTEREST

There were no declarations.

3. MINUTES

RESOLVED: That the minutes of the Safer City Partnership Strategy Board meeting on 27th September 2021 be approved as an accurate record.

4. OUTSTANDING ACTIONS

The Board received a report of Town Clerk providing Partners with a summary of outstanding actions from previous meetings.

The Community Safety Manager referred to the Strategic Assessment presented at that last meeting and stressed the importance of ongoing support of the Corporate Strategy and Performance Team in order to achieve a 2022 assessment. The Chair agreed to consider offline what can be done to ensure the City Corporation's continued support in this area of work.

RECEIVED

5. **CITY OF LONDON POLICE UPDATE - POLICE REPORT FOR THE PERIOD SEPTEMBER - NOVEMBER 2021**

The Board received a report of the Commissioner providing an overview of crime and anti-social behaviour recorded in the City of London during the reporting period.

The Chair referred to information and data on anti-social behaviour that offered a narrative and explanation, but with facts and figures relating to sexual offences there being very little information by way of explanation other than showing a significant increase during the period. The Chair suggested it would be helpful to understand how the figures compare to pre-lockdown. It would help by way of re-assurance to Partners and members of the public to understand what was being done to address the issue, with data demonstrating over a year that figures appeared to have quadrupled.

The Commissioner responded and confirmed they would gather additional data and come back with more detail on sexual offences reporting. The Commissioner referred to crime trends over five years, whilst having seen an increase overall in crimes during this period, the figure still remained lower than pre-covid.

The City was now seeing a return to life resulting in an increase in footfall, increased use of the transport network and therefore certain crime types coming back. These were mainly violence with injury, common assault with links to domestic violence offences, offences at licensed premises and in retail units.

Incidents of rape had seen an increase over the period and further data behind this would be obtained for the next meeting. The Board noted burglary and shoplifting had seen a decrease along with incidents of bike theft and anti-social behaviour.

It was explained that in response to Violence Against Women and Girls, City of London Police had changed its posture on the nighttime economy through an increase in resourcing, launched an Ask Angela campaign and there was now a Chief Superintendent leading in this area. The Board noted that another area of crime that had seen an increase was drink spiking with a response having been to put a bid in to allow testing and also teams having been briefed and the Licensing Team working with the licensing trade to increase awareness, with a weekly review of incidents taking place to ensure these do not escalate any further.

In conclusion, the Commissioner acknowledged crime had seen an increase, but that the number of incidents does still not compare to figures pre-covid.

The Chair referred to footfall still not being at the levels they used to be and that she would like to understand the levels on a percentage basis. This would be helpful moving forward in considering what preventative measures were being taken. The Chair welcomed the Ask Angela initiative, which had received a

very positive response. It was stressed how capturing data would be crucial in reviewing its success.

The Chair commented on the increase in spiking incidents being of significant concern and suggested there was a need to understand what immediate support would be available to deal with this through either street triage, medical services and considering appropriate training for the licensing team and licensed premises.

The Commissioner agreed with the points raised and suggested the bid relating to testing would look to address a number of these.

The Commissioner explained more data had been requested to allow a review of offences. An initial review of the offences had indicated that the suspect had been recorded as a stranger or not seen by the victim. To date, incidents had been seeing late reporting, thereby reducing an opportunity for forensic and CCTV evidence being gathered. More work was now being put into this area of crime to increase officers on the street and through linking into the Licensing Team and offering increased opportunity to capture evidence early.

It was agreed that training of venues and increased use of CCTV were crucial areas in addressing incidents of spiking.

The Board received the report and noted its content.

At this point in the meeting, it was noted there were not a sufficient number of Responsible Authorities to achieve a quorum and that any items requiring a decision would need to be taken outside of the meeting. The Board continued to consider items on an informal basis. It was proposed seeking an urgent decision following the meeting on any items requiring a decision.

6. PROCEEDS OF CRIME ACT FUNDING BIDS

a) Addressing vulnerability in the Night-time Economy

The Community Safety Manager referred to the importance of this area of work, with there being a need for it within the night-time economy and funding of kit in support of it. This would go towards helping people immediately and offer an opportunity to test people as soon as possible, thereby allowing an opportunity to respond in a shorter period of time than was currently the case.

c) Additional counselling for people who have experienced domestic or sexual abuse

The Community Safety Manager referred to women in the City who were in need of a service at this moment in time from counselling, with the reality of what can be provided by the National Health Service often taking a long time and victims really needing this service at the earliest opportunity.

The Community Safety Manager confirmed both Proceeds of Crime Act Funding Bids came forward with her full support.

The Commissioner offered his full support for both Proceeds of Crime Act Fund bids. The Commissioner stressed the importance of establishing early evidence in building a picture of where people were being spiked, establishing whether it was a spiking offence and getting in early in looking to address the issue. The second bid was about vulnerability of specific groups and ensuring support through the services that were in place. It was confirmed that both bids were fully supported by City of London Police.

The Chair referred to counselling and capacity of the current provider and what they were able to provide and questioned what was being done to ensure culturally available counselling for all domestic abuse victims within the City from all backgrounds. The Community Safety Manager responded confirming to increase capacity on offer there would need to be a clearer offering on funding and a greater level of certainty of funding to be able to put in place an increased level of resourcing.

The Chair asked that capacity issues be reviewed to make sure a full, effective and efficient service can be provided to all those in need within the City.

The Chair expressed concern at what appeared to be a lack of data being captured of those having been turned away from a service, with it not being known what these numbers were. This would in turn impact the level of funding and it was suggested this was something that would need addressing going forward by way of a monitoring form for service providers to complete, which could then be scrutinised fully. The Community Safety Manager agreed to continue working with agencies to capture relevant data, with this remaining an important and ongoing piece of work to ensure a response was being offered as needed.

The Chair proposed the Proceeds of Crime Act Funding Bids be dealt with outside of the meeting and a formal decision obtained on these as appropriate.

7. COMMUNITY SAFETY TEAM UPDATE

The Board received a report of the Director of Community and Children's Services updating them on Community Safety activity not otherwise addressed on the agenda.

The Community Safety Manager confirmed the report provided an update on all the different areas of work of the Community Safety Team since the last Board meeting.

RECEIVED

8. PUBLIC PROTECTION SERVICE (ENVIRONMENTAL HEALTH, LICENSING AND TRADING STANDARDS) UPDATE

The Board received a report of the Executive Director of Environment providing an update on the work of the Public Protection Service, which comprises Environmental Health, Licensing and Trading Standards that relates to the Safer City Partnership.

The Port Health and Public Protection Director introduced the report and highlighted key points. It was explained how the report was looking back and covered the period of July-September as restrictions of Covid were being lifted and increased freedoms were being seen in the City, which was reflected by some of the information included within the report.

The Director referred to teams having continued to operate throughout the various lockdowns in an effort to ensure compliance with the changing regulations and helping businesses with the process. That was continuing as businesses started to return to the City, with not all operating in the same way as they may have done pre-covid, with a slightly different offering and restricting what they were doing in certain areas. The team would be continuing with a process of offering assistance through into the next year.

The Director referred to illegal street trading having seen an increase as people were starting to return the City. It was confirmed the Public Protection Team have targeted this immediately in an effort at reducing incidents in the City, with this seeing positive results.

Noise complaints have seen an increase with reporting back up to pre-covid levels, which highlights the City livening up again and the noise culture. A noise service runs 24/7 and any Partners or Members can call through to this service to report an incident and the team would look to address any issues that may be found.

The Chair questioned whether noise complaints related specifically to licensed premises, or if it related to other areas also e.g., building works and the Director confirmed it included all noise complaints. The Director further clarified that there was currently no breakdown of noise complaint by age demographic with the data focussing on premises.

The Board received the report and noted its content.

9. **LONDON FIRE BRIGADE**

The Board noted that a London Fire Brigade representative was not in attendance at the meeting today and that no update would be given.

10. **OTHER PARTNER UPDATES**

London Ambulance Service (LAS) - The Board received an update on winter preparedness and pressures, the evolving situation with the Covid pandemic, general respiratory illnesses that were in circulation at this time of year that were applying significant pressures to health services.

A question was raised regarding potential LAS closures and whether there would be any impact in the City. The LAS representative explained recent media coverage had not been entirely accurate and it was explained that LAS were looking at options to create a hub and spoke strategy moving forward. It was stressed that the majority of calls were often issued once ambulances were already out on service or from hospitals once a patient had been delivered

safely. Ambulance stations themselves did not have a major relationship to where ambulances were dispatched from. Work was taking place to identify sites for ambulance stations that were fit for purpose for a modern ambulance service and that would support ambulance crews in preparing for their day. It was stressed that any proposed plans would have no impact on response times, but with consultation taking with all relevant partners in advance of any changes being introduced.

The Chair questioned LAS's strategy, plans and programme in relation to discharging its duty in relation to environmental issues e.g., upgrading of vehicles and to understand its plans in this regard. The LAS Representative responded explaining an approach of managing patients through 111 service or remote clinicians initially and to avoid despatch of an ambulance. Beyond this, a new generation of ambulances was currently be reviewed with the aim of modernising the fleet through different models that can work on hybrid power, whilst having to be mindful of reliability as well as environmental issues. A Paramedic response can also be provided on push bike where appropriate.

Crime Prevention Association – The Board noted the Association had been meeting virtually throughout the year with most of its recent activity having been around responding to Covid-19, there being a number of articles in the planning as well as programming for next year. Members noted the Association's membership remained strong, and that it had remained very active and with a full programme planned for next year.

The Chair referred to the City Security Magazine and the way people were now working and questioned what other channels of communication were being used to get the magazine to people and the Crime Prevention Association representative explained a digital version was in circulation, with a large following. The Association was also active through use of social media where possible, and its website also being refreshed. The Chair suggested talking with the City Corporation's Communications Teams to consider options in relation to taking forward any urgent communications though use of digital platforms.

11. **PARKGUARD LTD CITY-WIDE PATROL**

The Board received a report of the Director of Community and Children's Services that provided an update on the mobile patrol services to City estates and begging patrols through a commissioned provider – Parkguard Ltd.

The Chair questioned whether the item was being taken to Police Authority Board and it was confirmed this would be done. It was explained that a proposal for City Parkguard Ltd receiving CCAS accreditation from City of London Board would need to be taken to Police Authority Board for a decision, which would be based on an evidence-based approach.

The Commissioner remarked on their understanding that CCAS authority had already been granted by City of London Police. It was agreed to take this offline to review the position further and understand the powers that have been granted. The Parkguard representative stressed their approach would always be one of education before enforcement. The Chair suggested it would be

helpful to understand the powers that have been granted to Parkguard so that Partners can be aware of these and by way of information sharing.

The board received the report and noted its content.

12. **DOMESTIC ABUSE AND VIOLENCE AGAINST WOMEN AND GIRLS**

The Board received a report of the Director of Community and Children's Services providing them with an update on current service delivery, actions and provision around Domestic Abuse (DA) and Violence Against Women and Girls (VAWG).

The Board received the report and noted its content.

13. **SAFER CITY PARTNERSHIP REVIEW**

The Board received a report of the Director of Community and Children's Services setting out proposals to undertake a review of the Safer City Partnership to ensure public authorities that were partners continued to fulfil the duties expected of the partnership.

Given the issues with quorum at the meeting, it was proposed taking the review offline to engage with Members of the group on initial thinking in relation to the review and to allow work in this area to progress. It was stressed that no changes to terms of reference or composition of the Board would be taken without it coming back to Board Members for a decision at an appropriate point.

The Chair suggested that it would be helpful if discussions could take place with all relevant partners to allow the framework and governance of the Group to be reviewed and get everyone on board with this.

It was proposed holding this item over to the next meeting, with work to take place to engage with relevant partners in the interim and an update to be provided at the next meeting.

14. **QUESTIONS RELATING TO THE WORK OF THE GROUP**

There were no questions.

15. **ANY OTHER BUSINESS**

There were no additional items of business.

The meeting closed at 4.55pm.

Chairman

Contact Officer: Chris Rumbles
tel.no.: 020 7332 1405
christopher.rumbles@cityoflondon.gov.uk

This page is intentionally left blank

SAFER CITY PARTNERSHIP STRATEGY BOARD

May 2025

OUTSTANDING REFERENCES

No.	Meeting Date & Reference	Action	Owner	Status
1	7.11.19 Item 6 Partnership Data Review	Multi-agency strategic assessment to be developed. Update to be provided at next meeting. Initial scoping exercise undertaken. Draft strategy to be prepared. Chairman stressed a need for SCP to receive analytical support.	Community Safety Manager / Chief Strategy Officer	<u>ONGOING:</u> Presentation at SCP on 26.2.21. Proposal to have a workable dashboard ready meeting in May. Update provided at SCP on 25.5.21. Chief Strategy Officer to take forward and support a 2022 assessment.
2.	29.11.21 Sexual Offences Reporting	Commissioner to report back with further data on this are of crime with facts and figures to understand how figures compared by pre-lockdown.	Commissioner	<u>Ongoing</u> <u>CoLP Update to be given at SCP on 16.5.22</u>
3	29.11.21POCA Funding Bids	Two Proceeds of Crime Act Funding Bids considered that the last Safer City Partnership Strategy Board to be consulted on and approved following the meeting. <ul style="list-style-type: none">Addressing vulnerability in the high-time economy.Additional counselling for people who have experienced domestic or sexual abuse.	Valeria Cadena	<u>COMPLETE</u> Both bids approved in consultation with Responsible Authorities. .

No.	Meeting Date & Reference	Action	Owner	Status

Strategy Boards & Committee:	Date:
Safer City Partnership Strategy Board	16/05/2022
Subject: Safer City Partnership Review	Public
Report of: Andrew Carter, Director of Community and Children’s Services, City of London Corporation	For Decision
Author: Valeria Cadena, Community Safety Manager, City of London Corporation	
<div>Summary</div> <p>This report sets out proposed changes to the Safer City Partnership (SCP) and its Terms of Reference. The SCP acts as the Community Safety Partnership in the City of London. It follows a review undertaken in consultation with the Partnership’s Responsible Authorities to ensure that the SCP continues to fulfil the duties and functions set out in legislation.</p> <p>The City Corporation scrutiny arrangements for the SCP’s work are included in this report, setting out the role required of local authorities (through their elected members) to scrutinise Community Safety Partnerships in the local area.</p> <div>Recommendations</div> <p>Members are asked to:</p> <ul style="list-style-type: none">• Approve the changes to SCP terms of reference• Endorse the future work with the Crime and Scrutiny Committee.	

Main Report

Background

1. In November 2021 the SCP supported the undertaking of a review of the partnership. The City Corporation presented an update to the City of London Common Council to propose that the Crime and Disorder Scrutiny Committee resume activity from 2022. In order to have an operational board where the SCP's Responsible Authorities lead on the delivery of duties placed upon them, and be subject to the scrutiny of elected members for that delivery, the SCP has reviewed the way it works, and has set out its roles and responsibilities in the proposed new Terms of Reference (TOR) 2022.

2. Responsible Authorities form Community Safety Partnerships (previously referred to as Crime and Disorder Reduction Partnerships). In the Square Mile this is known as the Safer City Partnership. The Responsible Authorities are defined in section 5 of the Crime and Disorder Act 1998 as:
 - a. Local authority – City of London Corporation
 - b. Police force – City of London Police
 - c. Police authority – City Police Authority
 - d. Fire and rescue authority – London Fire Brigade
 - e. NHS Clinical Commissioning Group (CCG) – City and Hackney NHS CCG
 - f. Probation service – National Probation Service, London division.
3. The Responsible Authorities have a legal duty under section 17 of the Crime and Disorder Act 1998 to carry out all its various functions with due regard to the need to prevent crime and anti-social behaviour in its area. This duty includes reducing reoffending and combatting substance misuse in the area.
4. Their roles and responsibilities are described in detail in Appendix 1.

Current Position

5. Currently there is no distinction between the SCP Responsible Authorities and the SCP Strategic Board. Furthermore, there are no current arrangements to report to the Crime and Disorder Scrutiny Committee.
6. The TOR 2022 makes a clear distinction between the two groups and their collaborative work to distinguish between the 'responsible authorities' (statutory partners) and 'invitees' (non-statutory and additional members), in accordance with the Crime and Disorder Act 1998 and associated regulations.
7. The SCP, as described in the legislation, is a body responsible for strategies to reduce crime and anti-social behaviour in the area. The SCP sets up the strategic direction of community safety in the locality, and appointed representatives need to be senior officers within their organisations, with the power of making decisions. However, at the present time we have a variety of representatives, including elected members.
8. The SCP currently reports on individual organisational activity rather than the partnership as a whole.

Crime and disorder Scrutiny

9. The powers to exercise scrutiny functions to Community Safety Partnerships (the SCP) were given to local authorities by sections 19 and 20 of the Police and Justice Act 2006 as amended by section 126 of the Local Government and Public Involvement in Health Act 2007. There have also been regulations passed under section 20 of the Police and Justice Act. These provisions give local

authorities a framework for developing an ongoing relationship between the SCP and scrutiny arrangements.

10. At heart, scrutiny is about accountability. Elected members have a unique place in local decision-making, providing a clear line of democratic accountability between decision-making and the people they serve. The Crime and Disorder Scrutiny Committee will enable them to bring their unique perspective to bear on how the SCP are tackling crime and anti-social behaviour and potentially benefit communities everywhere in the Square Mile.
11. The Government guidance on scrutiny¹ defines four fundamental roles that define good scrutiny and underpin scrutiny activity:
 - provides ‘critical friend’ challenge to executive policy-makers and decision-makers
 - enables the voice and concerns of the public and its communities to be heard
 - is carried out by ‘independent-minded governors’ who lead and own the scrutiny process
 - drives improvement in public services.
12. From 2022 The Crime and Disorder Scrutiny Committee will resume activity in order to carry out scrutiny as mentioned above to the SCP. The Town Clerk has proposed a 2022 TOR in Appendix 2.

Proposals

13. After consultation, the SCP Responsible Authorities have agreed that the SCP will work as an operational group that reports to, and is scrutinised by the Crime and Disorder Scrutiny Committee. They have proposed an approach that sets out an agreed strategy to fulfil the duties placed on the partnership and utilise the collaborative powers and resources of partners to secure the operational delivery and be accountability for the strategy’s priorities and actions.
14. The main roles and responsibilities of the SCP Responsible Authorities as per the legislation will be to:
 - appoint the members of SCP Strategy Group. The SCP Strategy group and the Responsible authorities will work in collaboration to direct the work of the partnership
 - review the membership annually to ensure that members have the requisite skills and knowledge to exercise their functions
 - prepare an annual Partnership Strategic Assessment to identify Community Safety priorities
 - engage and consult with the community to understand their crime and disorder priorities

¹ Guidance for the Scrutiny of Crime and Disorder Matters – England, October 2009.

- prepare, publish, implement, and monitor the progress of a Partnership Community Safety Plan, including reducing reoffending and substance misuse
- govern the review of partnership expenditure
- have information-sharing protocols in place to support effective partnership work through data sharing across partners
- submit an annual report on the SCP Strategy and implementation to the Crime and Disorder Scrutiny Committee.

15. The SCP Strategy Board is to work in collaboration with the Responsible Authorities to prepare an annual partnership strategic assessment, produce a three-year strategy/partnership plan, (refreshed every year), laying out the approach for addressing the priorities highlighted in the assessment. They will also monitor the efficiency of the plan and record its implementation and delivery.

Strategic Implications

16. A three-year strategy will be produced by the SCP Strategic Board, based on the priorities highlighted in the annual strategic assessment. The implementation of the plan will be a collaboration of all members of the SCP Strategic Board.

Implications

17. The committees now represented in the SCP Strategy Board and others named in the Crime and Disorder Scrutiny Committee Terms of Reference would be able to nominate a representative to sit on the Crime and Disorder Scrutiny Committee.

18. The elected members who can participate in the SCP Strategy Board meetings will be community representatives appointed by the Community and Children's Committee, or by invitation of the SCP Responsible Authorities.

19. The Chair and Deputy Chair of the SCP Strategic Board will be senior officers of the Responsible Authorities, to be elected by the same group.

20. Only one SCP Strategic Board meeting a year will be a public meeting; all other quarterly meetings will be non-public.

21. The SCP Responsible Authorities and Chairperson will report to the Crime and Disorder Scrutiny Committee.

Conclusion

22. The review of the SCP aims to be in line with the legislation, to improve accountability, collaboration, community impact, good governance, scrutiny and transparency.

Appendices

- Appendix 1 – SCP Term of Reference
- Appendix 2 – Crime and Disorder Scrutiny Committee Terms of Reference

Valeria Cadena

Community Safety Manager

T: 079 0987 6109

E: valeria.cadena@cityoflondon.gov.uk

This page is intentionally left blank



Safer City Partnership and Safer City Partnership Strategy Board

Terms of Reference 2022

Purpose

The Safer City Partnership (SCP) brings together statutory agencies, known as the Responsible Authorities, that have a role in keeping the Square Mile safe. Our vision is that the Square Mile is a safe place for people to live, learn, work and visit.

The SCP is a statutory community safety partnership required by the Crime and Disorder Act 1998 and subsequent legislation and regulations.¹ This means the SCP must comply with statutory duties and work together to address community safety issues in the Square Mile.

SCP Responsible Authorities Statutory Duties & Responsibilities

The SCP Responsible Authorities are accountable for the statutory duties and responsibilities outlined below:

- Establishing a strategic group with statutory members to direct the work of the partnership
- Reviewing the membership annually to ensure members have the requisite skills and knowledge to exercise their functions
- Preparing an annual Partnership Strategic Assessment to identify Community Safety priorities
- Engaging and consulting with the community to understand their crime and disorder priorities
- Preparing, publishing, implementing, and monitoring the progress of a Partnership Community Safety Plan, including reducing reoffending and substance misuse
- Governing the review of the expenditure of partnership monies
- Having an information-sharing protocol in place to support effective partnership work through data sharing across partners.

The SCP sets the strategic direction for partners by identifying and obtaining agreement to priorities, while ensuring that partners can deliver on their duties and work together on

¹ Police and Justice Act 2006, Policing and Crime Act 2009, Crime and Disorder (Formation and Implementation of Strategy) Regulations 2007

emerging and existing crime and disorder issues by setting up effective systems and processes.

The representatives of the SCP Responsible Authorities are senior officers in their organisations with decision-making power on behalf of those they represent.

SCP Strategy Board

The SCP Strategy Board is the sum of all participants including the Responsible Authorities, invited members, and co-opted members.

The SCP Strategy Board works in collaboration with responsibility for preparing an annual partnership Strategic Assessment, producing a three-year strategy/partnership plan (refreshed every year), laying out the approach for addressing the priorities highlighted in the assessment, and monitoring the implementation and delivery of the plan.

The SCP Strategy Board works in collaboration with the Responsible Authorities to undertake community consultation and engagement on crime and disorder issues.

Chair

The Chair and Deputy Chair of the SCP Strategy Board will each be a representative of one of the Responsible Authorities. The length of term of the Chair is expected to be three years. The partners will agree on a Chair at the commencement of each three-year strategy cycle. Should the Chair become vacant, chairing will pass to the Deputy Chair, and partners will agree a process to nominate a replacement. Should partners suggest that a change in Chair is necessary, a vote of members should take place. If a majority is achieved, the Chair will step down and the Deputy Chair will arrange a process for the election of a new Chair.

Membership

The SCP Strategy Board is appointed by the Responsible Authorities who are statutory members. At least two non-statutory members must be appointed to the SCP Strategy Board. The invitation must be extended by at least one statutory member. Members should pay attention to the value these additional members can bring to a multi-agency Board that is working to address community safety issues in the City.

The invited and co-opted members before 2022 are listed below.

Responsible Authorities with voting rights (Statutory Members)

- The City of London Corporation – Community and Children’s Services and Public Protection
- Police Authority

- The City of London Police
- London Fire Brigade
- London Community Rehabilitation Trust
- NHS Clinical Commissioning Group
- The Probation Service.

Invited Members without voting rights (Additional Members)

- City and Hackney Public Health Team
- British Transport Police
- Transport for London
- City of London Crime Prevention Association
- The Guinness Partnership
- The City of London Corporation – Elected member residents representative
- The City of London Corporation – Elected member business representative
- London Ambulance Service
- Victim Support representative
- Healthwatch representative
- Voluntary sector representative.

The SCP Strategy Board is responsible for delivering the ambitions set out in the Partnership Community Safety Strategic Plan.

Voting and Decisions

Responsible Authorities have an exclusive remit when it comes to voting on matters for decisions. Decisions must be taken in a democratic manner and all partners will be equal – one vote for each core member. As a minimum, two statutory members must be present at SCP Strategy Board meetings for it to be quorate.

Governance and Scrutiny

SCP Strategy Board meetings will be held at least quarterly, with at least one meeting being public. These meetings will provide an opportunity for members to update on their actions and to highlight any risks or opportunities to support effective joint working. Updates should be provided in the form of written documentation such as data or reports, where possible, with a verbal update in the meeting to enable discussion and review. All statutory members are expected to attend the Board or send a suitable representative.

The SCP Strategy Board public meeting will be used to present the annual Strategic Assessment refresh, review of the current plan and update the public on the implementation of the plan.

The SCP Strategy Board will report to the Crime and Disorder Scrutiny Committee (to be established in 2022). This Committee will hold the SCP to account on their efforts for addressing crime and disorder matters in the City. The Chair will submit an annual report outlining and evaluating progress on the Partnership Community Safety Plan. Further reports can be submitted at the request of the Crime and Disorder Scrutiny Committee.

SCP Strategy Board meetings

The SCP Strategy Board meetings will use a standard agenda template:

- Minutes of the previous meeting
- Update on risk and threat/performance management framework
- Oversight of the partnership plan and exception reporting
- Focus on a priority – one priority per meeting
- Emerging issues (for example, new legislation, areas of interest for the SCP, and so on)
- Date of next meeting

The Performance Management Framework will hold members to account on performance, and allow the Board to review progress against measurable objectives which are outlined in the strategy. The partnership plan should also be reviewed at each meeting, with updates and a status indicator (RAG rating) provided by members ahead of the meeting. The Board should focus on actions rated 'Red' and 'Amber' to understand the reasons for the rating, identify opportunities to support, and agree mitigations where appropriate.

A focus on one priority area at each meeting will allow for a 'deep dive' discussion between partners while holding the relevant member to account on their delivery.

Safer City Partnership Priorities

The Safer City Partnership Strategic Assessment provides an evidence base to determine recommended priorities for the SCP. Local communities are also consulted to understand their concerns. These recommendations are then presented to the SCP Board for agreement and sign-off.

Key Committee linkages

The SCP is represented on relevant key committees including the Police Authority Board (by the Chairman and officers), Health and Wellbeing Board (by officer), Homelessness and Rough Sleeping Sub-Committee (by officer), City and Hackney Safeguarding Board and Partnership (by officer).

Sub-groups

Sub-groups that report to the SCP Strategy Group include: The Serious and Organised Crime Board; Domestic Abuse Multi-Agency Risk Assessment Conference (MARAC), City Community MARAC (CCM), Domestic Abuse and Sexual Violence Forum, and the Local Licensing Partnership (LLP). In addition, there are task and finish groups, such as the Drugs Working Group and the Anti-Social Behaviour Strategic Task and Finish Group, involved in this work.

Review

These Terms of Reference are to be reviewed in 12 months.

This page is intentionally left blank

KEAVENY, Mayor	RESOLVED: That the Court of Common Council holden in the Guildhall of the City of London on Thursday 21 April 2022, doth hereby appoint the following Committee until the first meeting of the Court in April 2023.
----------------	--

CRIME AND DISORDER SCRUTINY COMMITTEE

1. Constitution

A Non-Ward Committee consisting of the Chairman and Deputy Chairman of the:

- Policy and Resources Committee, or their representatives
- Police Authority Board or their representatives
- Community and Children's Services Committee or their representatives
- Licensing Committee, or their representatives
- Planning and Transportation
- Health and Wellbeing
- Port Health.

Appointed in accordance with the Police and Justice Act 2006.

2. Quorum

The quorum consists of any three Members.

3. Membership 2016/17

The ex-officio Members referred to in paragraph 1 above.

4. Terms of Reference

- (a) To be responsible for the review and scrutiny of decisions made, or other actions taken, in connection with the discharge by the responsible authorities and other members of the Safer City Partnership of their crime and disorder functions.
- (b) To make reports or recommendations to other committees and to the Court of Common Council with respect to the discharge of those functions.
- (c) To have at least one meeting each year dedicated to scrutinising crime and disorder matters in which they will review the annual Safer City Partnership Strategy and its implementation.

This page is intentionally left blank

Strategy Boards & Committees:	Date:
Safer City Partnership Strategy Board	16/05/2022
Subject: Strategic Assessment 2021	Public
Report of: Andrew Carter, Director of Community and Children’s Services, City of London Corporation	For Decision
Author: Valeria Cadena, Community Safety Manager, City of London Corporation	
<div>Summary</div> <p>The Strategic Assessment 2022 is a document that analyses crime and community safety issues across the City of London. This is a statutory document that must be produced annually. It is used to inform key documents and strategies, including the Safer City Partnership (SCP) Strategic Plan and priorities.</p> <div>Recommendations</div> <p>Members are asked to:</p> <ul style="list-style-type: none">• Approve the report. <p>Responsible Authorities are asked to use this document to aid them in establishing priorities for the SCP three-year Strategic Plan 2023.</p>	

Main Report

Background

1. The Strategic Assessment is a vital document for the SCP. It is a statutory requirement that has to be produced annually. Through analysing data from partner agencies, as well as bodies such as the Greater London Authority, the Strategic Assessment is able to provide insight into crime and community safety issues across the City of London.

Current Position

2. The Strategic Assessment has now been completed. A consultative process with partner agencies to gather their data and overview of the document has been undertaken.

3. The Strategic Assessment is now complete, subject to the SCP Strategy Board's approval.

Strategic Implications

4. The Strategic Assessment is a fundamental document that provides insights into crime and community safety issues across the City of London. The document serves as a vital basis for the development of SCP strategies and priorities, including the next SCP Strategic Plan.

Implications

5. The completion of an annual Strategic Assessment is a statutory requirement and helps to fulfil the obligations of the SCP as a community safety partnership under the Crime and Disorder Act 1998 (and associated regulations).

Conclusion

6. The Strategic Assessment is now complete and will serve as a central document for the SCP's next Strategic Plan and its priorities.

Appendices

- Appendix 1 – *Crime, Disorder and Community Safety: Strategic Assessment – City of London Safer City Partnership, September 2021*

Valeria Cadena

Community Safety Manager, City of London Corporation

T: 0207 332 1272

E: valeria.cadena@cityoflondon.gov.uk

Appendix 1

[To be sent as PDF due to formatting issues]

This page is intentionally left blank

Crime, Disorder and Community Safety Strategic Assessment

City of London Safer City Partnership, May 2022



Executive summary	3	Vulnerable people and communities	53
		<ul style="list-style-type: none"> 6.1 Adults at risk 6.2 Children at risk 6.3 Domestic abuse 6.4 Hate crime 6.5 Mental health 6.6 Suicide and attempted suicide 6.7 Stalking and harassment 6.8 Economic fraud 6.9 Counter terrorism 6.10 Alcohol and drug misuse 6.11 Homelessness 	54 55 55 56 57 59 59 60 60 61 65
City of London Safety City Partnership	9	Other areas of focus	66
<ul style="list-style-type: none"> 1. Introduction 2. Safer City Partnership 3. Crime, Disorder and Community Safety Strategic Assessment 	9 11 12	<ul style="list-style-type: none"> 7.1 Road safety 7.2 Nighttime economy 7.3 Cyber crime 7.4 Air pollution 	67 69 70 70
Overview of crime in the City of London	13		
<ul style="list-style-type: none"> 4.1 Types and levels of crime in the City of London 4.2 Ward analysis and benchmarking 4.3 Recorded crime outcomes and detection rates 4.4 Police Stop and Search 4.5 Resident crime, disorder and community safety concerns 	14 18 20 22 24		
Crime in Focus	33	8. Data gaps	72
<ul style="list-style-type: none"> 5.1 Victims & Suspects 5.2 Acquisitive crime: theft, robbery and burglary 5.3 Violence against the person 5.4 Anti-social behaviour 5.5 Shoplifting 5.6 Bicycle theft 5.7 Public order and criminal damage 5.8 Deliberate fires and alarms 	34 35 39 42 45 47 49 50	Appendices	78
		<ul style="list-style-type: none"> A: City profile B: Other profiles C: Statutory data requirements D: Original online data sources E: Theft groups included 	79 83 88 93 94

Executive summary

This report summarises the available data on crime, disorder and community safety in the City of London. We have used the most up-to-date data available (2021). It provides information on the levels and type of crime, disorder and community safety issues in the area and shows how these figures have changed over time. It also summarises the views of residents in relation to crime, disorder and community safety issues.

Finally, it identifies gaps in knowledge. The report provides the evidence base to inform the new Safer City Strategy and supports the Safer City Partnership to fulfil their legislative obligations under Section 17 of the Crime and Disorder Act 1998 (as amended by the Police and Justice Act 2006 and the Policing and Crime Act 2009) to review, on an annual basis, data around crime, disorder and community safety.

Overview of crime in the City of London

Overall, the City of London is a safe area to live, work and visit

Compared to the rest of London. From April 2018 to March 2021, it had the lowest total number of recorded crimes and the lowest number of recorded violent crimes of all London boroughs. Given that the City was, in this period, the most densely populated part of the UK between 7am and 7pm every weekday in this time, with some 480,000+ people travelling into it each weekday, this is a particularly compelling finding.

However, reported crime in the Square Mile has increased steadily over the last few years, from 1,500 on average per quarter in 2016 to 1,800 on average per quarter in 2021. COVID-19 lockdowns had an impact on Q1 of 2021 reported incidents, as the Square Mile as well as the nation slowly recovering from previous restrictions. This equated to a 27% reduction in reported incidents within Q1 of 2021, compared to Q1 of 2016. As a result of the impact COVID-19 restrictions as previously mentioned, we will be omitting comparison with 2020 data. Instead, we will be using 2019 as the benchmark of our comparisons.

Theft appears to be driving the steady increase in crime in the City of London, representing around 30% of all recorded crimes in the City in 2016, as well as in 2021. Reflecting this, the rate of acquisitive crimes against the person increased steadily from 2016 to 2021. If we compare 2019 and 2021 data we find that this offence category has increased by 18.1% as a proportion to total reported incidents. The largest number of thefts recorded in 2021 were in Bishopsgate, then Farringdon within. However, when size differences between wards are adjusted for, those with the highest concentration of thefts are Cordwainer and Candlewick wards.

The next most prevalent crimes recorded in 2019 were:

- **Violence/assaults (16.25%),** with the largest proportion of the 1,053 such recorded crimes in 2021 occurring in Bishopsgate (251 or 24%). The next highest levels were Tower and Castle Baynard wards, although ambulance callouts for violent incidents were low in these areas. The top 3 Reasons for Ambulance within the City were; Unconscious/Fainting, NHS 111 Transfer and Falls. May represent the impact of Covid on the City.
- **Anti-social behaviour (ASB) (15%).** Bishopsgate had the highest numbers of ASB incidents in the City in 2021, with 211 of the 970 (22%) incidents recorded there. However, Cripplegate, Portsoken & Aldgate, show the highest concentration of recorded ASB relative to the size of the wards, with 102, 45 and 45 incidents per square km respectively.

- **Shoplifting (10.02%)**, concentrated in Langbourn ward, which includes Leadenhall Market. There were 107 incidents in Langbourn in 2021, This was closely followed by Bishopsgate which, recorded 100 incidents within 2021. If we take into consideration the size of the ward, the likes of Langbourn have a greater concentration of incidents per sq km.

Two types of recorded crime are increasing over time, albeit from small initial bases: drugs and bicycle theft. Crimes that were drugs related rose from 4% (rank 8) in 2016 to 5% in 2019, continuing up to 7.5% in 2021. Bicycle theft continued to be a feature of the composition of recorded incidents. Maintained a level from 5% and 4% respectively in 2016 and 2019 and maintaining a similar level within 2021 of 4%. This appears to be in line with the increase in cycling in this period, as well as the overall trend within London Boroughs. Portsoken, Bridge & Tower show the highest concentration of bicycle theft when size of the ward is considered.

¹ <https://www.cityoflondon.police.uk/projectservator>

Suicides in England and Wales by local authority - Office for National Statistics (ons.gov.uk)

Rough sleeping snapshot in England: autumn 2021 - GOV.UK (www.gov.uk)

Community priorities

Residents' spontaneous community safety concerns focus on transport and traffic, accounting for around one-quarter of questions asked at each of the annual residents meetings over the last four years. The number of questions related to safer city themes, including anti-social behaviour and homelessness, are more variable, peaking at around 30% of questions at these meetings in 2018.

When prompted with a list of potential community safety-related concerns in a survey in November 2018, **people in the City (residents, visitors, workers and learners) said terrorism was their biggest concern.** This was followed by anti-social behaviour, road safety, personal theft and rubbish and litter on the street.

Survey respondents generally felt safe in the City; however, 16% of online respondents indicated that they felt either very unsafe or fairly unsafe after dark, and a significant minority of respondents (41% face-to-face and 28% online) said that they worry about being a victim of crime at least some of the time.

In general, **people responding to the survey had a positive view of the Police, and large majorities of respondents (81% face-to-face and 83% online) felt the Police were doing a good or excellent job** and agreed that, if they were to have contact with the Police, the Police would treat them with respect, would be friendly and approachable, would treat them fairly, and would act with integrity. However, slightly lower majorities of respondents agreed that the Police understand their local concerns.

Vulnerable people and communities

The City of London Police (CoLP), working with partner agencies across the City, maintain a detailed vulnerability dashboard tracking data and trends in offences involving vulnerable people. For many of the vulnerability strands, the numbers are too low in the City to allow for reporting or additional analysis. However, there are some themes emerging:

- Post-pandemic ‘return to normal levels’: after a fall during lockdown, numbers of adults and children at risk and incidents of recorded domestic violence, stalking and harassment, and those involving people with mental health qualifiers appear to be returning to pre-lockdown levels;
- Hate crime is decreasing: there has been a general decreasing trend for recorded hate crime in the City over the last two years.
- Around three-quarters of recorded hate crimes in the City and across London are motivated by race. Those recorded in the City are more likely to be motivated by religion than in the rest of London, and less likely to be motivated by sexual orientation, transgender or disability;
- **Levels of suicide and attempted suicide remain high, and constant:** almost 100 people attempted suicide in the City in 2020, with around three-quarters of these happening from one of the five River Thames bridges maintained by the City Bridge Trust, with London Bridge and Tower Bridge recording the highest number of attempts. These figures, as well as the overall total number of attempts, are consistent with the previous two years;
- **Ambulance callouts for overdose/poisoning show a steady increase until the COVID-19 lockdowns:** this report estimates, based on extrapolating the percentage of drug users in the Crime Survey for England and Wales to the daytime population of the City, that there are around 10,000 frequent drug users in the Square Mile. Public Health England regularly find that there is a high level of unmet need for support services, with over half of those estimated as dependent on opiates and/or crack cocaine not receiving any treatment for this; and
- **Homelessness numbers remain stable in the City, and have high levels of multiple need:** in 2021, referencing the nation rough sleeping snapshot statistics. We can see that on any given night within the City there are 20 individuals estimated to be sleeping rough within the City. The Covid Homeless Rapid Integrated Screening Protocol (CHRISP) conducted by clinicians from University College London Hospital following the ‘Everyone In’ initiative to protect the homeless during the pandemic, provided a health assessment for 140 rough sleepers in Hackney. CHRISP data found 51% of rough sleepers met clinical thresholds for a diagnosis of depression and/or anxiety, with a further 25% suffering from a severe mental health condition, such as bipolar disorder or psychosis. A further 17% were dually diagnosed, meeting the clinical thresholds for daily injecting drug use and severe mental health.

Other areas of focus

Since 2005, there have been 25 fatal highway casualties on roads within the City of London. There have also been 793 serious and 4,781 slight highway casualties within this time. Looking specifically at serious and fatal highway casualties since 2015, the leading casualty modes are pedestrian, followed by pedal cycle and then powered two-wheelers.

This data can be viewed alongside a steady increase in daytime weekday population numbers during this time and changes in mode of transport. Specifically, in the period 2017–2019 the number of people cycling in the City rose by 11% (and has quadrupled since 2009) while there was a 7% reduction in motor cars, with freight vehicles unchanged and van volumes increasing by 2%. This means that the number of casualties proportionate to the number of people in the City is actually falling overtime.

The City's night-time economy (NTE) is relatively safe compared to local comparator areas, though consumption of alcohol and intoxication in the City appears to be relatively high. In July 2019, 921 licensed premises were identified as open during the hours of 6:00pm – 6:00am in the City of London. Of these, 736 were public licences and 185 were private licences. The City of London had the lowest level of ambulance-related callouts per 100 licences compared to other local NTE areas such as Shoreditch, London Bridge/Borough, Brick Lane and the West End (73, with the other areas reporting 100–125) and substantially lower levels of CoLP callouts (195 per 100 licences, with other areas showing 332–691).

While the NTE in the City is comparatively safer than others across London, areas of focus did emerge. The Liverpool Street NTE area, particularly Bishopsgate ward, were showing signs of stress, and Monument and Bridge NTE area was showing early signs of concern, particularly in relation violence, anti-social behaviour and cleanliness of premises. The prevailing impression gained from premise observation is that most premises are well managed and appropriate measures are in place to meet the licensing objectives, but that consumption of alcohol and intoxication in these premises is relatively high.

Extensive monitoring across the Square Mile demonstrates that air quality is improving. There has been a particularly marked improvement in the area of the Square Mile that meets the European Union and World Health Organization health-based targets for nitrogen dioxide (NO₂ – a product of fuel combustion). This has gone from very small patches of the Square Mile in 2016 to 30% in 2018, increasing to 67% in 2019. The impact of the response to the COVID-19 pandemic led to a further reduction in nitrogen dioxide across the City during 2020. Overall, levels of nitrogen dioxide were 35–40% lower than in 2019, with particulate matter, PM10, being around 10% lower over the same period. Once activity picked back up in 2021, levels of air pollution returned to pre-lockdown levels.

Data gaps

May 2022

The strategic assessment team were able to access high-quality depersonalised data for most areas in the statutory data lists, usually via SafeStats. The gaps identified were:

- **No bus data** was available in SafeStats for recorded crimes on buses – apart from this, the recorded crime data across all three Police forces operating in the City would be assessed as green. SafeStats are aware and this is being addressed). It would also be useful to know whether they are repeat victims or victims of multiple crimes.
- **Corporation data:** more is required within the corporation in order to enrich the strategic assessment as a whole and to gain an understanding on data gaps/reality of the situation. A broader analysis of reported incidents and offences from different departments, could shed light on patterns and emerging trends within the corporation.
- **NHS data:** it has been difficult to gain access to NHS data we can only make inferences from Local Authority (LA) data from SafeStats. This data is green and helps to start to paint the picture but doesn't tell the full story of the reality within the City. Data from the NHS could help us to understand the increase in violence against a person for example. As previously noted, Ambulance call-outs were low within certain wards but reported incidents of violence were high. The addition of NHS data may help to fill this void.

- The Probation Service are happy to provide the required anonymised data but, due to current capacity, resource and time constraints as a result of fundamental structural change within the service in relation to The Probation Service reform, will be unable to do so in time for this report. Therefore, there is **no data on prison releases or young offenders and very limited data on prolific and priority offenders.**²

² Under 18s are covered by the boroughs in terms of Youth Offending Team/Youth Offending Service rather than The Probation Service.

A brief review of other Community Safety Partnership strategic assessments was undertaken as part of the scoping work for this report. This identified a number of additional types of data that were frequently being collected, monitored and used by Community Safety Partnerships to help them develop a comprehensive picture of crime, disorder and community safety issues in their areas. The team tried to access similar data, with contrasting results. Notable gaps included:

- **Limited victim demographics and intelligence**, including age, gender, ethnicity, first part of postcode (apart from Stop and Search data). This data would be useful to better understand the demographics most affected by certain offences. This can then feed back into our strategy to tackle the issue at hand and help prioritise the most at-risk individuals for the greatest impact.

- **Limited service user voice**: there is some data relating to residents and business views towards the Police and the City Corporation, but none was available about views towards other Safer City partners.

There is also a gap in **finding and applying an effective benchmark for the predominantly business areas of the City**. Ideally, comparisons would be made with the central business districts of other comparable cities, both in the UK and in other countries.

Finally, data publication lags and the lack of verified real-time data for many of the areas in the report present some issues. Ideally, data would be made available more frequently, starting with a shift from annual reporting to quarterly, where resources allow.

City of London Safer City Partnership

1. Introduction

The Square Mile is the historic centre of London and is home to the 'City' – the financial and commercial heart of the UK. The Square Mile shares boundaries with Hackney, Tower Hamlets, Camden, Islington, Southwark, Lambeth and the City of Westminster. *The City Plan 2036: Shaping the Future City*³ provides a wealth of information about the area, some of which is replicated in the rest of this section.

The City is a relatively safe place to live, work and visit, with low rates of crime compared to other London boroughs. The continuing security and safety of the City is key to its success, whether as a base for a company, a place to live or somewhere to spend leisure time. As a world-leading financial and professional services centre, addressing potential risks from fraud, terrorism and cyber crime is of critical importance.

The City is London's historic business core and today represents the largest concentration of office-based employment in the capital. It forms a world-leading international financial and professional services centre, renowned for its financial, insurance and legal sectors, which are the main office occupiers. There were 23,580 businesses and 522,000 workers in the City in 2018 and employment is projected to continue to grow over the long term. Over 98% of all the City businesses are Small and Medium Enterprises (SMEs) with fewer than 250 employees; 80% have fewer than 10 employees.

The permanent residential population of the City, estimated to be around 8,000, is small in comparison to the daily working population in excess of 520,000. The Greater London Authority's (GLA's) 2016-based projections suggest that the City's population (excluding those with main homes

elsewhere) will have a modest increase to approximately 10,000 by 2036. As the City's housing stock increases, the resident population does not increase in proportion, as many residential units are used as second homes or for short-term letting. The 2011 Census indicated that there were 1,400 second homes in the City of London.

As can be seen in Figure 1, the majority of the City's housing is concentrated around the edge of the City in four estates: the Barbican; Golden Lane; Middlesex Street and Mansell Street. Other residential areas are located in Smithfield, the Temples, parts of the riverside (Queenhithe), Fleet Street (City West), Carter Lane and around Botolph Lane. Most residential units are flats with one or two bedrooms.

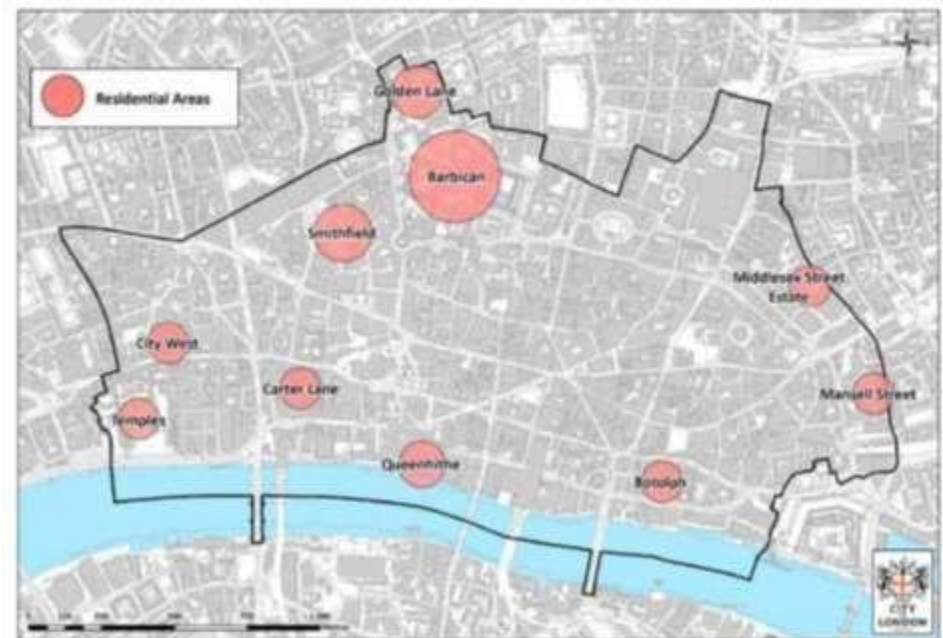


Figure 1: housing concentration in the City of London

³ <https://www.cityoflondon.gov.uk/assets/Services-Environment/cityplan-2036-march-2021.pdf>

City employment in 2018

522,000



44* hotels in the City and
6 currently under construction



(30* conventional,
13 apart-hotels and one hostel)



21.5m

business and leisure
visitors to the City in 2018



6,730

Number of hotel bedrooms

93% of commuter travel
to the Square Mile is by
public transport (**84%**)
walking (**5%**) or cycling (**4%**)



12



tall buildings in the planning pipeline
over 25 metres tall

7,850



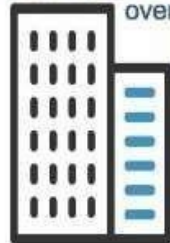
Total residential units

8,000



Residential population

Number of tall buildings
over 75m



59



6.7m

visitors to City
attractions every year.

9.3 millionsq.m

Total
office
floorspace

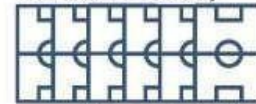
760,000sq.m

Total office
floorspace under
construction

33 Hectares
of open space



Over 100 green roofs
installed in the City



the equivalent of **6**
football pitches

Number of retail units

2,000



75% - of office permissions submitted since 2014
BREEAM* rated 'Excellent' or 'Very Good'

94% - of all permissions submitted since 2014
BREEAM* rated 'Excellent' or 'Very Good'
*Pre-Construction Assessment

Number of businesses in 2019

23,890



99% SME's
however large
firms still
provide over
50% of jobs



600+

Listed Buildings



27

Conservation Areas

2. Safer City Partnership

The Safer City Partnership (SCP) is the Community Safety Partnership for the City of London. These partnerships were established in the Crime and Disorder Act 1998. The 2006 review of the Crime and Disorder Act and subsequent amendments to legislation resulted in an approach to Community Safety Partnerships that was more flexible and allowed more local discretion.

The key statutory responsibilities of the Community Safety Partnership (CSP) are as follows:

- a strategy group to be made up of senior representatives from the responsible authorities;
- prepare, implement and performance manage an evidence-led annual strategic assessment and three-yearly partnership plan for the reduction of crime and disorder in the area;
- consult the community on the levels and patterns of crime, disorder and substance misuse and on matters that need to be prioritised by the partnership;
- reduce re-offending;
- co-ordinate domestic violence homicide reviews;
- share information among the responsible authorities within the Community Safety Partnership; and
- assess value for money of partnership activities.

The City of London SCP brings together statutory (marked with an asterisk) and non-statutory agencies who have a role in keeping the Square Mile safe, specifically:

- The City of London Corporation*

- The City of London Police (CoLP)*
- London Fire Brigade*
- The Probation Service (London Division)*
- Clinical Commissioning Group/NHS City and Hackney*
- British Transport Police (BTP)
- The City Police Authority*
- Transport for London
- The Guinness Partnership (social housing provider)
- City of London Crime Prevention Association.

* The 'Responsible Authorities', as defined by the Crime and Disorder Act 1998 (and associated regulations)

The SCP plays a key role in reducing crime and other harms that affect those who live, work and visit the City of London. It works to the five priorities laid out in the Safer City Partnership Strategic Plan 2019–2022⁴, namely:

- vulnerable people and communities are protected and safeguarded;
- people are safe from violent crime and violence against the person;
- people and businesses are protected from theft and fraud/acquisitive crime;
- anti-social behaviour is tackled and responded to effectively; and
- people are safe and feel safe in the Night-Time Economy.

⁴ <https://www.cityoflondon.gov.uk/assets/Services-DCCS/safer-city-strategic-plan.pdf>

3. Crime, Disorder and Community Safety Strategic Assessment

As previously mentioned, each Community Safety Partnership is required to prepare, implement and performance manage an evidence-led annual strategic assessment. This report fulfils this function.

It summarises the available data on crime, disorder and community safety in the City of London. It provides information on the levels and type of crime, disorder and community safety issues in the area and shows how these figures have changed over time. It also summarises the views of residents in relation to crime, disorder and community safety issues. Finally, it identifies gaps in knowledge which the SCP may want to consider taking action to address for future strategic assessments.

Interpreting the data in this report

Throughout the report, crime rates for the 2019 calendar year are used for benchmarking purposes, rather than 2020. This is because this is the latest full year of data available which has not been affected by the response to the COVID-19 pandemic. Apart from this, the report draws on the most up-to-date data available.

Data is drawn from a variety of other sources, including published annual reports and publicly available datasets, with all sources referenced. Where possible, crime data in this report is aggregated from data provided by the three different Police forces operating in the City, in order to provide as comprehensive a picture as possible. These three

forces are: the City of London Police (CoLP), the Metropolitan Police Service (MPS) and British Transport Police (BTP).

The crime figures themselves are almost all drawn from the pan-London 'SafeStats' database, held by the Greater London Authority (GLA)⁵. This is a secure data platform hosting a variety of crime and community safety datasets from key organisations in one place, which has been built up incrementally since 2001.

All crime data in this report is based on recorded, rather than reported, figures. This is the number of crimes that are formally recorded by Police officers to the Home Office, not the number of possible crimes that are reported to the Police and/or investigated by them.

In 2019, the CoLP were inspected⁶ and their crime data integrity graded as 'good'. The MPS were inspected in 2018 and also received a 'good' grade⁷ (there is no public record of a crime data integrity inspection for the BTP since the new approach was introduced in 2017). While it is recognised that the recorded crime statistics, by themselves, do not give an exhaustive picture of crime in the City, these good crime recording practices provide a good amount of confidence in the recorded crime statistics used throughout this report.

All data is anonymous and no data is reported at an individual level, in order to ensure that no individuals are able to be identified in this report. This means that, on occasion, data is not provided where there are 10 or fewer people affected, in order to maintain confidentiality.

⁵ <https://www.london.gov.uk/what-we-do/research-and-analysis/safestats>

⁶ <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/city-of-london-crime-data-integrity-inspection-2019/>

⁷ <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/metropolitan-police-service-crime-data-integrity-inspection-2018/>

Overview of crime in the City of London



4.1 Types and levels of crime in the City of London

This chapter provides an overview of crime within the City of London, how it has changed year-on-year, which types of incidents make up the total and how different parts of the Square Mile fare in terms of levels of crimes recorded.

Overall crime levels

Overall, the City of London is a safe area to live, work and visit. We can see a steady increase in reported incidents within the City from 2016 – 2021. If these figures are compared to other London boroughs we can see that the City of London is ranked the lowest in the level of crime. Taking into account the fact the City was, the most densely populated part of the UK between 7:00am and 7:00pm every weekday in this time, with some 480,000+ people travelling into it each weekday, this is a particularly compelling finding.

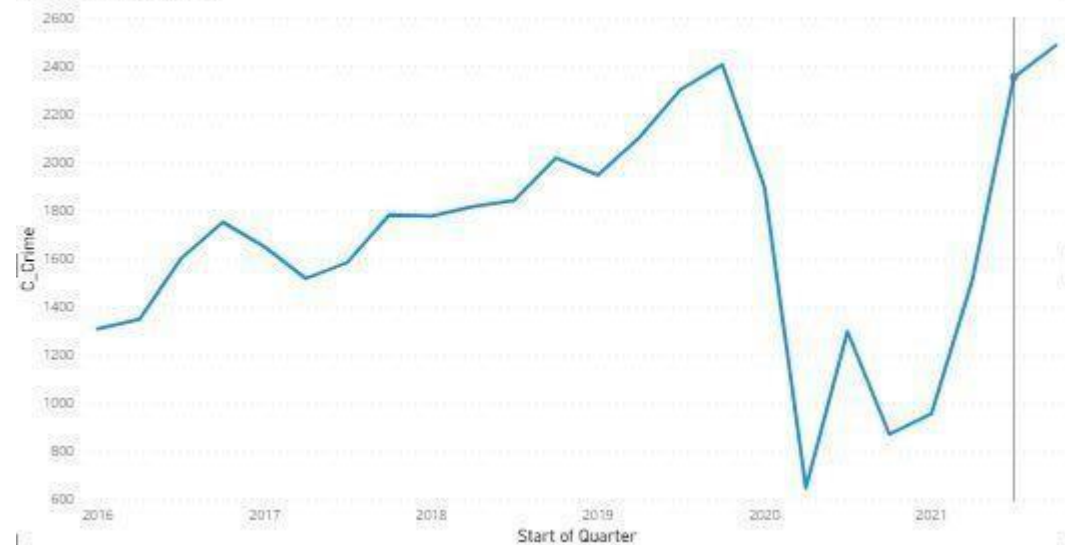
Figure 2a shows a steady increase and a drastic decrease within overall reported crime within 2019. This was due to COVID-19 and has been mentioned previously as an impact to monitoring patterns and having a true picture of the reality within the Square Mile.

One should note that, in the report, all of the definitions and categories (of crime/incident type) used are based on what is recorded in SafeStats (where the data have been fully verified), or from the original publicly-available non-SafeStats data source (as set out in Appendix D).

Note also that, where data on incidents are provided by the BTP:

- If the incident occurs just outside of a railway/tube station, it will instead be covered by CoLP/MPS;
- If on a train between two stations, the location has been approximated to destination station.

Figure 2a: All recorded incidents of crime, within City Of London, 2016–Mar 2021
(2016-2021 Total Crime)



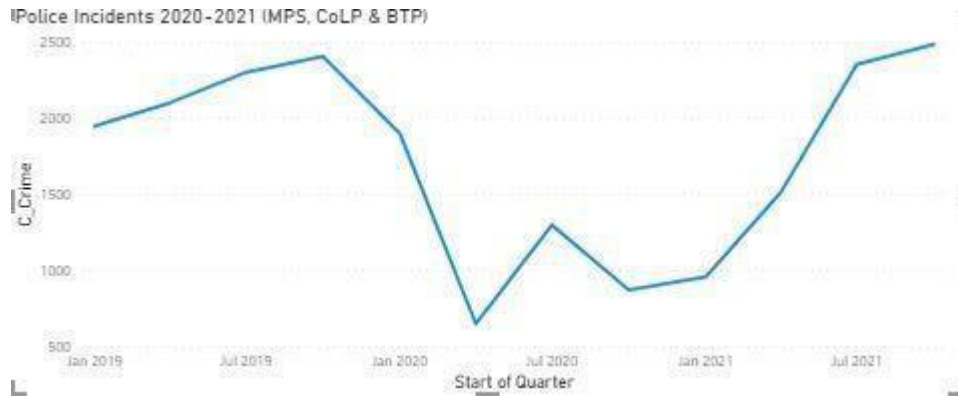


Figure 2b: all Police (MTP, BTP & CoLP) recorded incidents of crime,, 2019– 2021

Figure 2b filters only police records MTP, BTP and CoLP. We can also find a similar trend within the data. Q1 of 2021 was impacted by the previous lockdowns and had 959 reported police incidents. This compared to a Q4 total incidents of 2,488. This could partly be due to the festive periods and seasonal celebrations, which increases footfall and the population that visits the City. This subsequent increase could result in an increase in crime taking place.

We have compared the City of London with Westminster, in order to gain some comparisons of a landscape with a similar business and residential make up. The size of the latter must be taken into consideration when making comparisons. From the overview of Figure 3 we can see a similar trend with the lowest level of reports within the year falling in Q1 and the highest level within Q4. This again could correlate with the seasons of the year and the increase in social activities this presents.

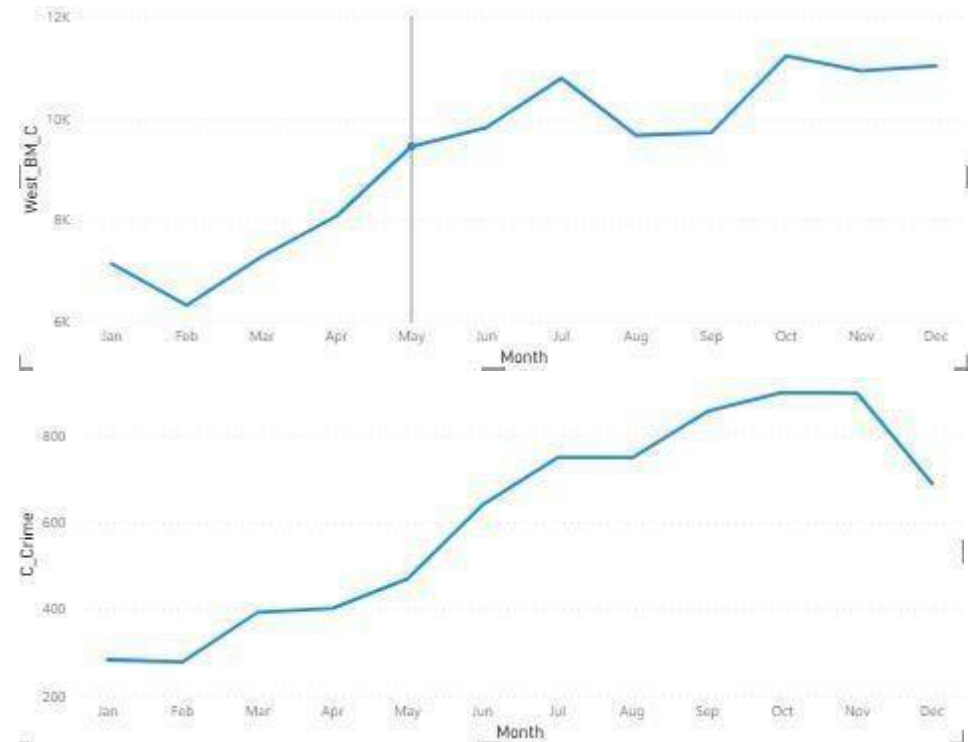


Figure 3: All reported crime within Westminster & CoL 2021

Theft appears to be driving the steady increase in crime in the City of London up to the COVID-19 lockdowns. The charts in Figures 4a–c below show the composition of the total reported crimes as a snapshot within December 2021 (Figure 4a), 2019 (Figure 4b) and 2021 (Figure 4c). In 2019, **Theft** (See Appendix E) represented the largest proportion of crimes reported (39% of the total). This represents a large increase since 2016 (31%) and an even greater increase in number of thefts given the increase in the number of all crimes between these two years. As the total number of crimes fell in 2021, the number of thefts fell as a proportion of that, to 28%. The next most prevalent groups **were Violence / Assaults**, followed by **Anti-Social behaviour** and **Shoplifting**.

Two types of recorded crime are increasing over time, albeit from small initial bases. The first are those which are **Drugs** related, which rose from 4% (rank 8) in 2016 to 5% in 2019, continuing up to 8% (rank 5) in 2020. **Bicycle theft** showed a similar pattern, maintaining a similar trend from 4% and 4% respectively in 2016 and 2019, to 4% in 2021.



Figure 4a: Snapshot of total incidents within December 2021 hot spots

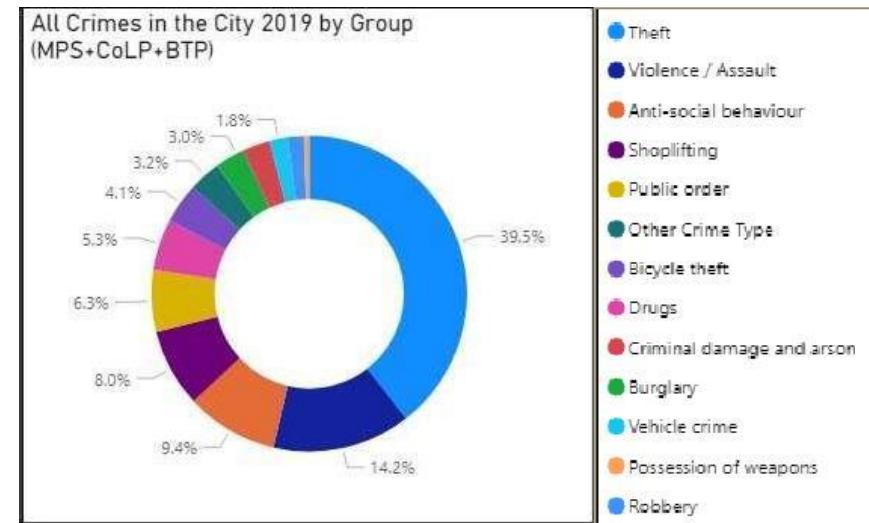


Figure 4b: Recorded 2019 crime breakdown

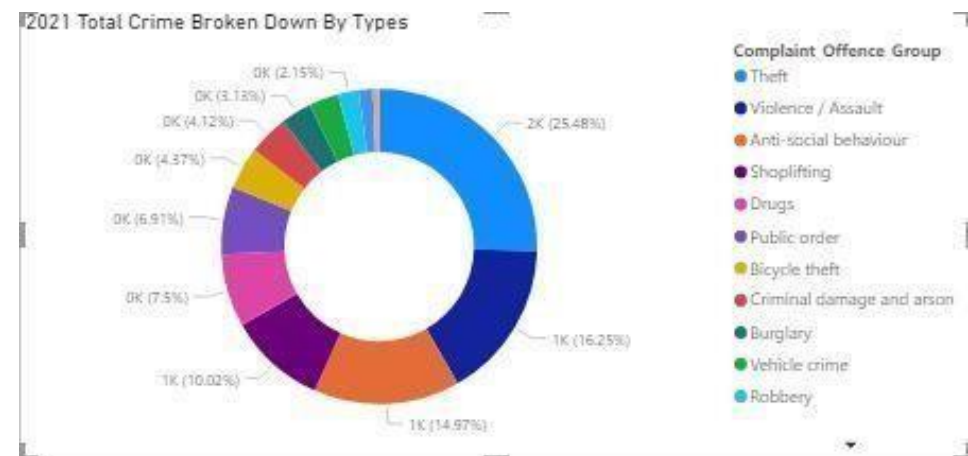
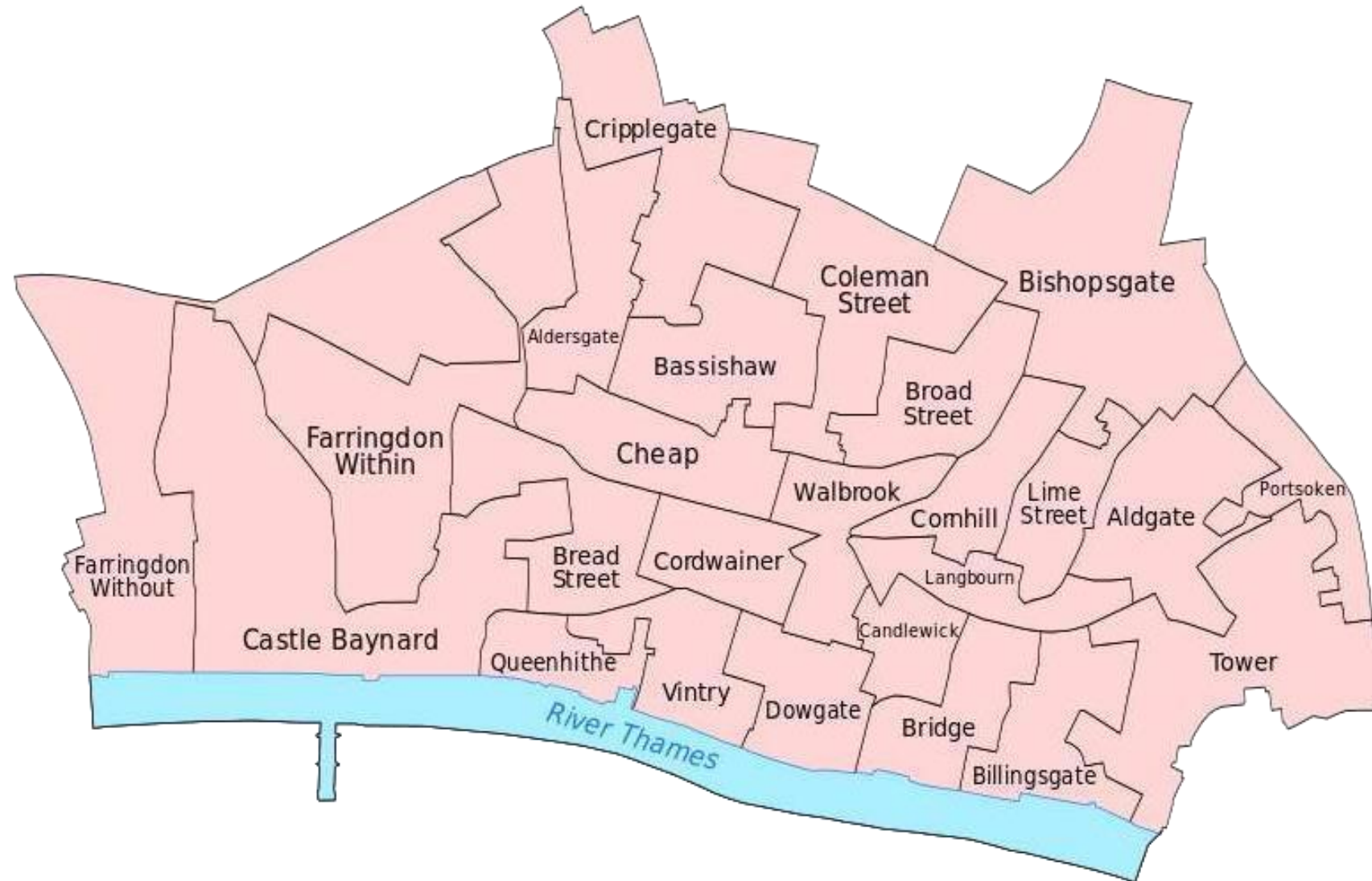


Figure 4c: Recorded 2021 crime breakdown

City of London Ward Map, 2003-present



4.2 Ward analysis and benchmarking

Figure 5 below shows, the number of incidents per square kilometre of all types of crime combined within each of the 25 wards of the City of London. All of the information shown here, and in the chapters that follow, is adjusted to the area of each ward, allowing the data to be expressed in terms of incidents per square km. Without this adjustment, larger wards would artificially show higher numbers of crime, simply because they are larger. Therefore, showing crime density (i.e: the number of crimes per square km) allows comparisons to be made between wards in a more meaningful way.

In Figure 5, the wards with the highest rates of total crime, as recorded by the MPS and the CoLP in 2021⁸, are those in blue – i.e: Langbourne, Candlewick and Bishopsgate, with the lowest being Bassishaw (light blue).

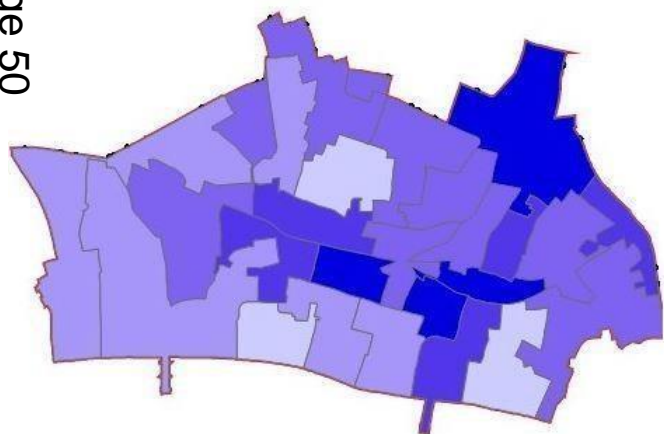


Figure 5: Incidents of recorded crime in 2021 per square km, by ward

⁸ British Transport Police data recording categories are excluded due to inconsistencies in the way data is recorded

Benchmarking approach

While comparing levels of crime between wards is useful, the data becomes even more meaningful when crime levels in areas of the City are compared with similar areas across London. Undertaking this comparison at a local level, or even a ward level, can be useful but has some drawbacks, due to the variance across London in terms of types of area, with affluent and deprived areas often side by side.

One way to mitigate this is to use the Index of Multiple Deprivation, commonly known as the IMD, to underpin benchmarking. The IMD is the official measure of relative deprivation for small areas in England, ranking every small area from 1 (most-deprived area) to 32,844 (least-deprived area). It combines information from the seven domains to produce an overall relative measure of deprivation. The domains are combined using the following weights, derived from consideration of the academic literature on poverty and deprivation, as well as the levels of robustness of the indicators, as follows:

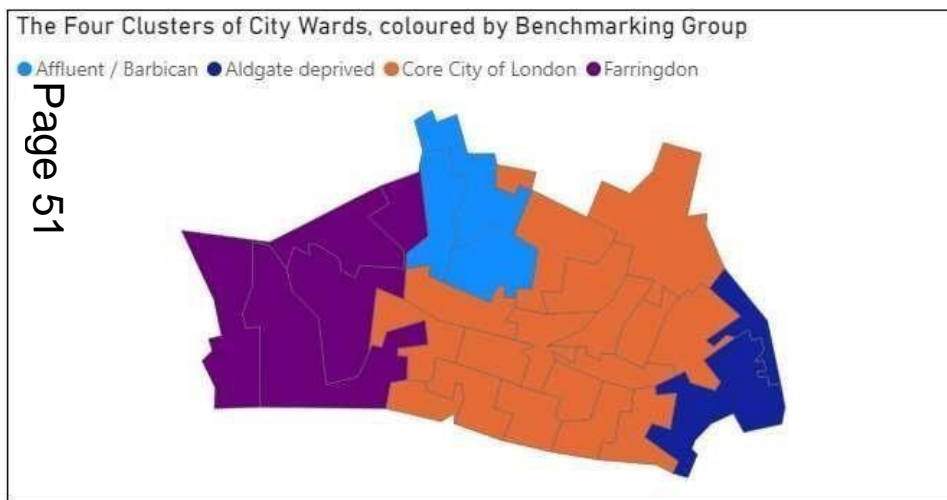
- Income Deprivation (22.5%);
- Employment Deprivation (22.5%);
- Education, Skills and Training Deprivation (13.5%);
- Health Deprivation and Disability (13.5%);
- Crime (9.3%);
- Barriers to Housing and Services (9.3%);
- Living Environment Deprivation (9.3%).

The IMD works at a Lower-Layer Super Output Area (LSOA) level, a geo-spatial measure developed by the Office for National Statistics which

divides England into a series of 32,844 small areas of a similar population size, with an average of approximately 650 households per LSOA. When this is applied to the City of London, four area 'clusters' emerge.

These are shown in Figure 6 and can be summarised as: an affluent cluster towards the top of the IMD rankings to the north of the City around the Barbican; two clusters in the middle of the rankings in the west and centre of the City (one of which is predominantly business based, containing relatively few residential households) and a cluster of relative deprivation to the east of the City, which is around three-quarters down the IMD rankings.

Figure 6: Map of IMD clusters in the City of London



This approach to benchmarking is less effective for the fourth, predominantly business, cluster. While using the IMD to derive benchmarks works well for areas with residential populations, these remaining wards of the City have very few residents and therefore making such direct comparisons is less reliable. Instead, comparisons should be made with crime rates in the central business districts of other cities, both in the UK (e.g.: Manchester) and in other countries (e.g: New York City). A better developed method will need to be curated that compares a closer-fit landscape to the City of London.

4.3 Recorded crime outcomes and detection rates

Figures 7a–c show the distribution of outcomes for all crimes recorded by the City of London and the Metropolitan Police in the City of London, and how it has changed between 2018 and 2020. The most common outcome during this period is one where, on completion, no suspect has been identified. This constituted 38% of incidents recorded in 2018, increasing to 43% in 2019 and 53.19% in 2021.

The incidents where the suspect was charged increased from 8% in 2018 and 2019 to 16% in 2021, while those receiving cautions decreased from 3% in 2018 and 2019 to 2.6% in 2021. Those where it was not possible to prosecute the suspect increased from 8% in 2018 and 2019 to 16% in 2021.

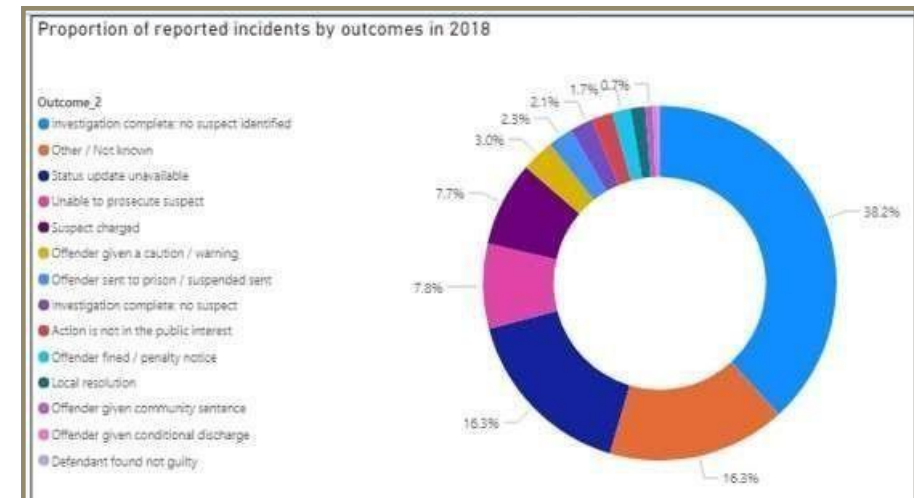


Figure 7a: Recorded outcomes for City of London Police and Metropolitan Police for crimes recorded in the City of London, 2018

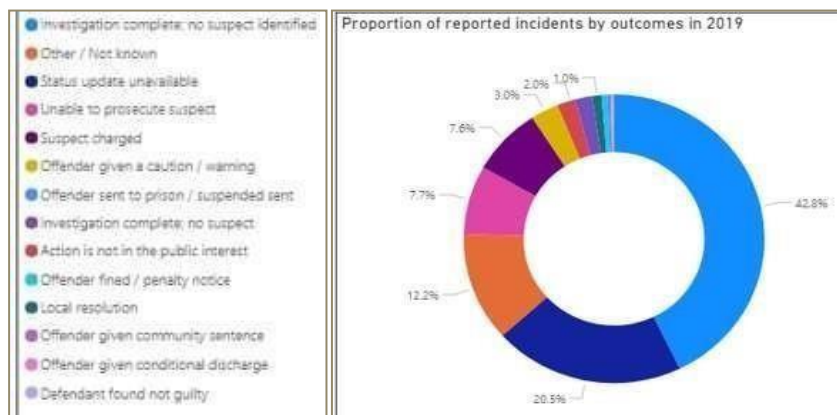


Figure 7b: Recorded outcomes for City of London Police and Metropolitan Police for crimes recorded in the City of London, 2019

Overall Outcomes

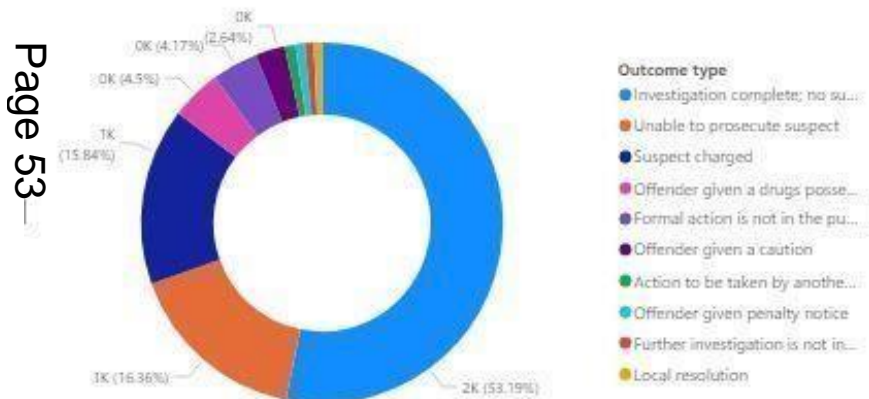


Figure 7c: Recorded outcomes for City of London Police and Metropolitan Police for crimes recorded in the City of London, 2021

Figure 8a below shows the detection rates for the CoLP⁹. Detection rates within 2021 reached 25%.

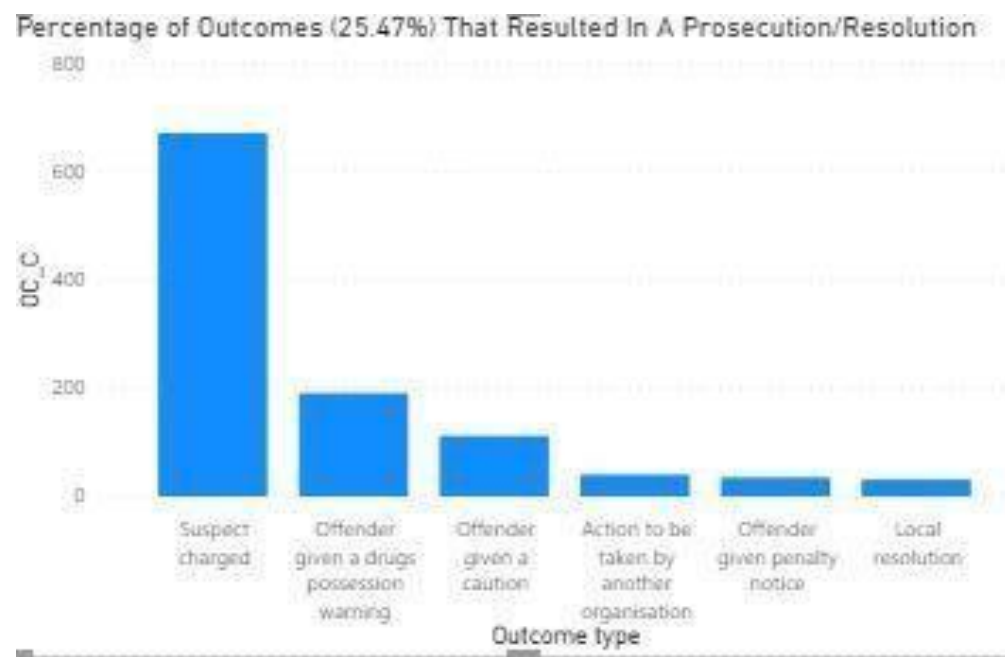


Figure 8a: Break down of recorded detected outcomes

⁹ <https://data.police.uk/data/> According to the Home Office, a reported offence is classified as 'detected' when a suspect has been charged or summoned; cautioned; fined; or had an offence taken into consideration by a court.

4.4 Police Stop and Search

Figures 9a–d show the distribution of reasons and outcomes for ‘Stop and Searches’, this helps to build a profile of an individual most likely to be stopped and on what grounds. This is data that has been recorded in the City of London by the CoLP only, between 2019 and 2021. The data used, in this section of the report, have been sourced from existing reports published by the CoLP on their website¹⁰.

Figure 9a shows a different trend compared to reported incidents within the three-year period (2019–2021). The trend associated with 2020 is one of a significant decrease in reported incidents, however we can see from 9a that Stop and Search levels actually reached a peak during this period.

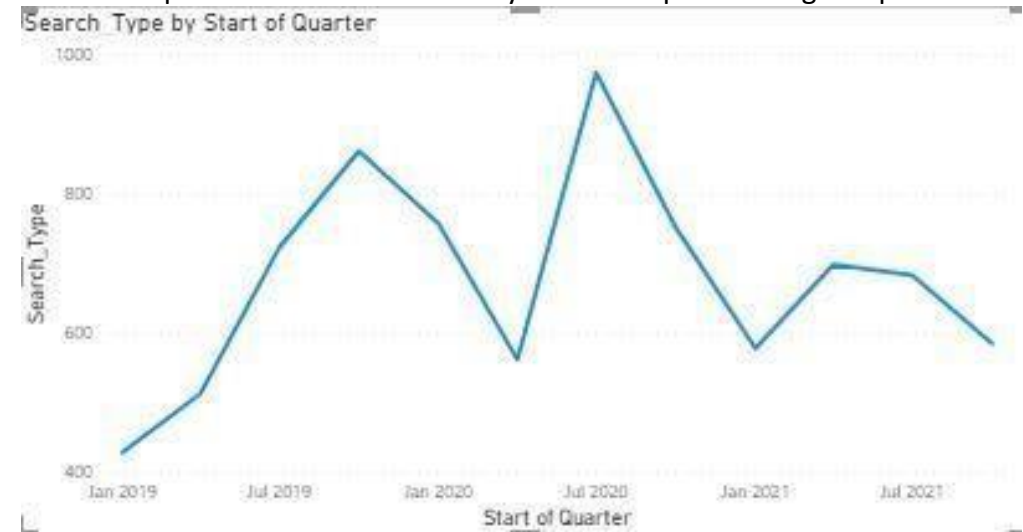


Figure 9a: Recorded Stop and Search incidents by month, City of London Police

¹⁰ <https://www.cityoflondon.police.uk/police-forces/city-of-london-police/areas/city-of-london/stats-and-data/stats-and-data/>

Figure 9b shows a snapshot between July-September 2021 of the reasons for Stop and Searches. We can see that 'drugs' is by far the leading category within this timeframe and is then followed by 'going equipped'. The percentage change in comparison with the previous quarter has changed for drugs, falling from 70% to 57% and an increase for going equipped from 12% to 26% of overall reasons. The majority of searches related to possession of cannabis and a smaller number for other controlled drugs.

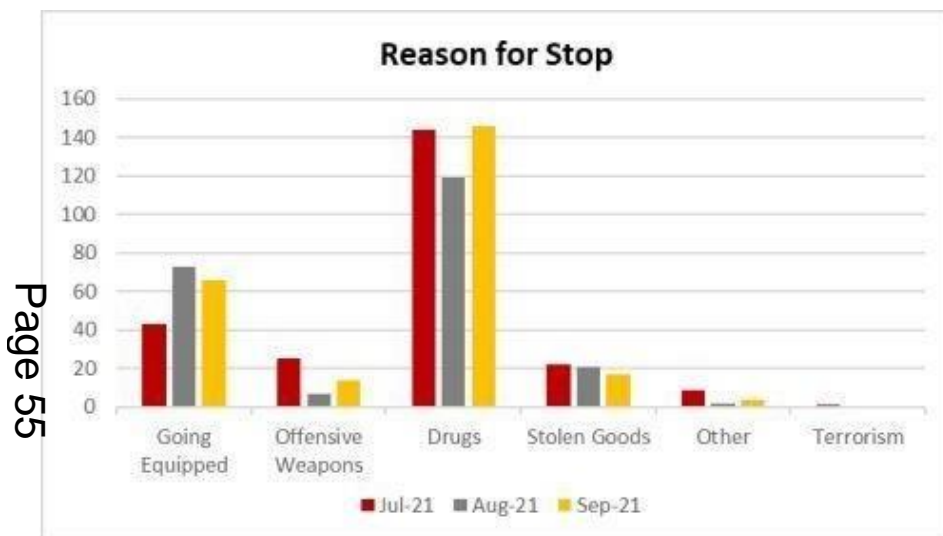


Figure 9b: Recorded Stop and Search reasons in the City of London July-Sep 2021

Figure 9c shows the most common days and times for searches to take place. We can see that the peak times for searches during Q3 was on Wednesdays between 14:00-16:00. However the majority of searches took place during Thursday and Friday. Levels are noticeably lower between 03:00-10:00 and Sunday and Monday are noticeably the most quiet days in regards to Stop and Searches. If we break this down to reasons of search, we can see that most common days were Thursday and Friday also. With activity peaking between 19:00-20:00 and 15:00-17:00.

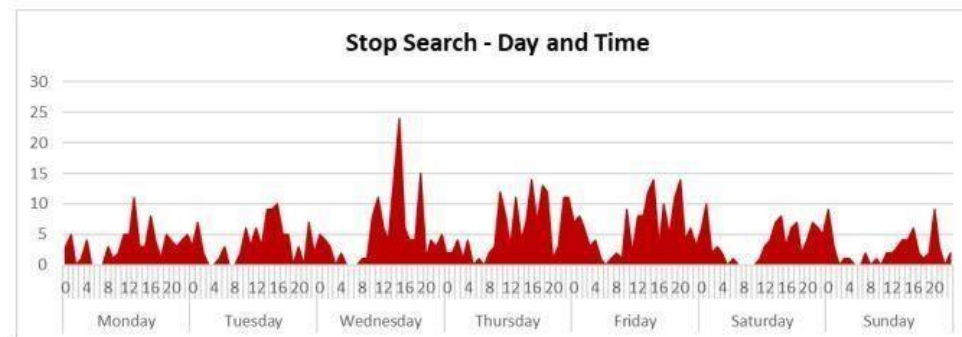


Figure 9c: Recorded Stop and Search outcomes in the City of London

Figure 9d presents the proportion of Stop and Searches by ethnicity. The highest proportion of subjects were White (41%). However, this was determined by the officer conducting the search and therefore may not be the most accurate. Those identifying as Asian remained relatively unchanged over this time, while the proportion who were Black increased to 23%. Regarding gender, the vast proportion of those stopped were male 90%; the proportion who were female was 10%.

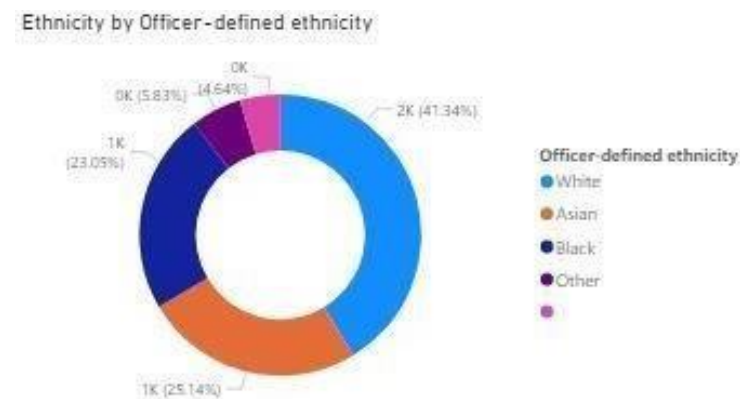


Figure 9d: 2021 recorded stop and searches by ethnicity

4.5 Resident crime, disorder and community safety concerns

The City of London Corporation and the CoLP run two joint **City-wide resident engagement sessions a year**, to fulfil statutory consultation requirements. The event starts with speeches from (or their representatives) the Commissioner of the CoLP, the Chairman of Policy and Resources and the Town Clerk, City of London Corporation and guest speakers on topical issues, to provide a general update on issues of interest to residents living in the City of London.

These are followed by a question and answer session with the Panel, where residents have the opportunity to ask questions about issues of concern. These questions can be either submitted in advance or asked during the event, and can cover anything of interest or concern to residents.

With the exception of the 2020 meetings, which were run online due to COVID-19 restrictions, the events are run in the Great Hall at Guildhall and include a small 'marketplace' where various service and community providers, including the SCP, are invited to host 'stalls' where they can interact with residents before the event starts. The events are well advertised and every effort is made to support residents with any accessibility needs, through the provision of free transport, a creche and translation services, if required, and the use of Hearing Loop technology throughout the event. Attendance was 180 in 2017, 155 in 2018, 228 in 2019 and 103 for the online event in 2020.

Demographic information on attendees is collected at all in-person events for equality monitoring purposes, and compared with the 2016 Office for National Statistics residential profile for the City of London. As can be seen in Figure 10a, attendance in 2018 (no data is available for 2020 as it was online) was broadly representative in terms of disability, though this became over-represented in 2019. In both years there was variance in terms of gender and age, with women, older people and those from a White ethnic background over-represented.

Table 1: Connection with the City of London - All Face-to-Face Respondents

Gender	Count	Valid %
Resident	99	19%
Work in the City	242	47%
Visitor	169	33%
Total valid responses	510	100
Not known	1	-

Table 2: Age - All Face-to-Face Respondents

Gender	Count	Valid %
16-34	212	41%
35-54	201	39%
55+	98	19%
Total responses	511	100

Table 4: Connection with the City of London - All Online Respondents

Gender	Count	Valid %
Resident	69	16%
Work in the City	338	77%
Visitor	29	7%
Other	5	1%
Total valid responses	431	100
Not known	41	-

Table 5: Age - All Online Respondents

Gender	Count	Valid %
16-34	79	18%
35-54	242	55%
55+	122	28%
Total valid responses	443	100
Not known	39	-

Figure 10a shows the composition of online & face-face respondents

Figure 10a shows the breakdown of respondents via face-to-face interaction and online. We can see that the majority of respondents online are between 35-54 and also work in the City. Whereas, face-to-face participants the majority were aged 16-34 but shared the same similarity for their connection to the City.

Figure 1: Number of respondents selecting each issue as a first, second or third greatest concern (from a list provided)

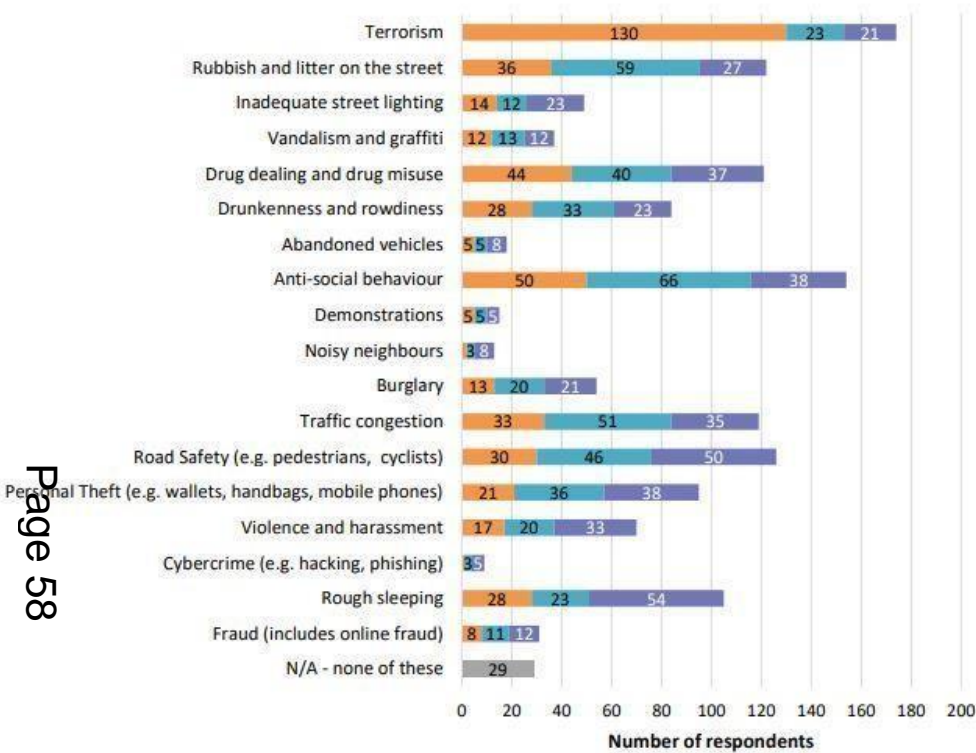


Figure 8: Number of respondents selecting each issue as a first, second or third greatest concern (from a list provided)

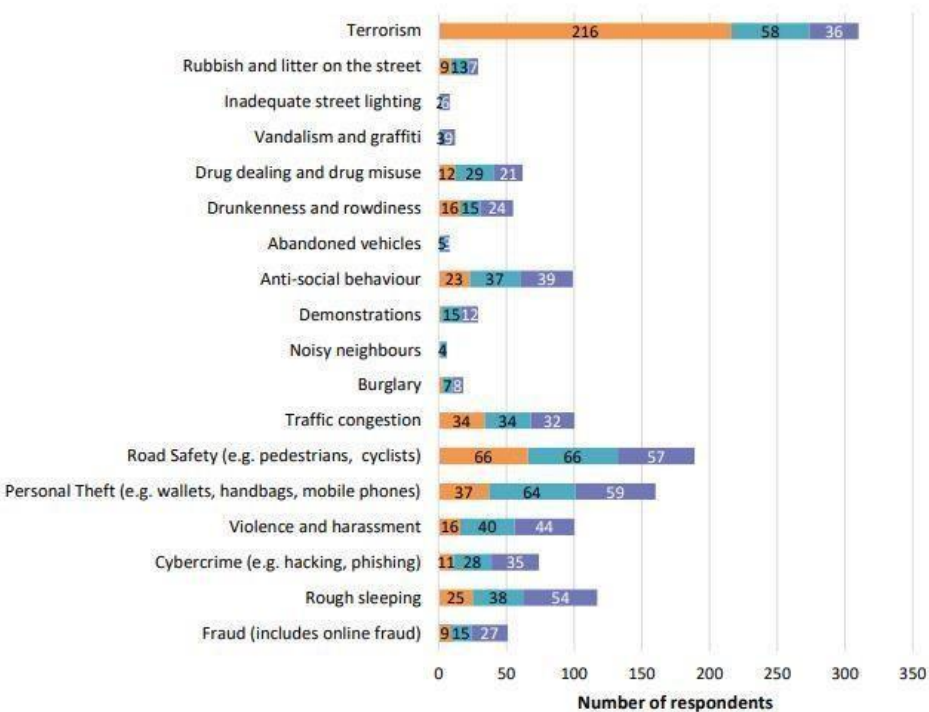


Figure 10b: Face-to-Face vs Online respondents- ranking on issues of safety

The questions themselves provide useful qualitative information about specific resident concerns. Detailed below are summaries of the areas residents' questions cover, for issues where there have been three or more questions, with at least two of these raised in one year (in order to pick up issues of concern to more than one resident), during the reporting period.

- Climate action – energy: increasing solar energy; community energy projects; improved insulation and underfloor heating;
- COVID-19: social distancing on City streets; safe eating out and entertainment and how soon can large gatherings happen;
- Anti-social behaviour (ASB): general queries about what action is being taken to stop ASB; spitting in public places; groups of young people 'loitering' and obstructing public walkways and cycleways; harassment in public spaces; lack of public conveniences and 'drunken visitors';
- Homelessness: concern over growth in numbers, including around Barbican Tube station and St Bartholomew's Church; general queries about what action is being taken to support people into new homes/offer care; question on how can residents help signpost people to support; concern that giving money to beggars exacerbates the issue;
- Police presence: lack of visibility of Police patrols on foot on the Barbican Estate; lack of Police 'around club nights in Smithfield';
- Rising crime levels: perceived rising crime levels on the Golden Lane Estate and increased drug dealing on Little Britain; concern about pickpockets and burglary protection and general queries about action being taken;

- Skateboarding: concern around skateboarders in specific places, including 'the steps leading down to the Millennium Bridge', the Highwalk, St Paul's Cathedral and the Thames Path. One resident summarised a number of concerns raised thus: *"There is widespread disregard of rules on cycling, skateboarding and other activities such as parkour which involve almost takeover of the Podium in places. Large groups gather for these activities and cause a disturbance and damage to the flower beds and tiles. These groups sometimes behave in a threatening manner if asked to stop and create an atmosphere that feels threatening. Residents are very concerned. What can be done to discourage the participants?"* However, another resident was more positive towards the skateboarders, asking the question *"young people should be applauded for undertaking exercise such as skateboarding. Can an official facility be made available for skateboarders within the City?"*;
- Air quality: concern around idling engines, whether the City is collecting and analysing NO₂ emissions, including during the COVID-19 lockdowns and specific concerns about air quality in High Tiber Street and Upper Thames Street;
- Beech Street tunnel: general concerns around the Beech Street tunnel project, including pedestrian safety with the traffic island removed; air pollution in the Tunnel and driver access, with one resident commenting *"my delivery driver/taxi driver won't drive down Beech Street for my drop off, more needs to be done!"*;
- Cycling: general queries about what action is being taken to 'control the behaviour of cyclists', with concerns mentioned around cyclists using the pavements, ignoring red lights and

cycling on the Highwalk. There was also a request for 'a new cycle path on the pavement by the barrier';

- Noise pollution: this included concerns around high-performance vehicles around Silk Street, the noise of the Underground trains on the Circle Line at night, and the noise of Police and Ambulance sirens at night. There were also five concerns raised about construction noise, including one about out-of-hours construction noise, which are classified under Planning and Development issues;
- Traffic management: this included several specific locations where residents wanted increased pedestrian access, where mini-roundabouts were wanted and concerns about U-turns; and
- Transport access: these comments related to disabled access around the City, especially around Bank junction, and poor service on bus routes. One resident summarised by saying *"living and working in the Aldgate ward, we currently have no bus routes on the three main arteries: Bevis Marks, Leadenhall & Fenchurch. Taxis are nowhere to be seen during the working day, because they're prohibited from crossing the Bank junction. How are people to go about their day/operate businesses in the City if half the streets are out of use, bus stops out of action and taxis prohibited from entering/crossing Bank during the day??? Too many streets have been closed despite there being hardly any pedestrians - and have resulted in making the City look like a permanent construction site. Could you please reconsider these measures which have been largely unnecessary and don't seem to take into account the people who are living and trying to make a living in the City."*

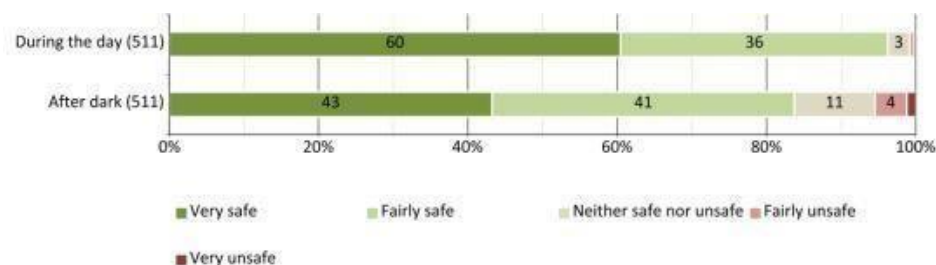


Figure 10d: 2021 City-wide residents meeting attendee perceptions of safety in 2 scenarios, compared to 12 months ago

Figure 6: If you were to report a crime or incident in the future how confident are you that you would receive a good service from City of London Police?
Base: All Respondents (501)

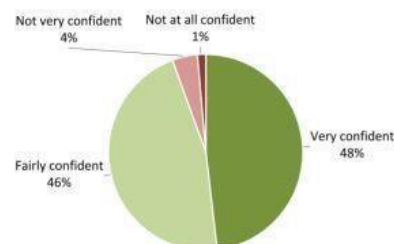


Figure 10e: 2021 City-wide residents meeting attendee perceptions of safety in three scenarios, compared to 12 months ago

In November 2018, the CoLP commissioned a **community survey of residents, workers and visitors in the City**¹¹. This consisted of 511 street interviews and a further 482 interviews undertaken online. Information drawn from this report is used in the rest of this chapter.

¹¹ https://democracy.cityoflondon.gov.uk/documents/s117179/Pol_46-19_Community%20Survey%20Report_Appendix_A.pdf

Although the questions asked in the face-to-face survey and the online questionnaire were more or less identical, the two methodologies were different. For example, the face-to-face survey was led by a specialist interviewer, whereas the online questionnaire was designed for self-completion by the respondent. Moreover, while loose controls (based on the respondent's age and their connection to the City) were applied to the face-to-face survey, no such controls were applied to the online questionnaire, which was intentionally made widely available for any interested party to complete.

Compared with the online activity, proportionally more visitors, and fewer workers, took part in the face-to-face activity. The face-to-face survey also achieved a somewhat younger age profile, with proportionally more respondents aged 16 to 34 (41%, compared with 18% of online respondents). The gender profile was similar for both activities, with more males than females taking part.

Because of these key methodological differences, it would be inappropriate to simply amalgamate or merge the results from the two activities. They are therefore reported separately in the main body of this report; however, some broad comparisons between the two sets of results have been made below.

Respondents were asked to select their three biggest concerns from a list of issues that might affect the City. For both activities (i.e. face-to-face and online), terrorism was the most widely identified concern, cited by 34% of face-to-face respondents as one of their top three concerns (25% had it as their top concern) and by 64% of online respondents as one of their top three concerns, as can be seen in Figures 10b. The face-to-face respondents' next biggest concerns were anti-social behaviour (30%), rubbish and litter on the street (24%) and drug misuse/dealing (24%), shown in Figure 10b; however, online respondents were more likely to identify road safety and personal theft among their biggest concerns, as can be seen in Figure 10b.

Respondents generally felt safe in the City; however, 16% of online respondents indicated that they felt either very unsafe or fairly unsafe after dark, and a significant minority of respondents (41% face-to-face and 28% online) said that they worry about being a victim of crime at least some of the time.

In general, and across both methodologies, respondents have a positive view of the Police, and large majorities of respondents (81% face-to-face and 83% online) feel the Police were doing a good or excellent job.

Across both methodologies, substantial majorities agreed that, if they were to have contact with the Police, the Police would treat them with respect, would be friendly and approachable, would treat them fairly, and would act with integrity. However, slightly lower majorities of respondents agreed that the Police understand their local concerns (and again, this was the case for both of the surveys).

Large majorities of respondents feel confident that they would receive a good level of service if they were to report a crime to CoLP, although fewer online respondents indicated that they would feel 'very confident' (32%, compared with 48% of face-to-face respondents). The most common reasons for lacking confidence in the level of service were: a previous negative experience of the service; believing that the Police lack the resources needed to respond appropriately; and scepticism that the Police care about or respond to minor crimes.

In addition, the annual City-wide residents meeting, the City Corporation also holds an **annual consultation meeting with business ratepayers**, at which the City of London Police Commissioner gives an annual update. Questions and issues related to community safety, crime and policing are summarised below.

2018

- A ratepayer commented on work on cyber crime and that many businesses are facing harsh reviews on data protection, and questioned if this is having any impact on the CoLP in relation to the data it holds.

2019

- A ratepayer referred to the huge amount of pressure on policing and questioned whether there was any expectation of increased funding at a national level coming through to the City.

- Another ratepayer suggested businesses were keen to support the City of London Police and questioned if business rates could be increased to support security.
- Finally, another ratepayer questioned whether there was an argument for City of London Police becoming part of a larger organisation.

2020

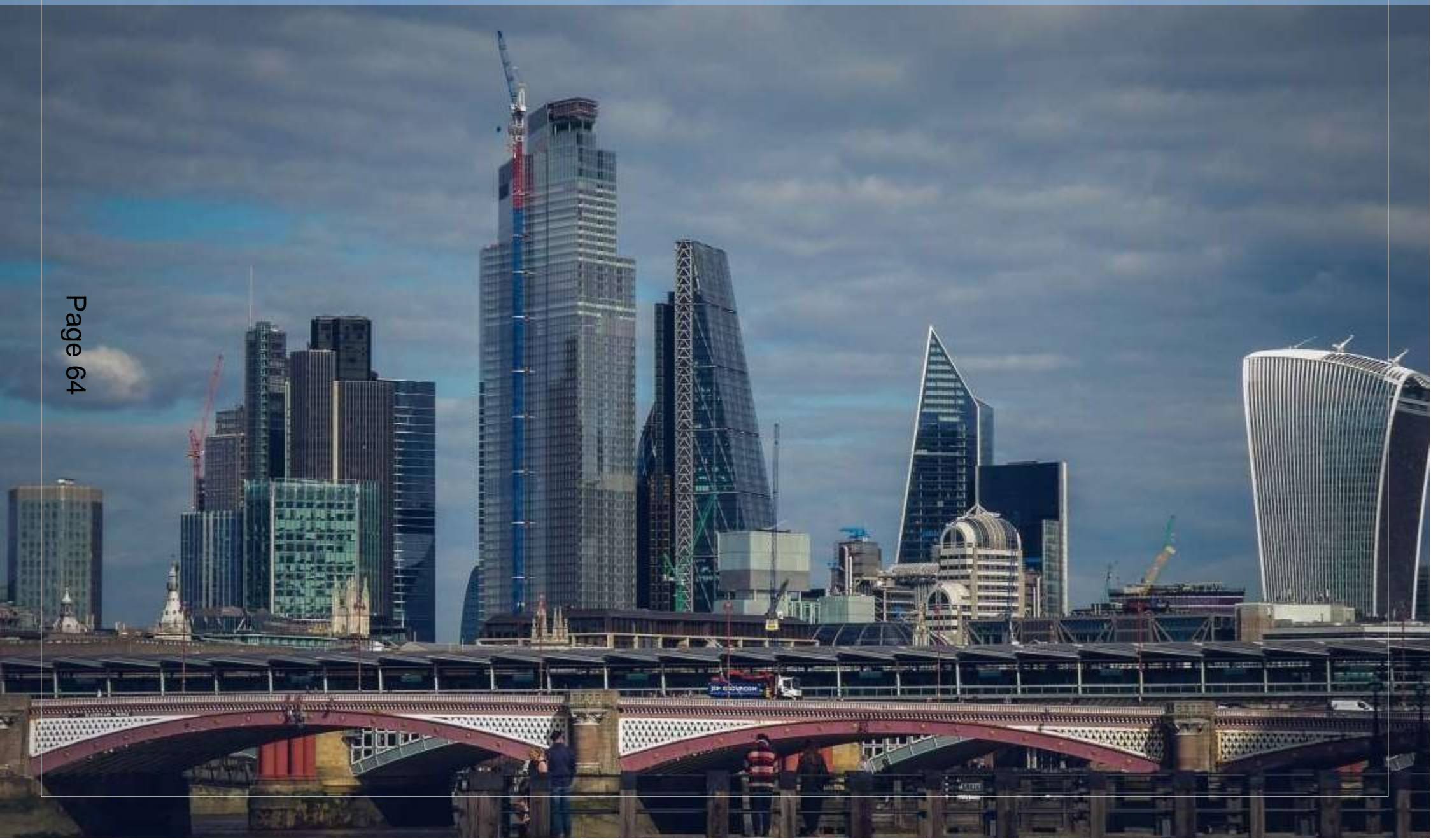
- A ratepayer referred to a problem with rough sleepers in the Devonshire Square area and the issues relating to debris including waste products, urine, excrement, needles, cigarettes and drugs. It also presents access issues to the building. The ratepayer confirmed he had reported the incident and the response had been good, but that it has proved ineffective as the individuals keep returning.
- Another ratepayer questioned how much of the business rate premium was allocated to the Police Force and the Chamberlain clarified that the premium was ringfenced for security and all money was allocated to the CoLP.
- A third ratepayer referred to an international pandemic on fraud and stressed this issue is bigger than London, saying it is a national responsibility that requires national funding

2021

- A Ratepayer asked whether any consideration had been given to reducing the licensed hours of bars, which may reduce instances of anti-social behaviour and crime.

Crime in focus

Page 64



5.1 Victims & Suspects

We can see from the data for 2021 that most suspects were within the age range of 25-30 years of age. The most populous age is 25 years of age with a suspect count of 33 different suspects being identified to be this age, on the date of the offence occurring (figure 11a). This trend is mirrored within the dataset on victims within the same period. Most victims also fell within the age band 25-30 years of age (figure 11b). The most populous age was 24 years of age with 67 different victims being identified. The data shows that victims were slightly more inclined to give their ethnicity when questioned compared to suspects, with most victims identifying themselves as White British (42.76%). Within the suspect dataset most people did not state their ethnicity or identified themselves as White British, which equated to 36.57% respectively. Most victims and suspects were Male, and we can also infer from the data that most of the victims once a suspect was identified, they were determined to be a stranger to the victim (643 incidents). This is then followed by the suspect not being seen by the victim, which equates to 397 incidents.

Limitations –

The data helps to establish some grounds for a profile on suspects and victims, however it does not go far enough. The data states an individual is a suspect but does not go further to explain if these individuals were charged with any offence pertaining to the incident. Moreover, from the dataset we are not clear on whether the victims or suspects are residents within the Square Mile or just commute here for work for example. This information would be very useful in helping to raise awareness of certain offences and the formation of preventive measures.

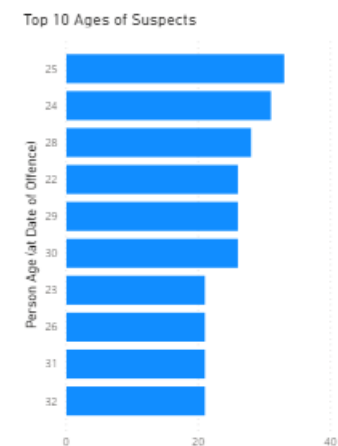


Figure 11a

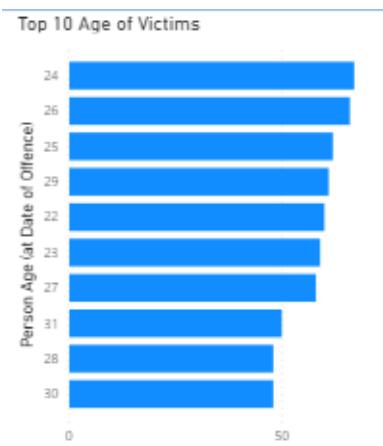


Figure 11b

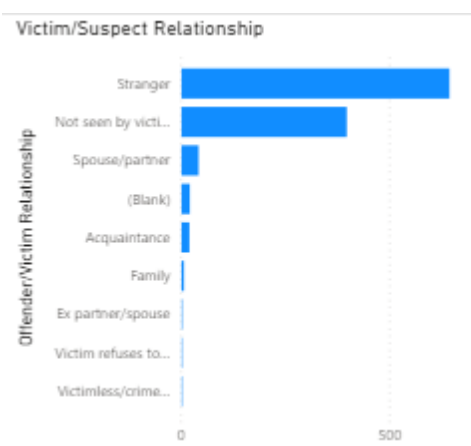


Figure 11c

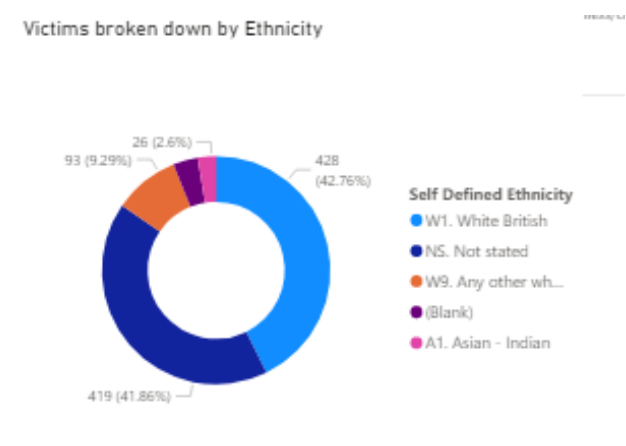


Figure 11d

5.2 Acquisitive crime: theft, robbery and burglary

The rate of acquisitive crimes against the person increased steadily between 2016 and 2018 from about 600 to 800 per quarter, as shown in Figure 12, below. However, there was a sharp increase in 2019 to about 1,400 for the year, which was sustained until the first COVID-19 lockdown in Q1 of 2020. 2021 we can see a rise back to prior to lockdown levels, with a peak within Q4.

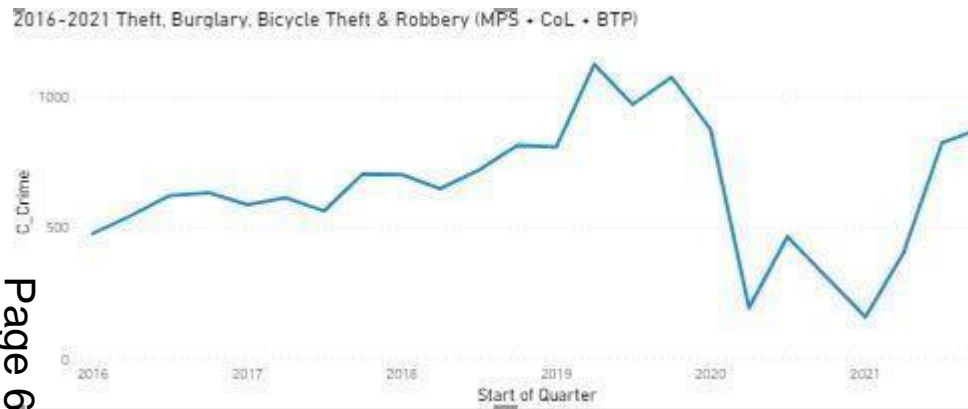


Figure 12: Rates of recorded theft, robbery and burglary in the City of London over time

The increase in acquisitive crime was driven by an increase in the number of thefts, which constitutes around 90% of incidents within this group. The rates of theft over time are shown in Figure 13.

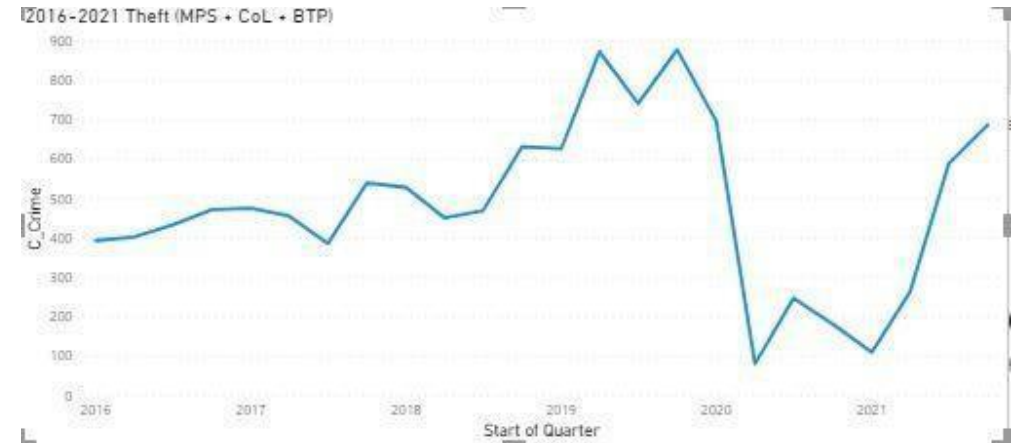


Figure 13: Rates of recorded theft in the City of London over time

The three charts that comprise Figures 14a, 14b and 14c provide more detail on theft figures, illustrated in three different ways:

- Figure 14a shows the distribution of recorded incidents of theft by ward in terms of number, represented by the size of a rectangle – the largest numbers of thefts recorded in 2019 were in Bishopsgate then Tower. The colour of the rectangle relates to the concentration of recorded crimes, i.e. adjusting for size differences between wards. Looked at in this way, those with the highest concentration (red) are Candlewick and Cordwainer;
- Figure 14b shows the distribution of recorded incidents of theft by ward in terms of number, represented by the size of a rectangle – the largest numbers of thefts recorded in 2021 were in Bishopsgate then Farringdon Within. If we consider the size of the ward we can see that Candlewick and Cordwainer still dominate that category within 2021.

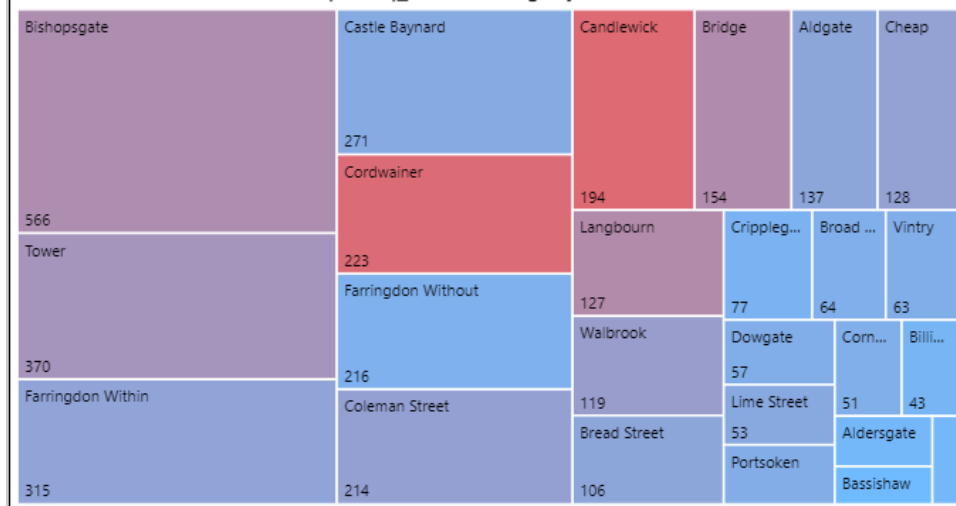


Figure 14a: Count and concentration of theft in 2019



Figure 14b: Concentration of recorded theft in 2021

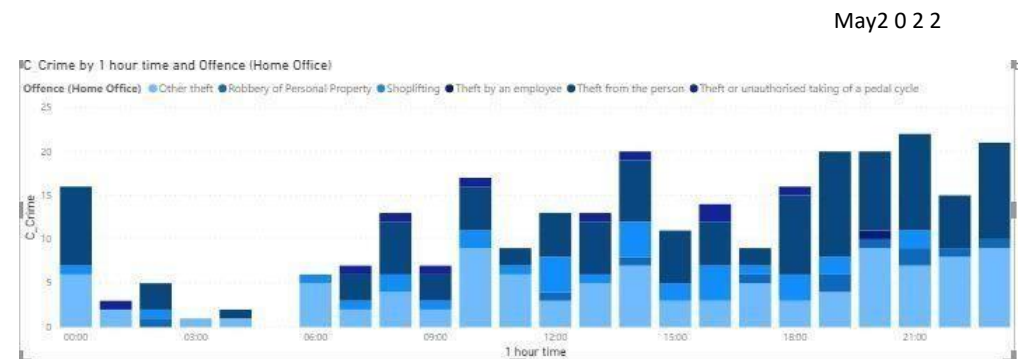


Figure 14c: Map of recorded theft in 2021 BTP source only – time of offences

- Figure 14c shows a breakdown of the times these offences took place. This is filtered to only show data from BTP, as other datasets didn't have the time element in order to conduct this analysis. We can see that 9pm is the peak time for thefts overall to take place. If we look at the other theft category, we can see that the most prevalent times are 10am & 11pm.
- Figure 15 shows recorded crime within predominately business-dominated wards. We can see that Cordwainer and Candlewick dominate this list as the highest reported incidents. This is still the case in 2021 and may be due to the rise in shoplifting as a proportion of overall offences in 2021.

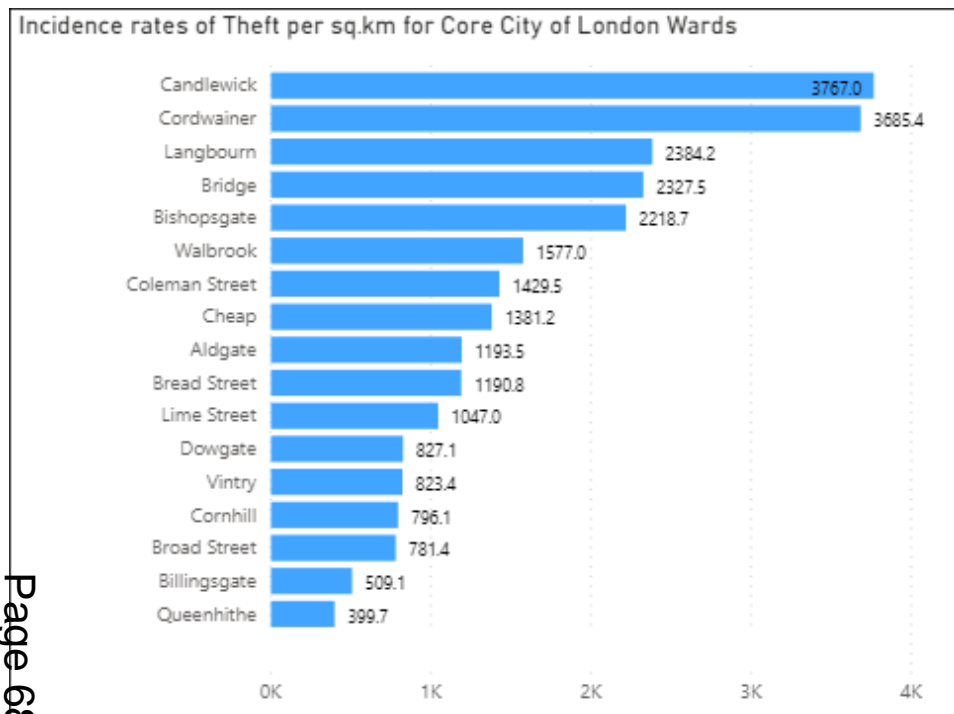


Figure 15: Recorded theft, 2019 figures: City Core (business wards)



Figure 16: Snapshot of other thefts December 2021

Figure 16 shows us the breakdown and hot spots of other theft within the City. We can see that the data points are located close to popular train stations and therefore could help to understand the increase in this crime category in 2021, due to the fact there was more footfall within the City, compared to the previous year.

Table E1: Unit costs of crimes by cost category

Crimes	Estimated unit costs of crime (2015/16 prices)				Estimated total costs of crime (2015/16 prices)	Estimated total number of crimes (2015/16)
	Anticipation	Consequence	Response	Total unit cost		
Individual					£50.1bn	
Homicide	£61,070	£2,343,730	£812,940	£3,217,740	£1.8bn	570
Violence with Injury	£340	£11,220	£2,500	£14,060	£15.5bn	1,104,930
Violence without Injury	£120	£3,750	£2,060	£5,930	£5.1bn	852,900
Rape	£980	£31,450	£6,940	£39,360	£4.8bn	121,750
Other sexual offences	£160	£5,220	£1,150	£6,520	£7.4bn	1,137,320
Robbery	£330	£6,310	£4,680	£11,320	£2.2bn	193,470
Domestic burglary	£710	£3,420	£1,800	£5,930	£4.1bn	695,000
Theft of Vehicle	£1,730	£4,670	£3,900	£10,290	£0.7bn	68,000
Theft from Vehicle	£120	£580	£180	£870	£0.5bn	574,110
Theft from Person	£30	£930	£430	£1,380	£0.6bn	459,240
Criminal damage – arson	£320	£3,110	£4,980	£8,420	£0.2bn	22,620
Criminal damage – other	£70	£770	£510	£1,350	£1.4bn	1,007,160
Fraud	£220	£840	£230	£1,290	£4.7bn	3,616,460
Cyber crime ³	£290	£260	£0	£550	£1.1bn	2,021,330
Commercial (7 sectors only)					£8.7bn	
Commercial robbery	£2,300	£8,020	£4,680	£15,000	£2.0bn	136,150

Figure 17: Social and economic impact cost of crime

Focusing specifically on recorded theft category we will be assessing the level of impact the leading offence categories within the City have. I have referenced the social and economic impact cost from 2015/2016 (latest edition). This details the average unit cost of each crime and breaks this down in to anticipated cost, consequence cost and the response cost to the offence taking place. These three parts make up a unit cost of the cost of crime on a social/economic landscape.

Theft from a person on average, to have an anticipation cost of £30, with a consequence cost on average of £930 and a response cost, on average, of £430. This makes the unit cost of theft from a person, on average, £1,380. Within the CoL there were 2,168 reported incidents identified as theft from a person. This then equates to a £3 million, on average cost to individuals as well as the police force dealing with these offences over the span of 2021.

5.3 Violence against the person

This section covers crimes in the City of London which are associated with violence and assault, including sexual assault. The two categories have been compressed because data from the Metropolitan Police Service (MPS) and the City of London Police (CoLP) are not separated out in the SafeStats source data. Although not available at detailed geographic/ward level, hospital admissions for injury/assault are discussed too, helping to build a more detailed picture of the impacts of violence against the person.

As can be seen in Figure 18a below, the rate of recorded violent crimes against the person increased steadily between 2017 and 2018, with a drop in Q1 and Q2 of 219, rising to a peak of 474 in Q4 2021.

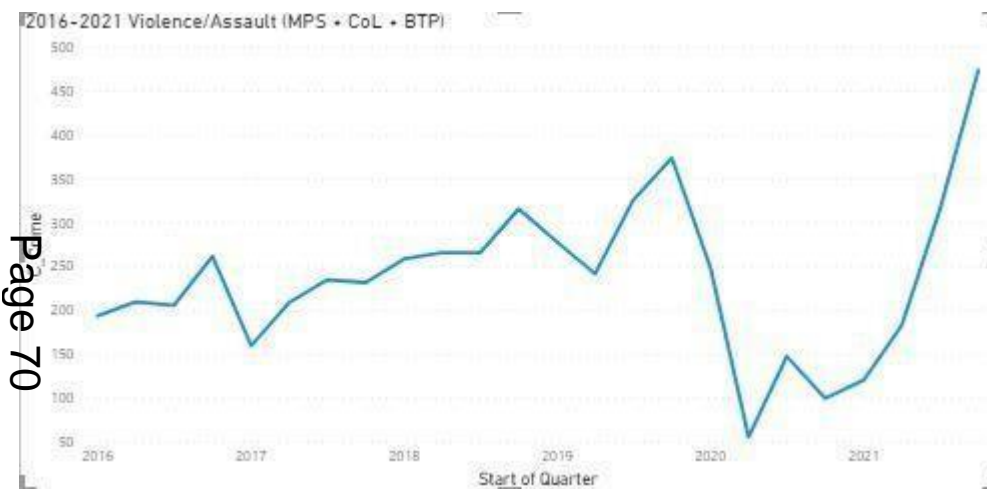


Figure 18a: Rates of recorded violence against the person in the City, over time

The number of ambulance callouts for these types of incidents followed a similar trajectory, with one callout for every 20 recorded incidents in 2016. This ratio was potentially higher (up to one in 10) in late 2017, where the callout number spiked and remained high throughout 2018. The late 2021 peak in police incidents was not mirrored to the same extent in terms of ambulance callouts.

Figure 18b shows the distribution and concentration of recorded incidents of violence against the person by ward. The largest proportion of the 1,053 such recorded crimes in 2021 were in Bishopsgate (251 or 24%).

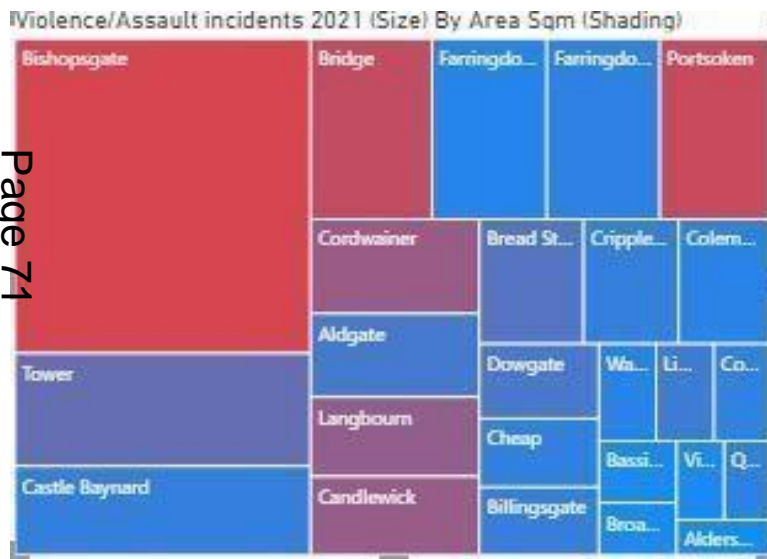


Figure 18b: Count and concentration of recorded violence against the person in 2021

Figure 18b shows this concentration of recorded violence against the person on a map, combining Police recorded data and ambulance callout data. The next highest levels are Cordwainer and Candlewick Wards, with a particular hotspot near Cannon Street Station.



Figure 18c: snapshot of December 2021 recorded incidents (violence/sexual offences)

Figure 18c gives us a better understanding of where the recorded data spread points are located. However, one drawback is that this data counts violence/sexual offences as one category and therefore we can not make be 100% sure that the data points are relating to violence and not to sexual offences. We can see the cluster of reported incidents are within the Bishopsgate area and they follow the same trend as theft being closely located to popular train stations.

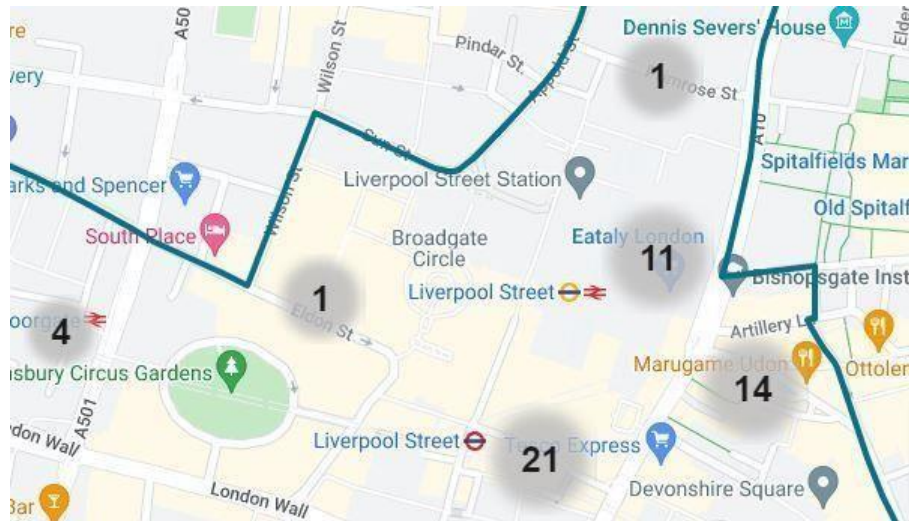


Figure 18d Maps where the violence against the person recorded by the Police happened in 2019.

Page 21

The incidence rates of levels of violence against the person within Bishopsgate, once we take a closer look at Figure 18d we can see that most of the data points are populated in and around Liverpool Street station. This could be due to the increase in the nighttime economy within 2021, that has fueled the increase in reported incidents.

Focusing on violence against a person that causes an injury we can examine the impact that the following rise in offence category has had during 2021, within the CoL. The anticipation cost on average is £340, a consequence cost is on average £11,220 & a response cost to this offence is on average £2,500. This equates to a £14,050 unit cost on average to deal with this offence. The City of London recorded 1,053 of these offences, which equates to a **£15 million on average cost to individuals and the police force involved in responding to this offence category.**

5.4 Anti-social behaviour (ASB)

This section covers specific incidents related to ASB in the City of London. It includes data on counts, rates and locations of ASB as recorded on GLA SafeStats by the MPS and CoLP. This is complemented by data from the City of London Corporation on recorded incidents of fly-tipping, graffiti and noise-related complaints over time.

Police-recorded ASB

The rate of recorded ASB has shown a fairly steady and consistent decrease from just under 500 in Q4 2016 to just under 300 in Q4 2019, although there were more 'quiet' periods in Q2 2017 and Q2 2019. In 2021 we have seen a steady increase back to pre-lockdown levels (Figure 19).

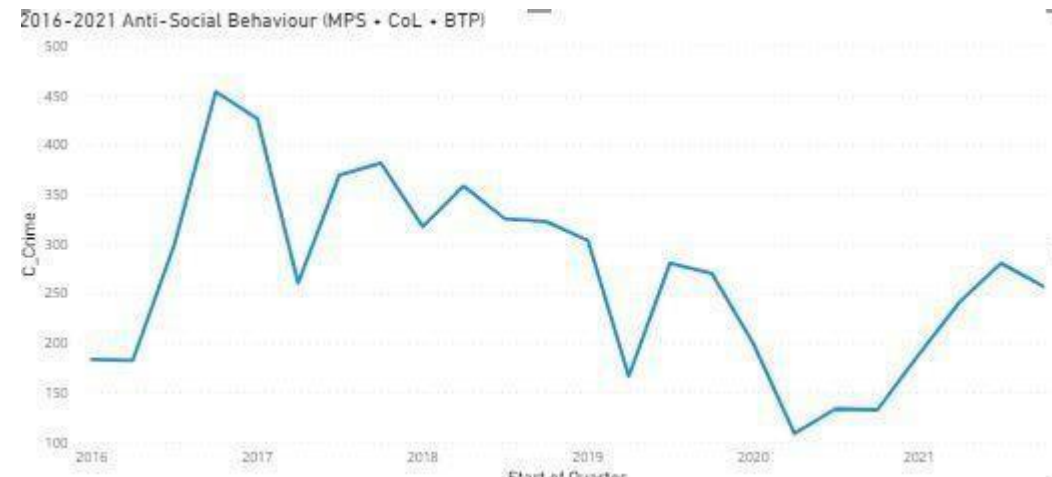


Figure 19: Rates of recorded anti-social behaviour in the City of London over time

Figure 20a shows the distribution and concentration of recorded incidents of ASB by ward. Bishopsgate had the highest numbers of ASB incidents in the City in 2021, with 211 of the 970 (22%) incidents recorded there.

However, Portsoken, Castle Baynard, and Cripplegate show the highest concentration of recorded ASB relative to the size of the wards, besides Bishopsgate.



Figure 20a: Count and concentration of recorded ASB in 2021

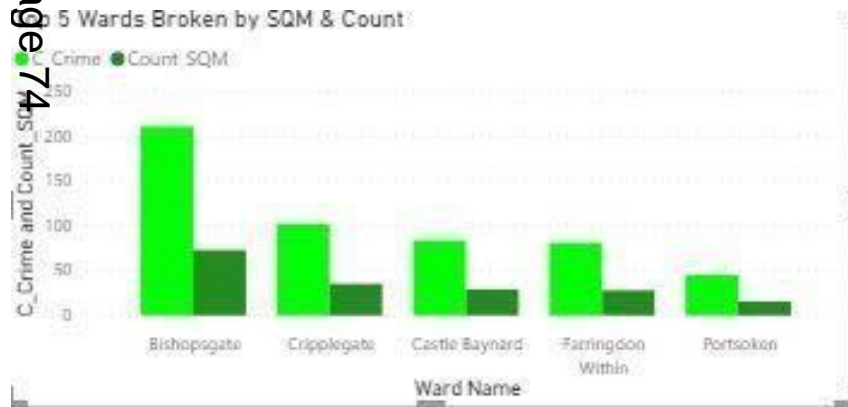


Figure 20b: Concentration of recorded ASB in 2019

May 2022



Figure 20c: Snapshot ASB Dec 2021

Impact of ASB – As ASB is not considered a criminal offence we can not use the social/economical reference on cost to the City of London. One of the issues we did find when sourcing the data for analysis is that there was a vast range of definitions associated with ASB. It was difficult to compare different organisations and institutions. We also saw that within the corporation there were very low levels of ASB being recorded, if any. We will need to check that this mirrors the reality within the City of London. We also found that different departments were categorising incidents differently in order to be able to evoke more legislative power as ASB is not considered a criminal offence and therefore the legislative powers are limited.

Graffiti cleanliness	
2014/15	0.22%
2015/16	0.28%
2016/17	1.12%
2017/18	1.67%
2018/19	1.33%
2019/20	1.66%
2020/21	3.17%

Page 75

Figure 21a: Recorded incidents of fly-tipping in 2018/19, inner London boroughs

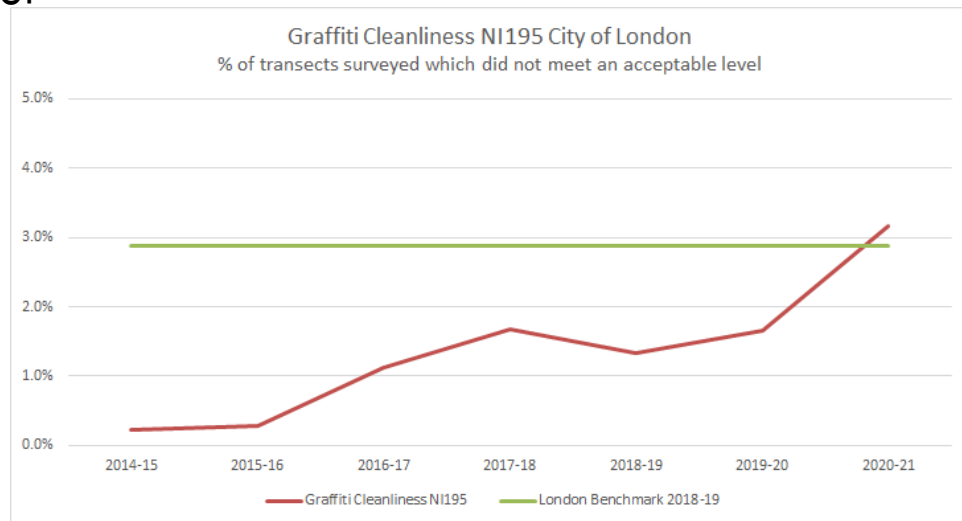


Figure 21b: Recorded incidents of fly-tipping in 2018/19, inner London boroughs

Over time, the number of **reported noise complaints** peaked at about 1,100 per year between 2014 and 2016, as can be seen in Figures 22a and 22b, below. After this, there was a steady decrease to 726 complaints in the financial year to March 2020.

The most common sources of noise complaint are those related to commercial/leisure, followed by those related to construction, as shown in Figure 22b.

In 2020, 94% of justifiable noise complaints investigated by the City of London Corporation resulted in a satisfactory outcome.

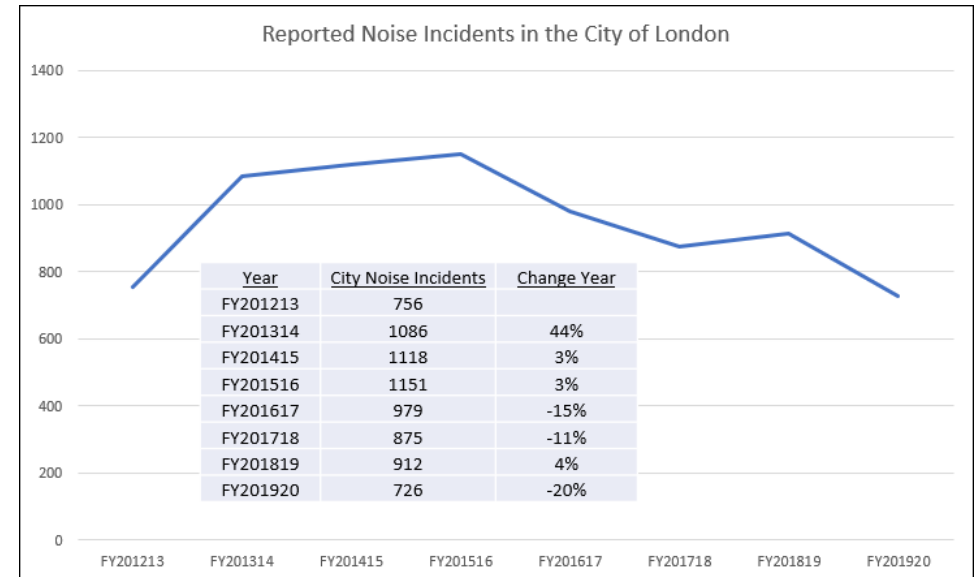


Figure 22a: Reported noise complaints in the City of London, over time

	Commercial/ leisure	Construction	Industry	Residential	VMEs*	Total
2012/13	474	114	1	124	43	756
2013/14	442	478	0	87	79	1086
2014/15	478	436	2	90	112	1118
2015/16	373	552	4	81	141	1151
2016/17	308	401	1	118	151	979
2017/18	346	313	2	81	133	878
2018/19	367	351	0	103	91	912
2019/20	358	220	1	97	50	726

Figure 22b: Type of reported noise complaints in the City of London, over time

Page 76 5.5 Shoplifting

This section looks at recorded crime rates for shoplifting in the City of London, including ward comparisons.

Figure 23 shows the trend in reported shoplifting levels over time in the City, illustrating a steady increase through 2018 and 2019, following a spike in Q1 2017. This followed a steep increase within 2021, as shops returned to relatively normal opening hours.

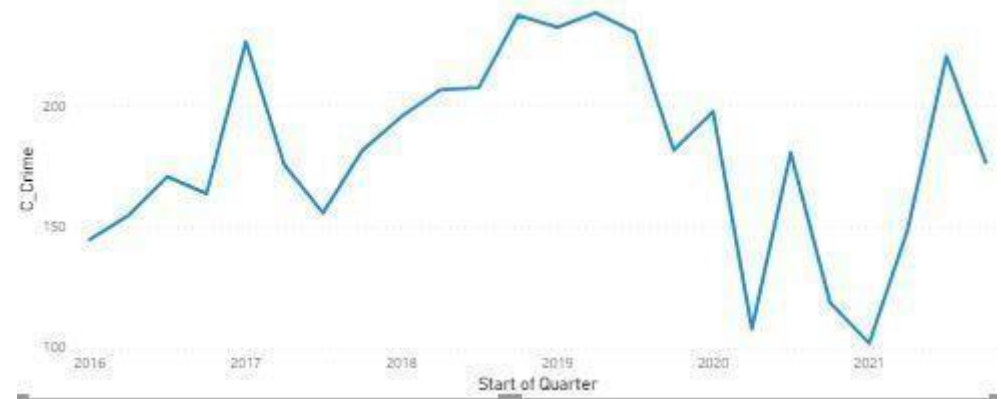


Figure 23: Rates of recorded shoplifting in the City of London over time

Figures 24a–c show the distribution and concentration of recorded shoplifting by ward. Langbourn, which includes Leadenhall Market, shows the highest concentration.

* Vehicles and Mechanical Equipment (VMEs)



Figure 24a: Count and concentration of recorded shoplifting in 2021



Figure 24c: Snapshot of recorded shoplifting in December 2021



Figure 24b: Snapshot of recorded shoplifting in December 2021

We can see from the figures that Langbourn faces an issue dealing with shoplifting and that is mainly due to its location and nature. This data is mainly driven by the proximity of Leadenhall Market, as seen in Figure 24b. **The impact that shoplifting has on the City** is as follows: the average anticipated commercial cost of shoplifting is £2,300; a consequence cost, on average of £8,020; and a response cost, on average of, £4,680. This equates to a £15,000, on average unit cost as a result of a commercial theft. Within the City there were 649 offences that fall within this category and therefore there was a cost of **£10 million, on average to organisations and the response from a police force**. We have assumed from the economic/social cost reference that a commercial theft is classified as shoplifting.

5.6 Bicycle theft

This section looks at recorded crime rates for bicycle theft in the City of London, including ward comparisons.

As can be seen in Figure 25 below, cycle volumes in the City of London have more than quadrupled since 1999, with a significant increase of 11% between 2017 and 2019, after remaining relatively static since 2012. The City Streets traffic survey, undertaken in November 2019, recorded approximately 49,000 people cycling in the City during the 24-hour count period.

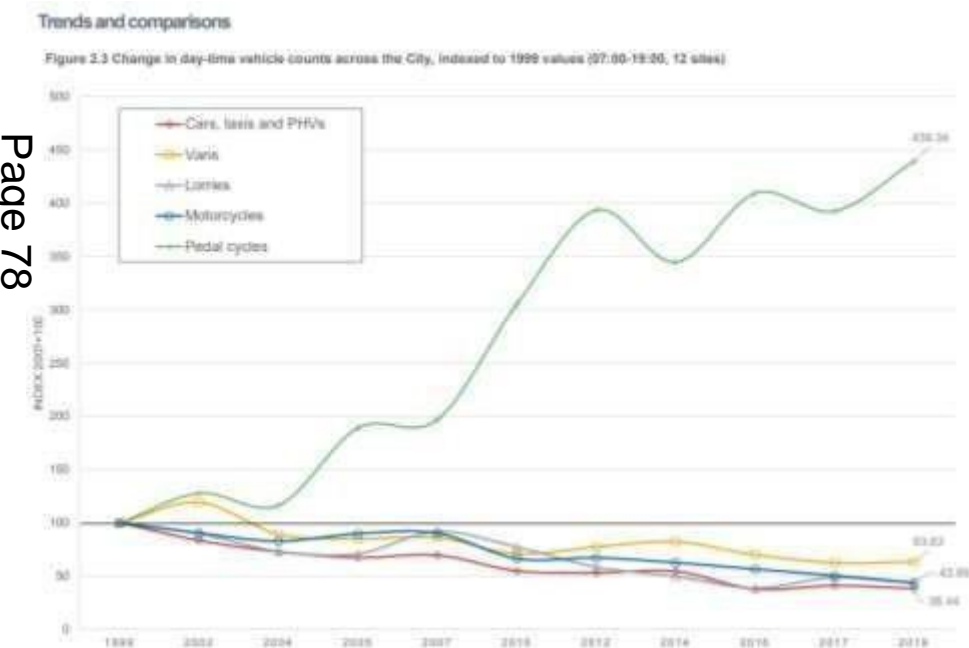


Figure 25: Change in daytime vehicle counts across the City

Figure 26 shows the overall levels of bicycle theft in the City. This shows a gradual increase over time, with seasonal summer peaks. The small increase since 2016 appears to be in line with the increase in cycling during this period.

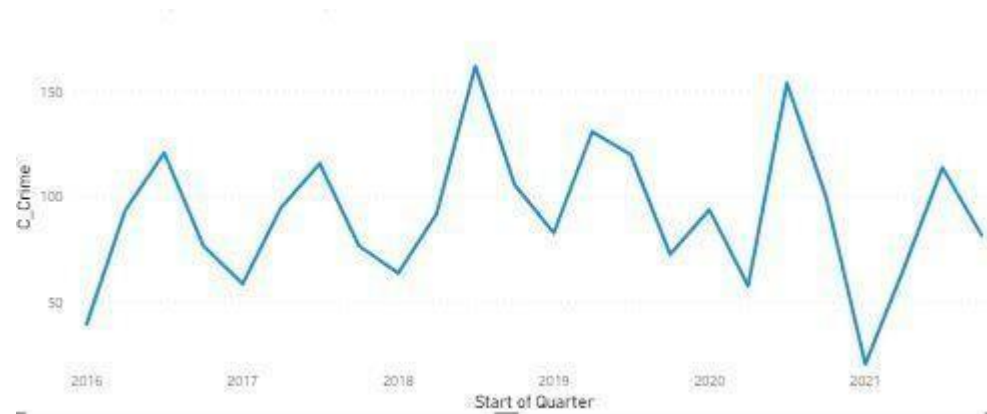


Figure 26: Rates of recorded bicycle theft in the City of London over time

Figures 27a–c show the distribution and concentration of recorded bicycle theft by ward. Bridge, Cordwainer and Portsoken show the highest concentration when size of the ward is taken into account.

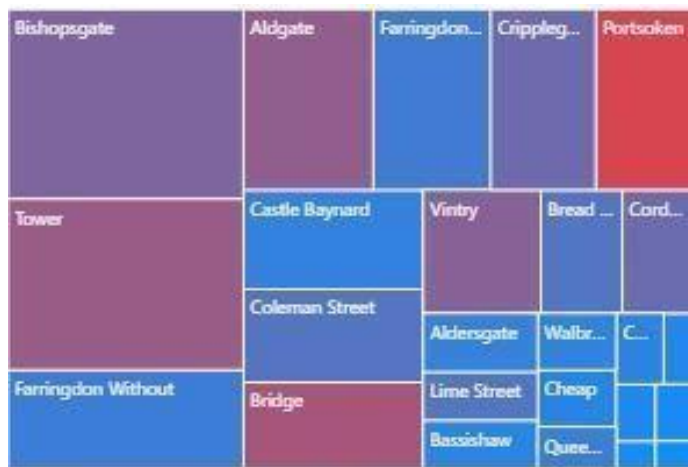


Figure 27a: Count and concentration of recorded bicycle theft in 2021



Figure 27c: Map of recorded bicycle theft in 2019



Figure 27b: Concentration of recorded bicycle theft in 2019

5.7 Public order and criminal damage

This section looks at the levels of demand on policing for events and protests in the City of London. It also contains recorded criminal damage rates in the City of London, including ward comparisons.

In 2019/20, the CoLP were involved in policing 468 large-scale events in the City. Of these, 215 were pre-planned and 313 required the attendance of five or more officers. This included 112 (up to February 2020) recorded protests, which is a decrease of 15 from the number

recorded in 2018/19. The majority of protests remain recorded as environmental in nature, with 49 protests falling into this category.

During 2018/19, the CoLP recorded 476 offences relating to public disorder, which was a 12% increase from 2017/18. Of these, 22% of the offences were detected, which is an increase from the 17% achieved in 2017/18. Of the offences, 23% also received a positive outcome.

Turning to criminal damage, Figure 28 shows the overall levels of criminal damage as recorded on GLA SafeStats by both the CoLP and the MPS.

Figure 28 shows a slowly increasing rate of recorded criminal damage and arson in the City over time, peaking in 2019 then dropping significantly in 2020 during the COVID-19 lockdowns, then returning to previous levels in 2020 Q3 as lockdown measures eased. We can see the highest of this offence category peaked during Q4 of 2021.

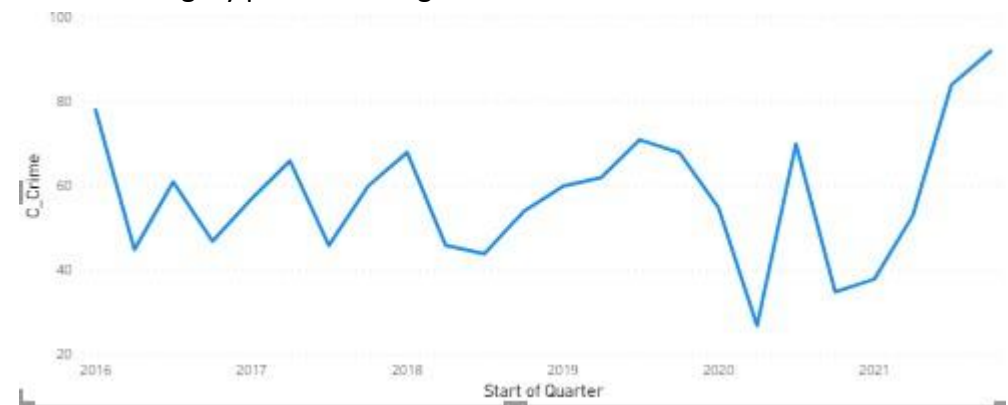


Figure 28: Rates of recorded criminal damage and arson in the City of London over time

Figures 29 a–c show that virtually all of the residential wards in the City have higher rates of recorded criminal damage than their benchmarks. Cripplegate (173.6 compared to 19.1 benchmark), Portsoken (188.4 compared to 93.3), Farringdon Within (81 compared to 29.6), and Farringdon Without (66.2 compared to 29.6) all have over double the levels of their benchmarks. The only ward in the City whose rate of recorded criminal damage is similar to its benchmark counterpart is Tower (122.1 per sq.km v 93.3)

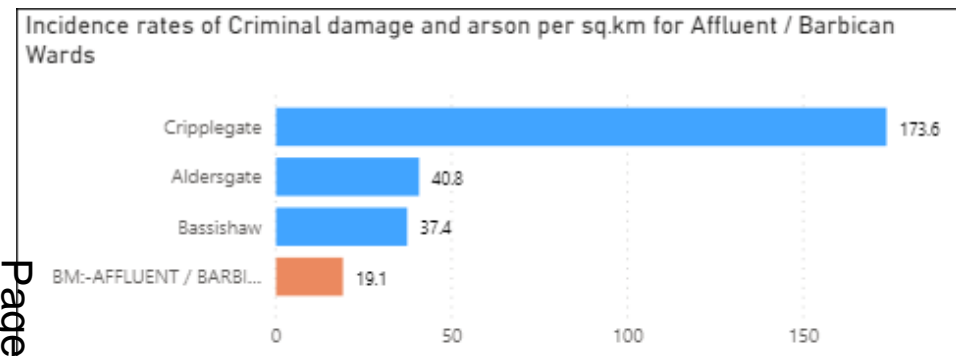


Figure 29a: Recorded criminal damage, 2019: City wards in Barbican Cluster vs BM

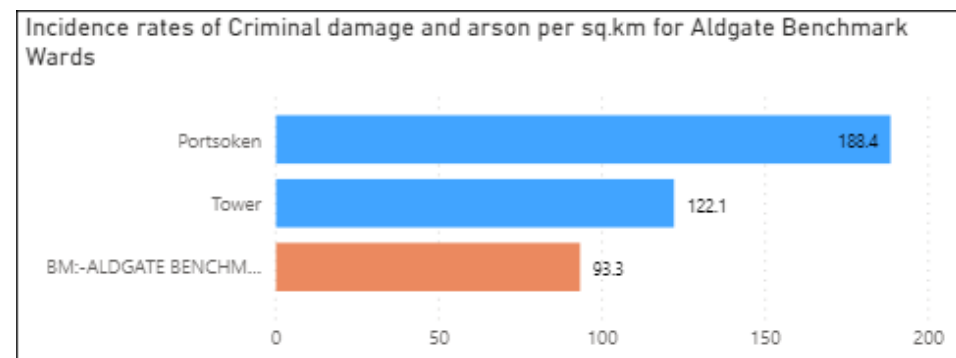


Figure 29b: Recorded criminal damage, 2019: City wards in Aldgate Cluster vs BM

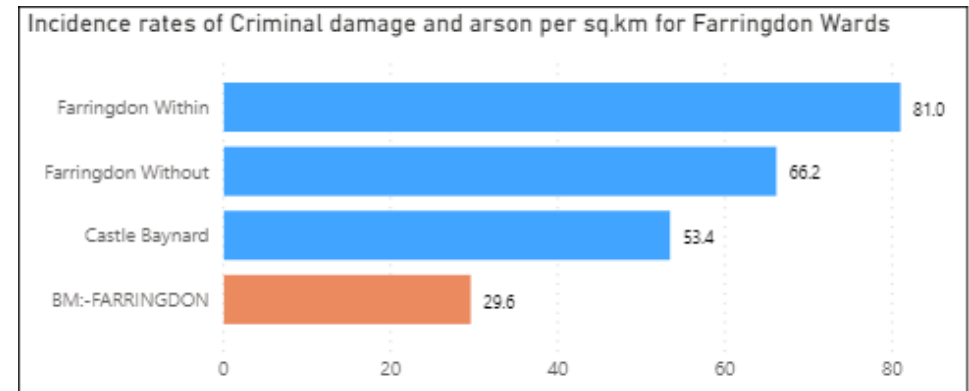


Figure 29c: Recorded criminal damage, 2019: City wards in Farringdon Cluster vs BM

5.8 Deliberate fires and alarms

This section looks at data pertaining to deliberate fires and malicious false fire alarms in the City of London.

As can be seen in Figure 30 below, the numbers of **malicious false fire alarms** in the City of London have decreased since 2019. This could be correlated with the number of commercial buildings being open for business, decreasing over this period of time.

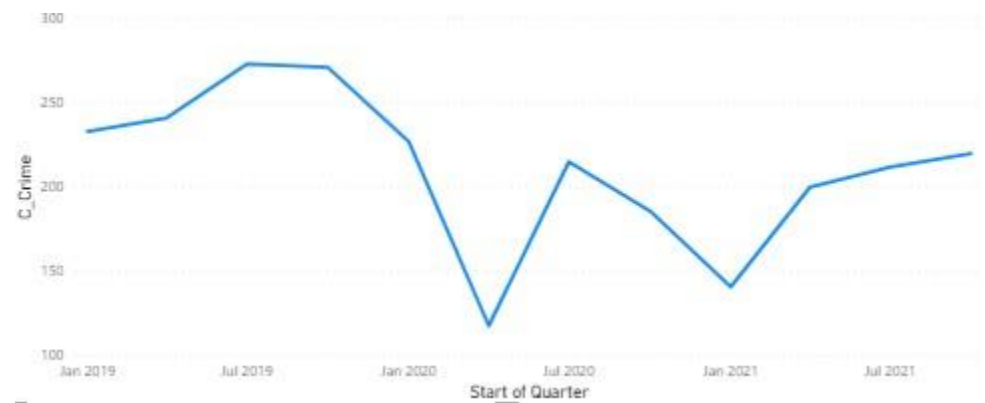


Figure 30: Rates of malicious false fire alarms in the City of London, over time

Figures 31–c show the relative number of alarms within each of the 25 City wards as expressed by the size of the boxes. Castle Banyard has the highest number in 2021, with 66 of the 773 (9%) occurring there.

However, adjusting for ward area, the three with the highest concentration – all exceeding 600 per hectare – are Langbourn, Candlewick and Cornhill. These are represented by the brightness of the red and purple colours.

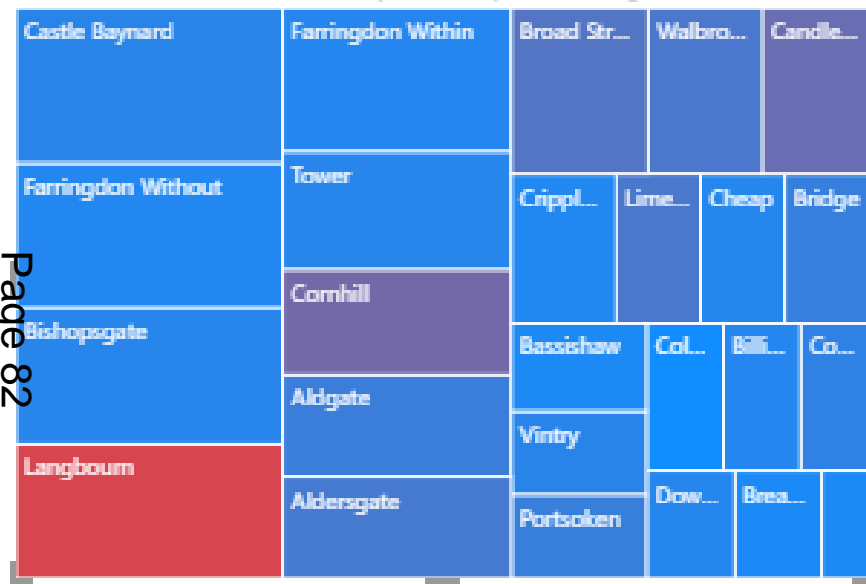


Figure 31a: Count and concentration of malicious false fire alarms in 2021



Figure 31b: Concentration of recorded criminal damage/arson December 2021

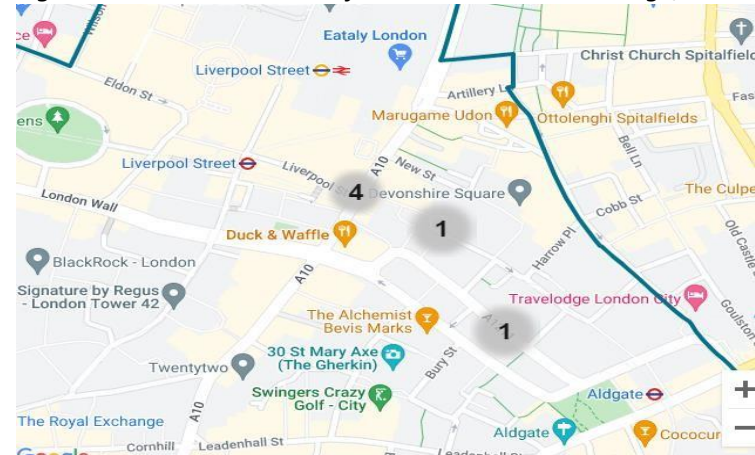


Figure 31c: Concentrated snapshot of December 2021 criminal damage/arson

Data on malicious false fire alarms by ward at a pan-London level is not available, meaning that benchmarking can only happen at a London borough level. Figure 32 compares the rates/densities of the numbers of malicious fire alarms against other inner London boroughs (adjusted for relative areas). The City ranks fourth out of 14, exceeded by Westminster, Tower Hamlets and Hackney.

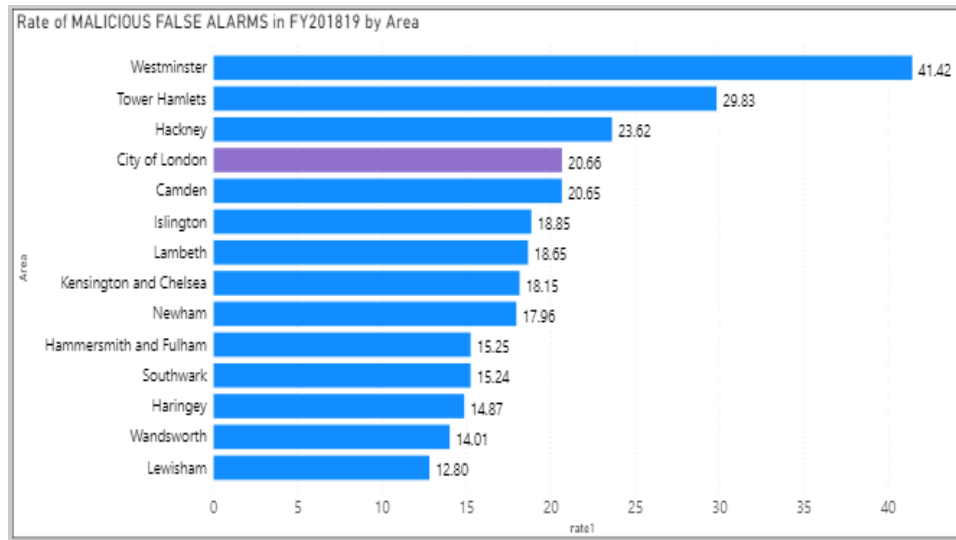


Figure 32: Recorded incidents of malicious false fire alarms in 2018/19, Inner London boroughs

Figure 33 shows that the recorded numbers of these has been very low or zero in recent years in the City of London, compared with other inner London boroughs.

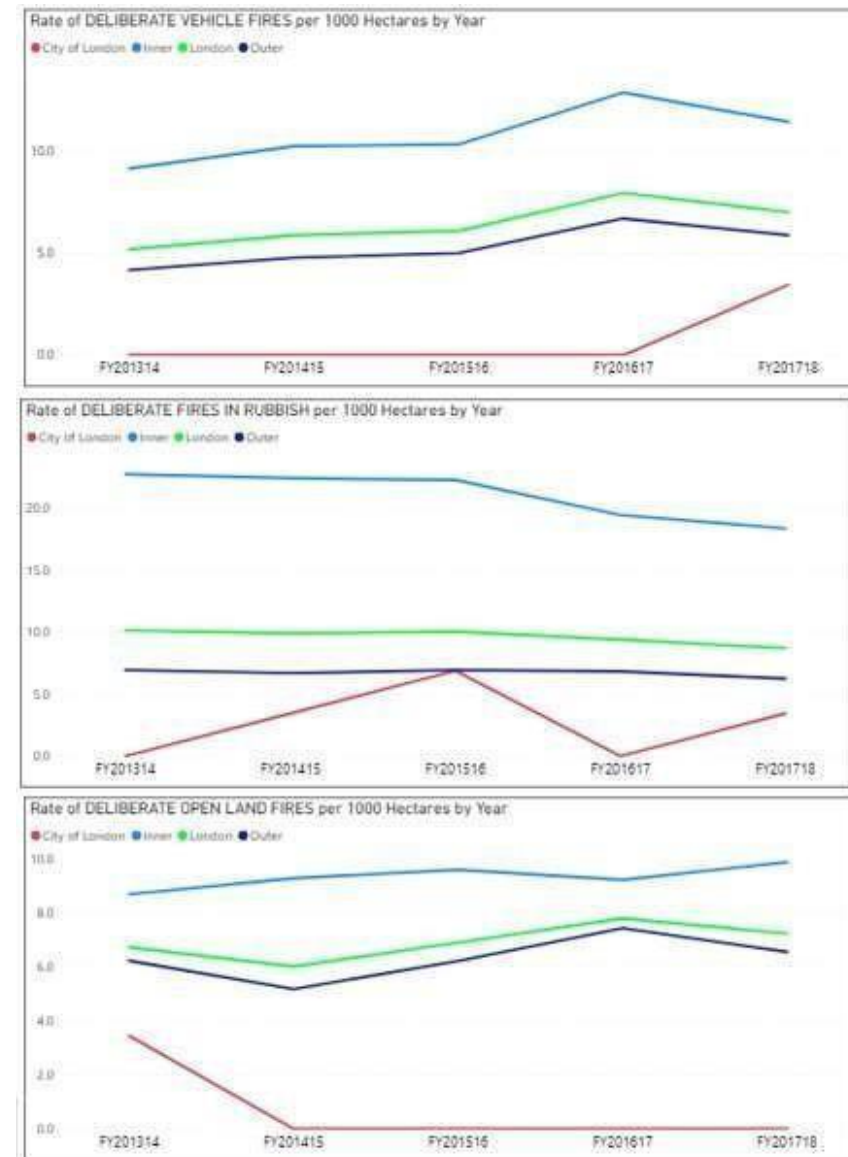


Figure 33: Recorded numbers of deliberate/malicious fires over time

Vulnerable people and communities



The City of London Police (CoLP), working with partner agencies across the City, maintain a detailed vulnerability dashboard tracking data and trends in offences involving vulnerable people. Figure 34 below shows, their performance in meeting these from April 2020–February 2021.

	Recorded incidents	Trend
Adults at Risk	443	→
Children at Risk	220	↑
Child Protection, Child abuse	21	↓
Sexual Exploitation and Abuse & Missing Children	<10	→
Child sexual exploitation	<10	→
Missing children	<10	→
Domestic Abuse Crime	70	↑
Female genital mutilation	0	→
Harmful Practices	0	→
Forced marriage	0	→
Honour-based violence	0	→
Hate Crime	70	↓
Managing Violent & Sexual Offenders	<10	→
Mental Health	583	↑
Suicides & Attempted	<10	↓
Suicide	85	→
Modern Slavery & Human Trafficking	<10	→
Prevent	<10	→
Rape and other sexual offences	<10	↓
Rape	26	↓
Other sexual offences	73	↓
Stalking & Harassment		

Figure 34: 2020–2021 trends in supporting vulnerable people and communities

For many of the vulnerability strands, the numbers are too low to allow for additional analysis. The analysis in this chapter, specifically sections 6.2–6.8 inclusive, includes data from the CoLP Vulnerability Dashboard, published in February 2021 by the Force Performance Unit. It is important

to note that some of the most recent data here has not yet been published and could be subject to change in the reconciliation process that occurs before formal publication by the Home Office.

This City of London Vulnerability Dashboard data is supplemented by data provided in the City of London Police Annual Report 2019/20 and callout data provided by the London Ambulance Service.

6.1 Adults at risk

Police officers complete a Public Protection Notice (PPN) which summarises the vulnerabilities of victims. The data used in Figure 35 is based on the data recorded in these PPNs.

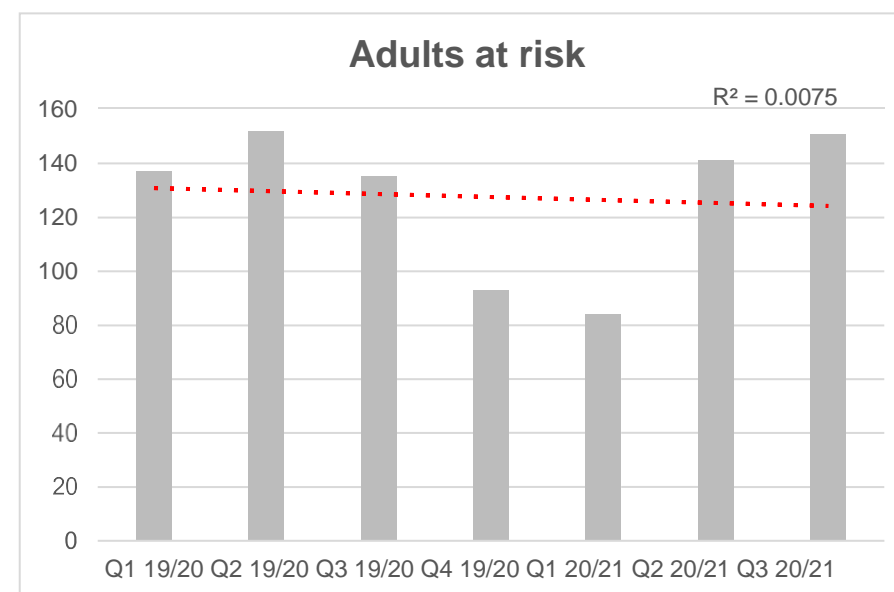


Figure 35: Quarterly trends on numbers of adults at risk PPNs, 2019–2021

Comparing Q3 19/20 to Q3 20/21, there has been a 12% increase, possibly due to the impact of COVID-19 putting more people in at-risk categories.

The quarter trend line is showing a very slight decrease. However, compared with Q1–Q2, we have seen an increase of reports this quarter.

Note that the red dotted lines to denote the R-squared correlation coefficient on the trend over time are aimed at helping interpretation. The nearer this is to 1.0, the greater the strength of correlation. A strong correlation occurs where the R-squared figure exceeds 0.4

6.2 Children at risk

Figure 36 shows the number of children at risk PPNs submitted each quarter, extracted from the system based on the PPN entered date.

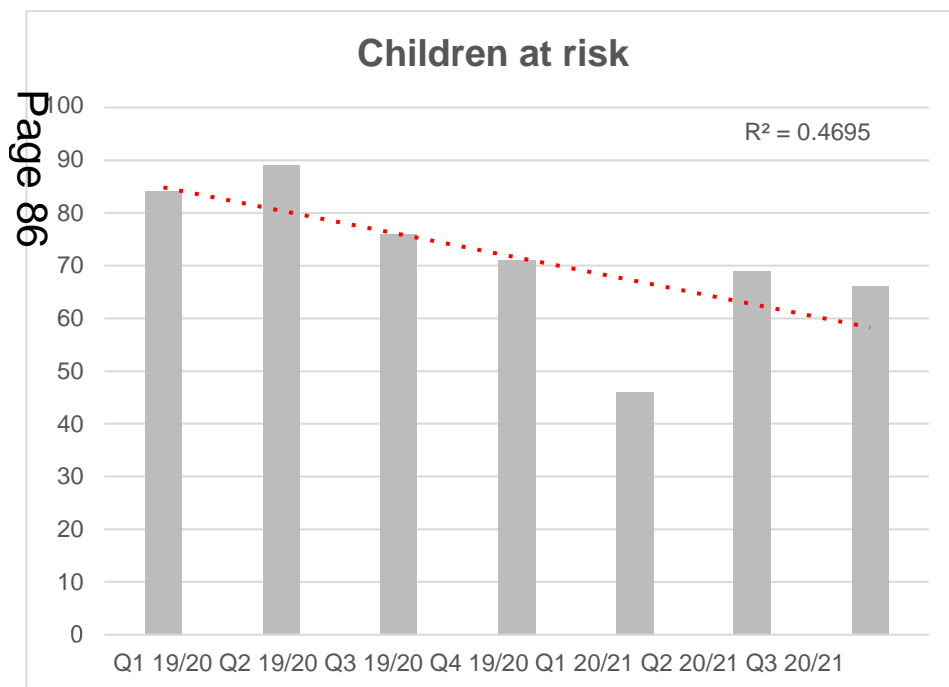


Figure 36: Quarterly trends on numbers of children at risk PPNs, 2019–2021

Comparing Q3 19/20 to Q3 20/21 there has been a 13% decrease, possibly due to the impact of COVID-19 making it harder for people to identify children in at-risk groups.

6.3 Domestic abuse

Figure 37 shows the number of domestic abuse crimes recorded on Niche RMS police records each quarter, based on the occurrence created date and those occurrences with a domestic qualifier (in either the National Incident Category List or local qualifier fields).

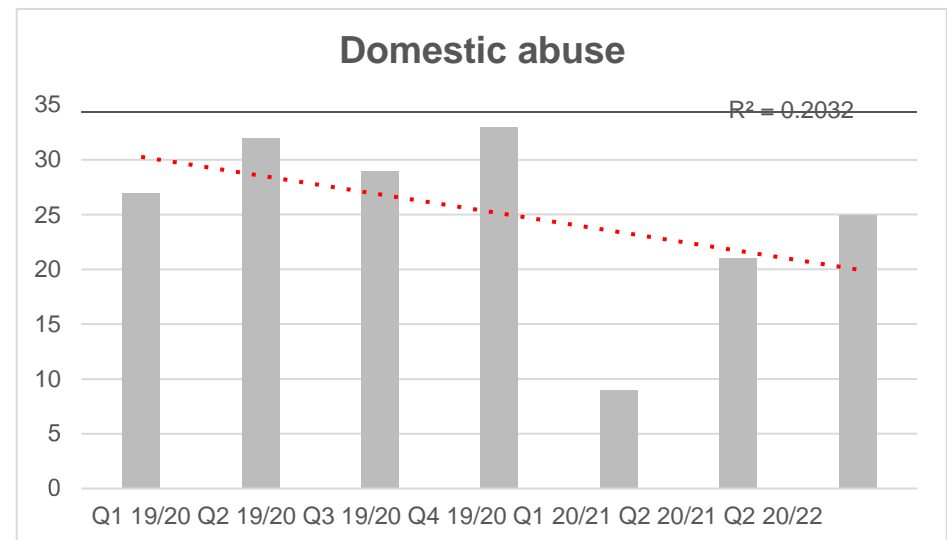


Figure 37: Quarterly trends on domestic abuse, 2019–2021

While there has been a general decreasing trend over the last year, Q3 19/20 compared with Q3 20/21 has seen a significant 14% decrease. This could be due to the small residential population in the City or perhaps due to victims feeling they were unable to call for help while in lockdown, either with or near the perpetrator. There was a particular spike in

October that related to crimes that occurred in hotels as well as some repeat incidents with residents.

During 2019/20, 73% of domestic abuse charges resulted in a conviction; of these, 62% were guilty pleas, which is generally thought to indicate a high quality of prosecution evidence¹².

6.4 Hate crime

Figure 38a shows the number of hate crimes recorded on Niche RMS police records each quarter, based on the occurrence created date and those occurrences with a hate crime flag (in the National Incident Category List qualifier field) or a hate crime type descriptor in the stats classification.

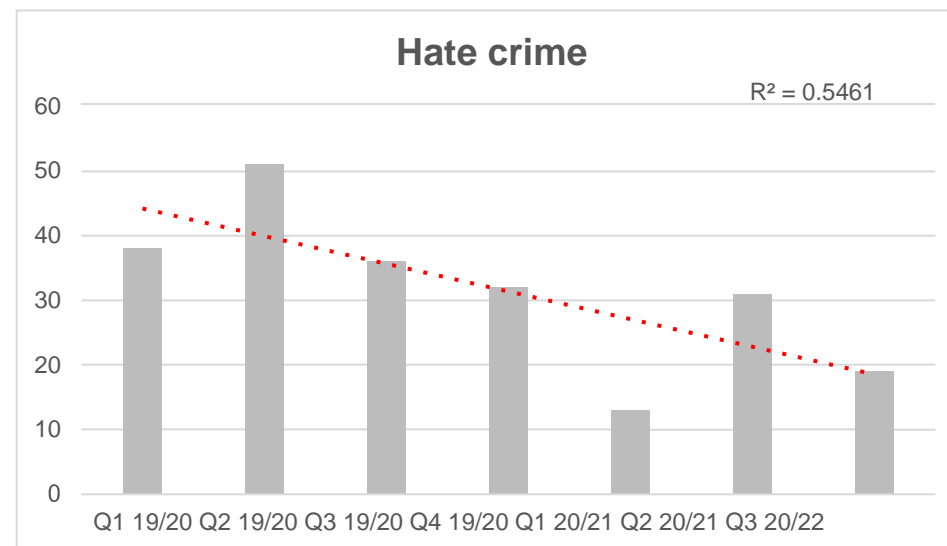


Figure 38a: Quarterly trends on hate crime, 2019–2021

There has been a general decreasing trend over the last two years. Comparing Q3 19/20 to Q3 20/21 there has been a 47% decrease likely due to the impact of COVID-19. The majority of recent hate crimes are public disorder related and motivated by race. A minority (less than 10) were sexual orientation or transgender motivated.

Figure 38b shows how these motivating factors in the City compare to those recorded for hate crimes across London as a whole for 2018/19. The breakdown by motivating factor is relatively similar, with around three-quarters in both the City and across London motivated by race. Those recorded in the City are more likely to be motivated by religion than in the rest of London, and less likely to be motivated by sexual orientation, transgender or disability.

¹² City of London Annual Performance Report, 2019–20

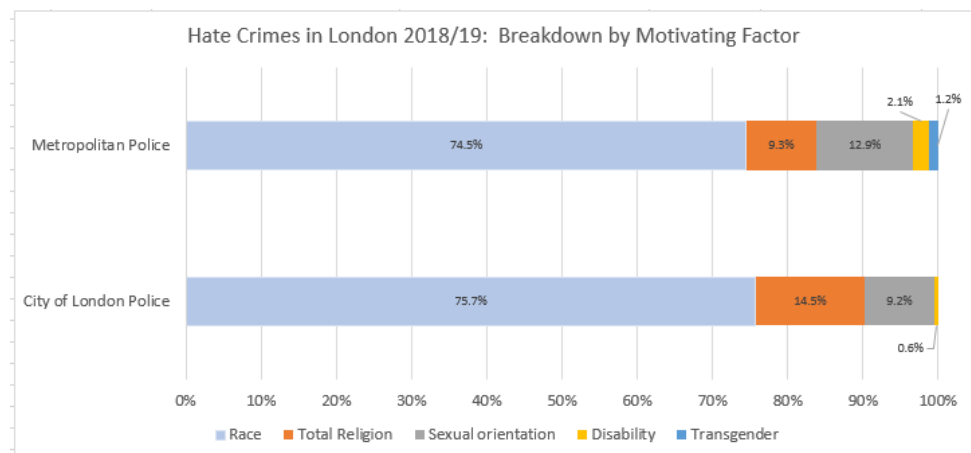


Figure 38b: Motivating factors for hate crimes in London, 2018/19

6.5 Mental health

Figure 39a shows the number of crimes and incidents recorded on Niche RMS police records each quarter with either a mental health National Incident Category List qualifier or an attached mental health monitoring form. The mental health flag was introduced in September 2019, which is why an increase in figures can be seen at this point (Q2 19/20).

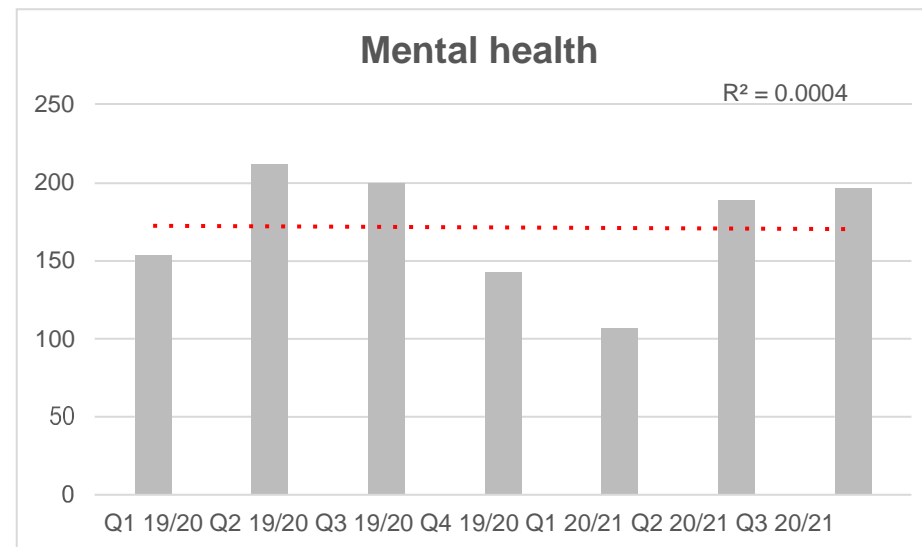


Figure 39a: Quarterly trends on mental health, 2019–2021

The initial increase seen from the introduction of the flag has, however, tailed off over the following quarters, with Q4 being back to a similar level seen before the introduction of the flag.

However, reports are increasing over the last two quarters. The Centre for Mental Health has observed an international increase in levels of psychological distress and mental ill health in the wake of COVID-19, and it is thought this increase is likely to continue in coming months.

Levels of mental ill health can also be approximated by looking in detail at ambulance callouts (not all of which result in a hospital admission) for psychiatric/abnormal behaviour in the City, as can be seen in Figure 39b. This shows a steady decrease for these types of incident until Q3 of 2019. This increase, which is not replicated in the recorded crime data, possibly due to an increase in ambulances being called rather than the Police for this type of incident, continued until the COVID-19 lockdowns. Figures 39c–e show concentrations and locations of these incidents in 2019, with the biggest concentration being in Bishopsgate.

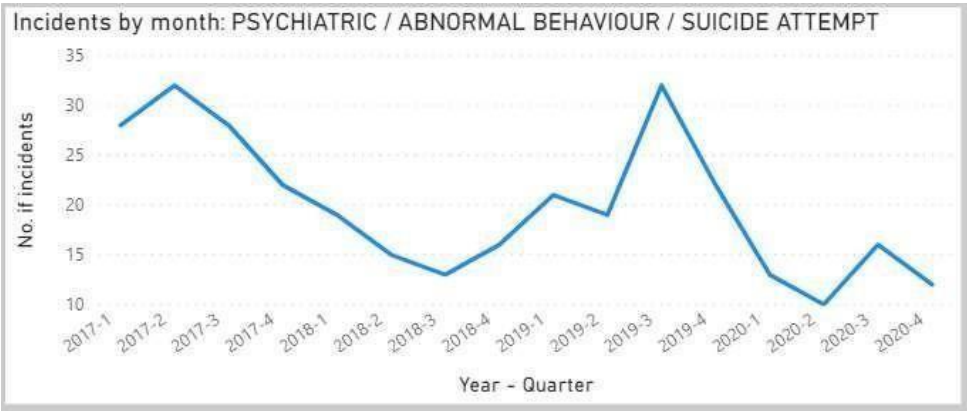


Figure 39b: Quarterly trends on ambulance callouts for psychiatric/abnormal behaviour/suicide attempts, 2017–2020

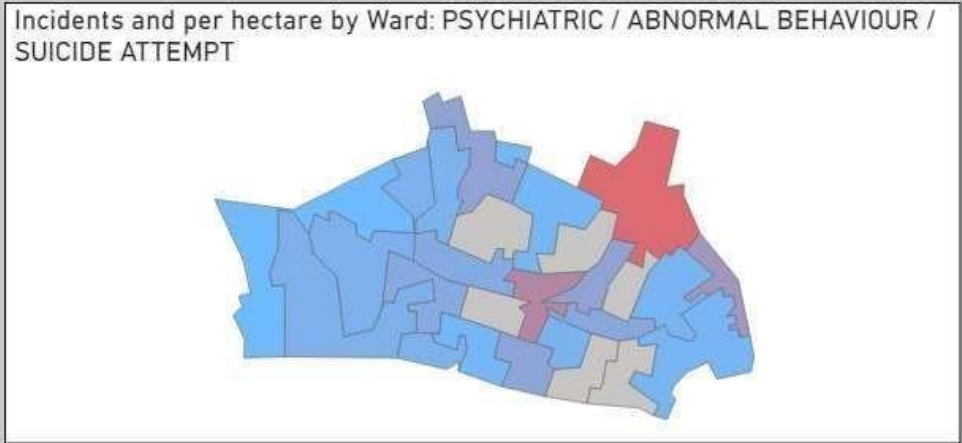


Figure 39d: Concentration of ambulance callouts for psychiatric/abnormal behaviour/suicide attempts, 2019

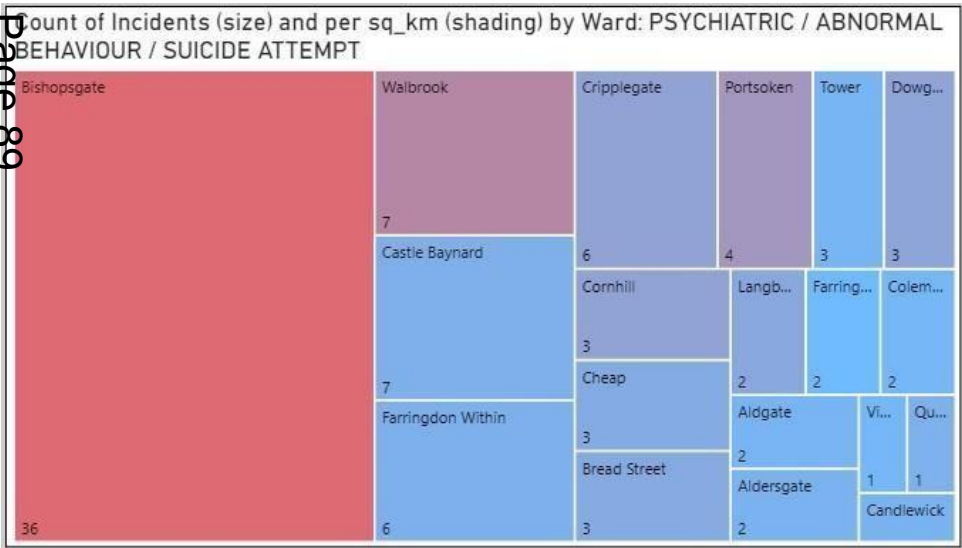


Figure 39c: Count and concentration of ambulance callouts for psychiatric/abnormal behaviour/suicide attempts, 2019



Figure 39e: Concentration of ambulance callouts for psychiatric/abnormal behaviour/suicide attempts, 2019

6.6 Suicide and attempted suicide

The Police Vulnerability Dashboard records 93 attempted suicides in 2020. As can be seen in Figure 40 below, 72 of these happened from one of the five River Thames bridges maintained by the City Bridge Trust, with London Bridge and Tower Bridge recording the highest number of attempts. These figures, as well as the overall total number of attempts, are consistent with the previous two years. This is the most up-to-date information currently available.

	2018	2019	2020
London Bridge	31	35	32
Tower Bridge	15	21	21
Blackfriars Bridge	15	12	12
Southwark Bridge	<i>Less than 10</i>	<i>Less than 10</i>	<i>Less than 10</i>
Millennium Bridge	<i>Less than 10</i>	<i>Less than 10</i>	<i>Less than 10</i>
TOTAL	74	75	72

Figure 40: Annual attempted suicides from City bridges, over time

6.7 Stalking and harassment

Figure 41 shows the number of crimes recorded on Niche RMS each quarter under the stalking and harassment offence category.



Figure 41: Quarterly trends on stalking and harassment, 2019–2021

There is a general declining trend with Q1–Q2 20/21 showing a sharp decrease as in other areas. However, Q3 20–21 has seen a 35% increase compared to Q3 19/20. The majority of reports in Q3 are related to malicious communications, stalking or harassment.

6.8 Economic fraud

Since 2008, the CoLP has been the national lead police force for fraud. This is a broad role that encompasses many aspects of the economic crime landscape, from investigating some of the country's most complex frauds to hosting the national fraud and cyber crime reporting centre, Action Fraud. During 2019–2020¹³:

- over 62,000 victims of economic fraud were helped via the Action Fraud and National Fraud Intelligence Bureau;
- approximately £5.5 million was confiscated in assets from criminals;
- approximately £1.1 million compensation was paid to victims;
- 155 individuals were convicted on a variety of fraud charges;
- over 1,900 bank accounts were disrupted to combat fraud and illegal activities; and
- over 600 police officers across all forces and Regional Organised Crime Units were trained in serious fraud investigation and management.

From April 2020 to December 2020, 41 victims have been protected from re-victimisation, with approximately £660,000 prevented from being lost. During this period, the NECVCI have engaged with 38,468 victims, 4,404 of which were vulnerable. Of these, 428 were identified as requiring additional safeguarding and were supported through partnership working (escalated to force/social service/other support network).

¹³ City of London Annual Performance Report, 2019/20

6.9 Countering terrorism

Project Servator was established in the City of London in partnership with the Centre for the Protection of National Infrastructure in 2014. It aims to disrupt a range of criminal activity, including terrorism, while providing a reassuring presence for the public. Since then, 23 other police forces have adopted it under the leadership of the CoLP, including New South Wales Police Force in Australia.

During 2016–2019¹⁴:

- over 33,500 engagement messages were given to the public;
- 78 people received ACT (Action Counters Terrorism) training within the year 2019;
- enhanced collaboration with the Corporation of London public realm teams has led to the implementation of a number of security and safety projects across the City of London;
- 1,000+ Project Servator deployments;
- 115 reports of suspicious activity related to terrorism were investigated; and
- 57 arrests were made by Project Servator officers.

¹⁴ City of London Annual Performance Report, 2019/20

6.10 Alcohol and drug misuse

The Director of Public Health for City and Hackney published a report into substance misuse in the City of London and Hackney in 2019–2020¹⁵ which describes the need, harms and local responses to substance misuse. The data in this section is reproduced directly from this report.

It is challenging to estimate how many people use substances within a local area. This is partly due to the hidden nature of substance misuse, possibly linked to the legal status of many substances, or potential feelings of shame or embarrassment. Many people also underestimate the risks associated with their lifestyle choices; for example, underestimating their alcohol consumption by as much as 40%, and how risky their drinking patterns are¹⁶.

However, there are some estimation tools available that give an idea of the amount of substance misuse occurring in a local area, and therefore, the support and treatment needed. Public Health England estimates that nearly 4,000 residents across the City and Hackney are dependent on alcohol, with 83% of those adults in Hackney and 69% in the City not receiving treatment for this¹⁷ (Figure 42).

Additionally, the 2017/18 Crime Survey for England and Wales (CSEW) gives an estimate of the prevalence of people using drugs in London, which can be used to give a prevalence estimate by applying it to local population data. This crudely predicts the number of people using drugs in Hackney and the City, as seen in Figure 43.

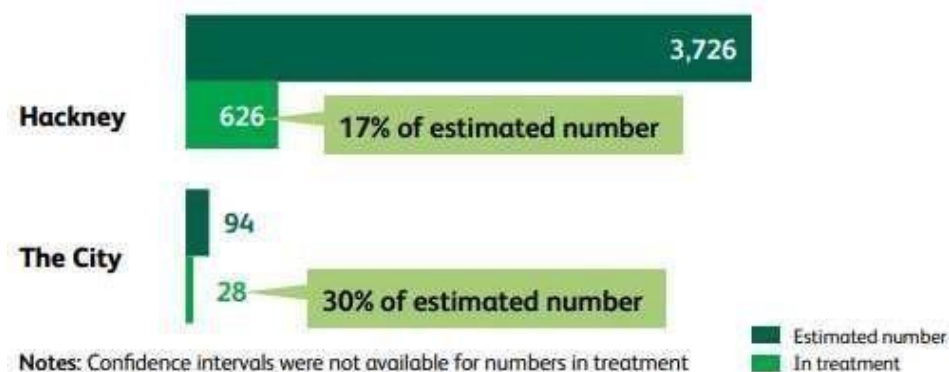


Figure 42: Estimated number of Hackney and City of London residents with alcohol dependency (age 18+, 2016/17) compared to numbers in treatment (age 18+, 2017/18)

Substance type	National prevalence England	Regional prevalence London	Hackney estimated No.	City of London estimated No.
Any Class A drug ⁴	3.5 %	3.3 %	6,387 (2.2 %) ⁵	165 (1.9 %) ⁶
Any drug ⁷	9.0 %	9.3 %	18,001 (6.4 %)	466 (5.6 %)

Figure 43: Local estimates of Hackney and the City residents using drugs in the last year by type (age 16–59, 2017/18)

¹⁵ <https://democracy.cityoflondon.gov.uk/documents/s148373/Substance%20Misuse%20in%20City%20and%20Hackney%20Annual%20Report.pdf>

¹⁶ Department of Health and Social Care, Drinkers can underestimate drinking habits, 2013. [Online]. Available:

<https://www.gov.uk/government/news/drinkers-can-underestimate-alcohol-habits>

¹⁷ Public Health England, University of Sheffield, 'Estimates of the number of adults in England with an alcohol dependency potentially in need of specialist treatment adult prevalence 2016/17, November 2018.

The CSEW also estimates that around 2.1% of 16- to 59-year-olds nationally are frequent drug users¹⁸. Applied locally to 2018 population projections, these estimates suggest that just over 4,000 16- to 59-year-olds in Hackney, and around 100 residents in the City of London are frequent drug users.

Using the same approach, this time applying the CSEW percentage to the weekday 7:00am–7:00pm City of London population of c. 500,000 (comprising commuters, visitors and learners) it can be estimated that there are around 10,000 frequent drug users in the Square Mile.

Public Health England uses a tool developed by Liverpool John Moores University to estimate the prevalence of opiate and/or crack cocaine use in local areas. This tool suggests, there are approximately 2,880 residents across Hackney and the City using opiates and/or crack cocaine. As with alcohol, there is a high level of unmet need, with over half of those estimated as dependent on opiates and/or crack cocaine not receiving treatment for this.

Data on drug offences can also give an indication about the prevalence of drugs within the City of London. Within the, mainly business, Core City wards, almost three times as many drug offences were recorded in 2019 for Bishopsgate as for any of the other wards (Figure 44).

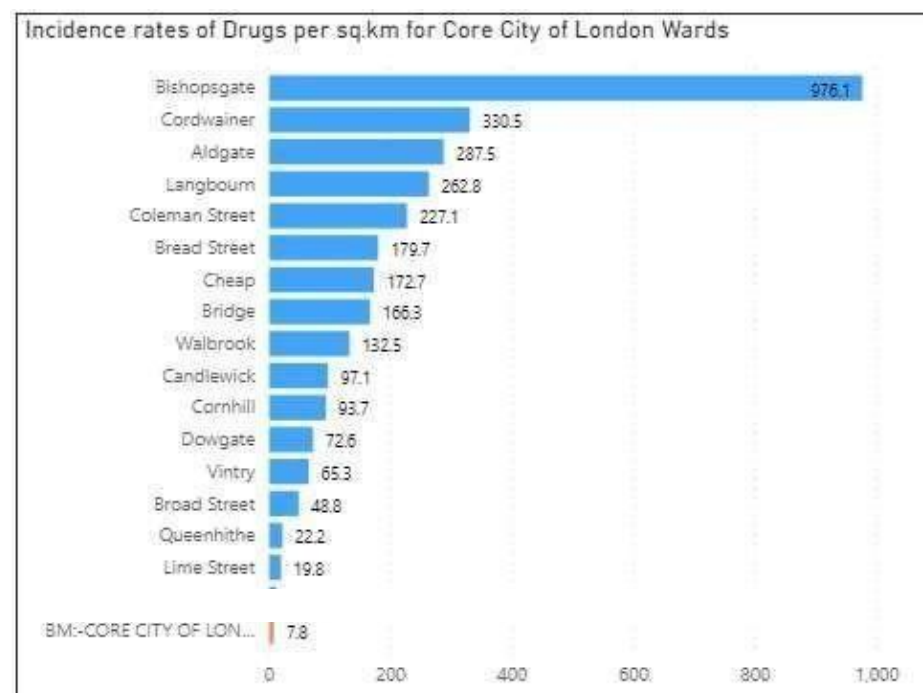


Figure 44: Recorded drug offences, 2019 figures: City core (business) wards

As can be seen in Figures 45a–c, virtually all the residential wards in the City have higher (in many cases considerably higher) rates of drug offences than their benchmark counterparts. The only ward in the City whose rate is similar to its benchmark counterpart is Tower (122 per sq.km v 103 as the benchmark for wards in the Aldgate Cluster).

¹⁸ Home Office, “Drug misuse: findings from the 2017 to 2018 Crime Survey for England and Wales (CSEW),” July 2018. [Online]. Available:

<https://www.gov.uk/government/statistics/drug-misuse-findings-from-the-2017-to-2018-csew> [Accessed September 2021].

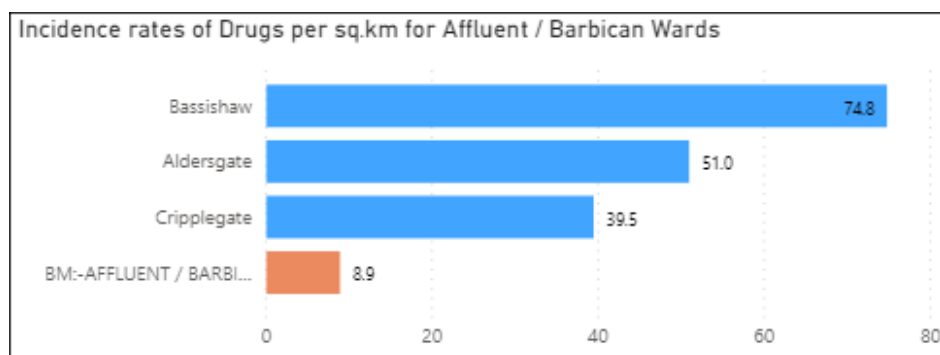


Figure 45a: Recorded drug offences, 2019 figures: Barbican Cluster vs BM

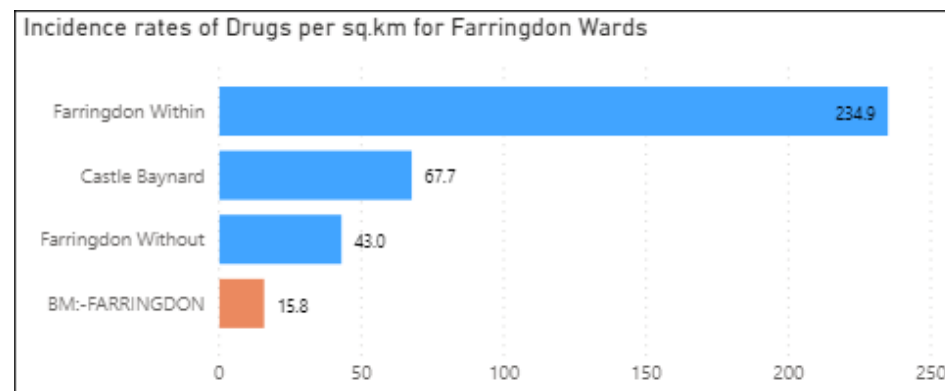


Figure 45c: Recorded drug offences, 2019 figures: Farringdon Cluster vs BM

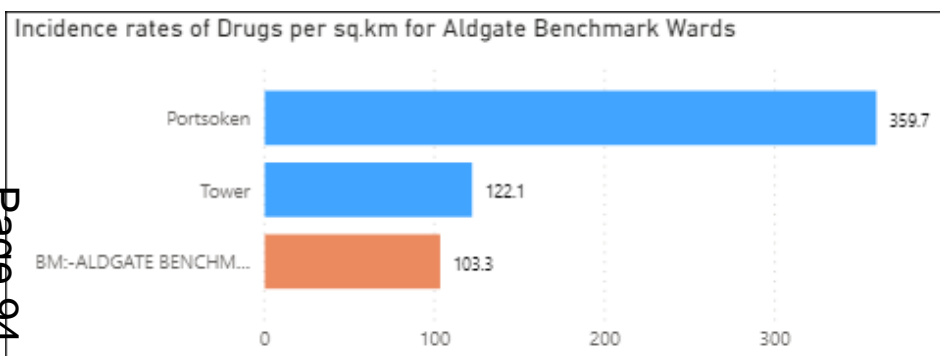


Figure 45b: Recorded drug offences, 2019 figures: Aldgate Cluster vs BM

The City and Hackney Substance Misuse report¹⁹ states that the rate of drug-related deaths in Hackney²⁰ has consistently been greater than both the England and London average in recent years. Between 2015–2017, there were 50 recorded drug-related deaths in Hackney, equating to 6.4 deaths per 100,000 population, compared to 3.0 for London. Although this reduced to 44 for 2016–2018, 5.4 deaths per 100,000, this remains above the rate for London at 3.1 per 100,000, or England at 4.5 per 100,000.

In terms of hospital admissions, alcohol has a significant impact locally, as seen in Figure 46a. This is for adults only; for under 18s the figure is lower than England and London averages.

¹⁹ <https://democracy.cityoflondon.gov.uk/documents/s148373/Substance%20Misuse%20in%20City%20and%20Hackney%20Annual%20Report.pdf>

²⁰ Data not available for City of London due to small numbers

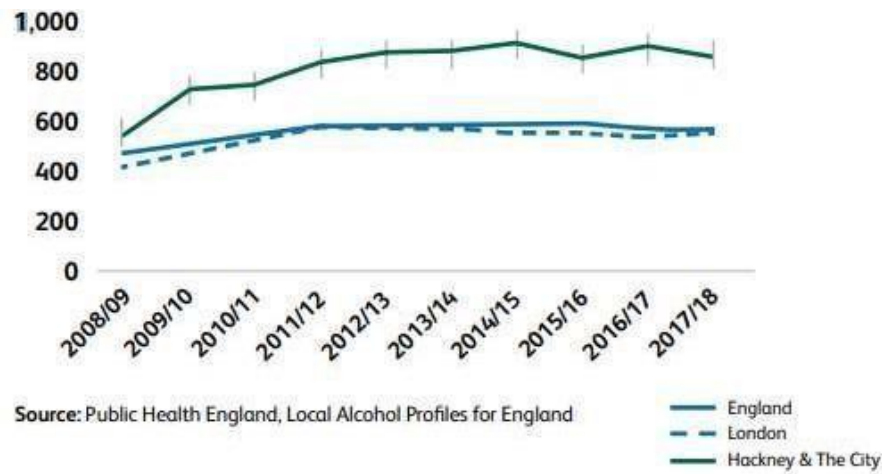


Figure 46a: Rates of alcohol-specific hospital admission episodes (all ages, directly standardised rate per 100,000 of population, 2008/09 to 2017/18).

The wider impact of alcohol and drugs can also be seen by looking in detail at ambulance callouts (not all of which result in a hospital admission) for overdose/poisoning, as can be seen in Figure 46b, showing a steady increase for these types of incident until the COVID-19 lockdowns. Figures 46c–d show concentrations and locations of these incidents in 2019, with the biggest concentration being in Bishopsgate.

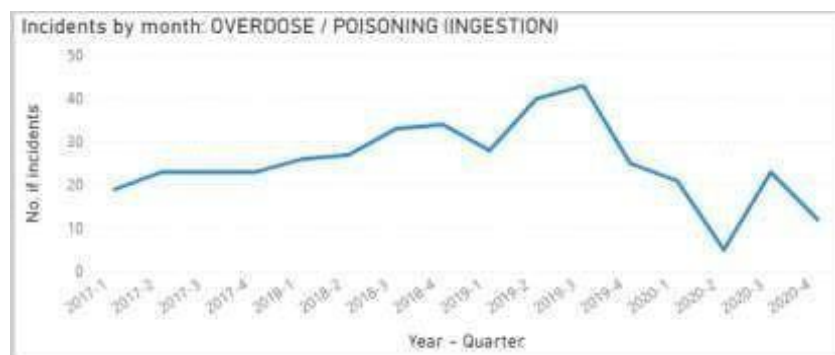


Figure 46b: Rates of ambulance callouts for overdose and poisoning, overtime

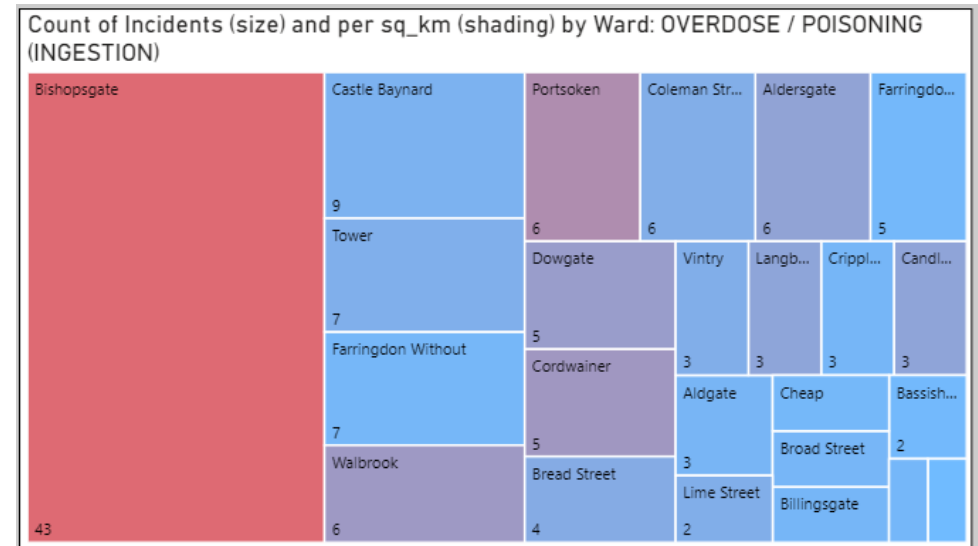


Figure 46c: Count and concentration of ambulance callouts for overdose/ poisoning in 2019

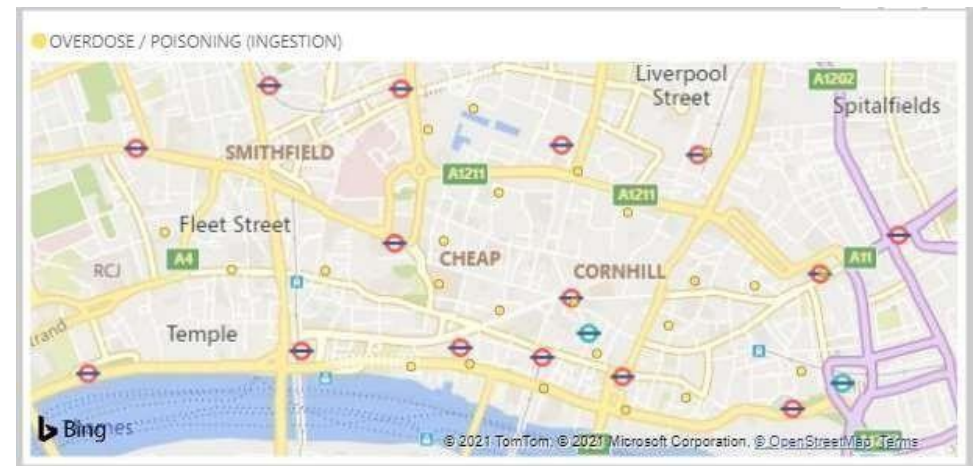


Figure 46d: Map of ambulance callouts for overdose/ poisoning in 2019

Poor mental health can be both a cause and a consequence of substance misuse. Compared with the general population, people addicted to drugs or alcohol are approximately twice as likely to suffer from mood and anxiety disorders and, similarly, people with mental health problems are more likely to be dependent on drugs and/or alcohol²¹. Evidence indicates that alcohol use causally increases the risk of depression, however, there is also evidence that many people in the UK drink alcohol in order to help them cope with emotions or situations that they would otherwise find difficult to manage²².

Over 40% of new presentations to the local drug and alcohol treatment service in 2017/18 self-reported a concern with mental health and asked for support.

6.11 Homelessness

In 2019/20, 275 and 434 rough sleepers were identified in Hackney and the City of London respectively, a large increase of 112 people in Hackney, and a small reduction of seven people in the City of London since the previous year.

The City and Hackney Substance Misuse report²³ found that, of rough sleepers assessed across London during this time, 77% reported using drugs, alcohol and/or having a mental health need, demonstrating that substance use and mental health are significant risk factors within the local homeless population.

The COVID-19 Homeless Rapid Integrated Screening Protocol (CHRISP) conducted by clinicians from University College London Hospital,

following the 'Everyone In' initiative to protect the homeless during the pandemic, provided a health assessment for 140 rough sleepers in Hackney. CHRISP data found that 51% of rough sleepers met clinical thresholds for a diagnosis of depression and/or anxiety, with a further 25% suffering from a severe mental health condition, such as bipolar disorder or psychosis. A further 17% were dually diagnosed, meeting the clinical thresholds for daily injecting drug use and severe mental ill health.

²¹ National Institute on Drug Abuse, *Health Consequences of Drug Misuse*, 2017. [Online]. Available: <https://www.drugabuse.gov/drug-topics/health-consequences-drug-misuse/introduction>

²² Boden, JM. and Fergusson, DM., Alcohol and depression, *Addiction*, vol. 106, no. 5, pp. 906-14, 2011. (5) Mental Health Foundation, *Cheers? Understanding the relationship between alcohol and mental health*, 2006. [Online].

²³ <https://democracy.cityoflondon.gov.uk/documents/s148373/Substance%20Misuse%20in%20City%20and%20Hackney%20Annual%20Report.pdf>

Other areas of focus



7. 1 Road safety

Since 2005, there have been 25 fatal highway casualties on roads within the City of London. There have also been 793 serious and 4,781 slight highway casualties within this time. Figures 47a–b below show the combined incidents over time, by location and by season and mode of transport, using publicly available data from Transport for London²⁴.

As can be seen, overall numbers remain within the range of 300–425 per year. There was a peak in 2011–2012, with another in 2016. This data can be viewed alongside a steady increase in daytime weekday population numbers during this time²⁵ and changes in mode of transport.

Specifically, in the period 2017–2019 the numbers of people cycling in the City rose by 11% (and has quadrupled since 2009) while there was a 7% reduction in motor cars, with freight vehicles unchanged and van volumes increasing by 2%. This means that the number of casualties proportionate to the number of people in the City is actually falling over time.

Page 98

Mode of Travel	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	Total
Bus Or Coach	25	16	20	29	22	24	22	22	24	24	19	18	13	19	13	310
Car	31	32	34	41	33	33	41	42	27	20	30	27	21	15	23	450
Goods Vehicle	7	5	8	6	8	8	8	10	4	5	9	12	1	2	1	94
Other Vehicle	1					1	4			1				1	3	11
Pedal Cycle	99	114	92	111	110	127	149	150	116	139	134	144	124	104	133	1,856
Pedestrian	92	112	119	105	89	113	98	102	92	114	119	111	104	86	104	1,560
Powered 2 Wheeler	75	91	90	71	73	57	71	73	61	78	55	72	69	70	50	1,056
Private Hire			1													1
Taxi	21	19	17	16	8	17	16	24	11	9	16	21	34	16	16	261
Total	351	389	381	379	343	380	409	423	345	390	382	405	366	313	343	5,599

Figure 47a: All road casualties in the City of London, over time

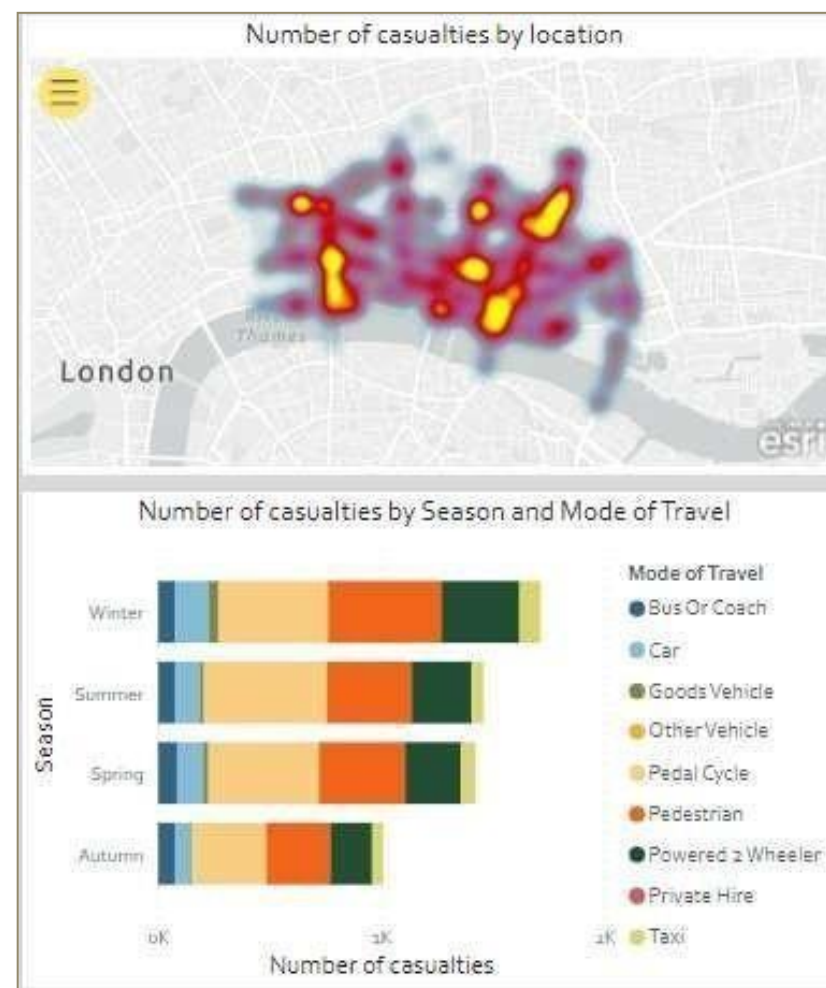


Figure 47b: All road casualties in the City of London, by location (top) and by season/ mode of travel (bottom)

The City of London Corporation's Transport Strategy²⁶, adopted in May 2019, sets out how the City of London Corporation proposes to design and manage the City's streets to ensure that the Square Mile remains a

²⁴ <https://tfl.gov.uk/corporate/publications-and-reports/road-safety>

²⁵ Estimated as 410,000 in 2013/14 to 485,000 in 2019/20

²⁶ <https://www.cityoflondon.gov.uk/services/streets/transport-strategy>

great place to live, work, study and visit. It includes ambitious proposals to, among other things, eliminate death and serious injuries from City of London streets through measures to deliver safer streets and reduce speeds.

Looking specifically at serious and fatal highway casualties since 2015, the leading casualty modes are pedestrian, followed by pedal cycle and then powered two-wheelers, as can be seen in Figure 48.

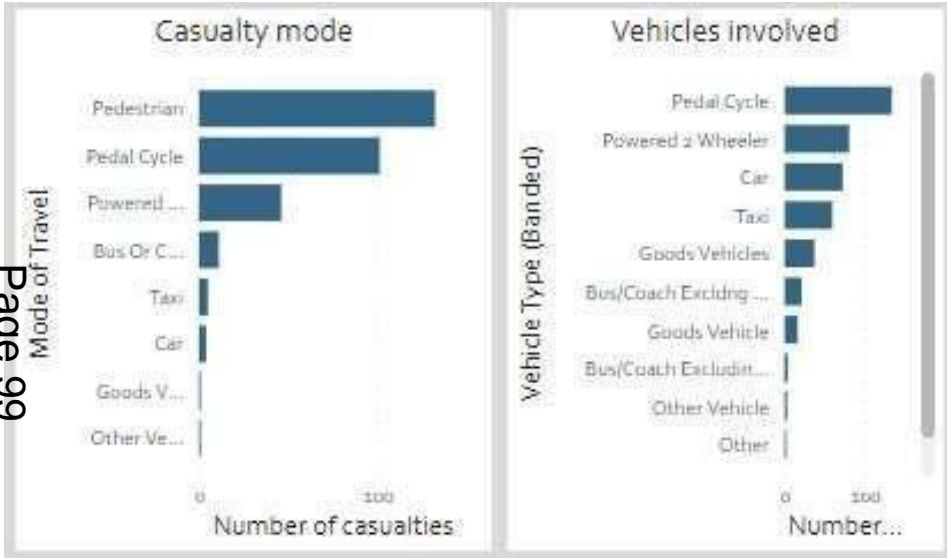


Figure 48: Casualty mode and vehicles involved for all fatal and serious casualties, 2015–2019

Figure 49 shows the location types for all fatal and serious incidents affecting pedestrians since 2015. Locations can also be mapped, and this data can also be produced for cyclists and other modes of transport, though this cannot be included in this report to protect confidentiality. This level of detailed analysis allows targeted safety interventions to be developed to hopefully drive down casualty numbers further and may

partially explain why the proportion of serious or fatal casualties is falling over time.

Number of pedestrian casualties by location of pedestrian and pedestrian movement						
Ped. Location	Central Refuge	Footbridge Or Subway	No Crossing Facility In 50M	Pedestrian Phase At Traffic Signal	Pelican Or Similar	Zebra
Crossing Road (Not On crossing)	2	1	37	5	3	48
Crossing Road On Ped crossing	3			48	10	3
Crossing Road Within 50M crossing				9	1	1
In Centre Of Carriageway			1	1		2
In Road - Not Crossing			3	2	1	6
On Footpath - Verge			1	1	3	5
Total	5	1	42	58	18	128

Figure 49: Location type for all fatal and serious casualties involving pedestrians and cyclists, 2015–2019

Another reason for this fall could be the amount of transport enforcement activity underway. In 2019–20, the City of London Police (CoLP)²⁷:

- recorded 205 offences related to not wearing a seatbelt/using mobile phone while driving or speeding (compared to 473 in 2018/19);
- seized 518 vehicles for no driving licence/no insurance offences; and
- ran 69 operations, resulting in 556 Heavy Goods Vehicles (HGVs) being stopped and 439 HGVs with offences (79%). In comparison, 612 HGV offences were identified, compared to 835 HGVs stopped, resulting in 612 infringements/offences in 2018/19.

²⁷ City of London Annual Performance Report, 2019/20

7.2 Night-time economy

In July 2019 the City of London Corporation published an analysis and mapping of the night-time economy (NTE) within the City of London. The report identified 921 licensed premises open during the hours of 6:00pm to 6:00am in the City of London. Of these, 736 were public licences and 185 were private licences.

The report provided comparators with neighbouring local authority areas with similar NTE areas, based on the number of ambulance, CoLP and British Transport Police (BTP) callouts per 100 licences. These are shown in Figure 50.

London borough	Number of licences	Ambulance alcohol-related callouts per 100 licences	CoLP callouts (per 100 licences)	BTP callouts (per 100 licences)
City of London	921	73	195	96
Hackney	c. 1,200 (approx.)	106	620	13
Southwark	1,300 (approx.)	125	557	54
Tower Hamlets	1,145 (approx.)	100	691	45
City of Westminster	3,100 (approx.)	108	332	76

Figure 50: Night-time economy comparisons, 2019

The City of London has fewer licensed premises than each of these local authority areas. However, these are contained in a significantly smaller area and the density is likely to be higher. Furthermore, each of these local authority areas have specific NTE areas within their local authority boundaries, making the areas relatively similar. These include:

- Hackney – Shoreditch and Dalston;
- Southwark – Borough/London Bridge, Camberwell and Peckham;
- Tower Hamlets – Brick Lane; and
- City of Westminster – the West End.

While the NTE in the City is comparatively safer than other NTE areas across London, areas of focus did emerge. These included²⁸:

- Liverpool Street NTE area and particularly Bishopsgate ward were showing signs of stress;
- Monument and Bridge NTE area is showing early signs of concern, particularly in relation to violence, ASB and cleansing; and
- In terms of the observations, the prevailing impression gained from most of the premises is that they are well managed and appropriate measures are in place to meet the licensing objectives, but that consumption of alcohol and intoxication in these premises is relatively high.

²⁸ <https://democracy.cityoflondon.gov.uk/documents/s118563/NTE%20%20Appendix%201of2%20-%20Review.pdf>

7.3 Cyber crime

Alongside their fraud work, the CoLP also have responsibilities in the cyber crime environment, working with the National Crime Agency and the National Cyber Security Centre to provide protection advice to businesses and individuals. In 2019–20, they²⁹:

- identified cases which have involved cyber criminality and made early arrests to prevent ongoing harm;
- conducted cyber-related investigations into Ransomware, Data Theft, Bitcoin Mining and the Insider threat;
- made arrests in connection with hacking, corporate espionage and investigated offences connected to computer misuse and Bitcoin mining;
- made 52 cyber crime referrals to the National Fraud Intelligence Bureau, compared to 73 in 2018/19;
- completed 133 Cyber Griffin events (raising awareness of personal cyber security) with 5,647 attendees being trained;
- investigated 100% referrals of cyber crime;
- 100% of young people identified as vulnerable to cyber crime received PREVENT contact and intervention from a PREVENT officer; and
- 75% of organisations and the public who receive PROTECT advice reported they would change their behaviours as a result.

²⁹ City of London Annual Performance Report, 2019/20

³⁰ <https://www.cityoflondon.gov.uk/assets/Services-Environment/air-quality-annual-status-report-2019.pdf>

7.4 Air pollution

Being located at the heart of London, the Square Mile experiences some of the highest levels of air pollution in the country. Local air pollution is affected by emissions of pollutants from both within the Square Mile, and beyond its boundary. It is also affected by the weather and the size, shape and proximity of buildings, which can act to trap pollution. The pollutants of concern are nitrogen dioxide, which is a colourless, odourless gas that is a product of fuel combustion, and fine particulate matter (PM10 and PM2.5), which comes from a variety of sources. Detailed air-quality data is reported to the Mayor of London and government each year³⁰.

Extensive air-quality monitoring across the Square Mile demonstrates that air quality is improving. As can be seen in Figure 51³¹, there has been a particularly marked improvement in the area of the Square Mile that meets the European Union and World Health Organization (WHO) health-based targets for nitrogen dioxide. This has gone from very small patches of the Square Mile in 2016 to 30% in 2018, increasing to 67% in 2019. The impact of the response to the COVID-19 pandemic led to a further reduction in nitrogen dioxide across the City during 2020. Overall, levels of nitrogen dioxide were 35–40% lower than in 2019, with particulate matter, PM10, being around 10% lower over the same period. Once activity starts to return to near normal, levels of air pollution will increase.

³¹ Sourced from:

<https://democracy.cityoflondon.gov.uk/documents/s145419/%20Air%20Quality%20%20deep%20Dive%20committee%20report%20January%202021.pdf>

Sensor location	Pollutant	EU value limit	WHO Guide-line	Annual average 2018 ($\mu\text{g}/\text{m}^3$)	Annual average 2019 ($\mu\text{g}/\text{m}^3$)	Annual average 2020 ($\mu\text{g}/\text{m}^3$)
Aldgate School (Background)	Nitrogen dioxide	40	40	32	33	22
	PM10	40	20	21	19	17
	PM25	25	10	12	12	12
Upper Thames	Nitrogen dioxide	40	40	87	74	43
Street (roadside)	PM10	40	20	32	27	24
Beech Street (roadside)	Nitrogen dioxide	40	40	69	62	28
	PM10	40	20	25	22	18
Farringdon Street (roadside)	PM25	25	10	16	14	12

Figure 51: Levels of air pollution measured by City of London sensors, over time

Data gaps



8. Data gaps

Data was divided into three categories for this strategic assessment:

- Category 1: data required to be shared and reviewed under the ‘Schedule to the Crime and Disorder (Prescribed Information) Regulations 2007’, which is attached at **Appendix C**
- Category 2: data relating to the existing Safer City Partnership objectives, if not previously covered
- Category 3: ‘best practice’ data that is shared voluntarily and appears in strategic assessments undertaken by different Community Safety Partnerships.

The data received was then assessed for usability and gaps identified. The most useful type of data, categorised as green, is depersonalised individual incident-level data that is geo-tagged and contains time and date information, as this allows for multiple ways of aggregation, analysis and presentation.

This is followed by data that is already aggregated and available at either borough or ward level, and/or qualitative data, and areas where the bulk of the data is provided at a high-quality level, all of which are categorised as amber.

Data categorised as red was not available for this report, either because it is not collected or because it was not able to be shared. In terms of the latter, this was partly due to concerns about identification due to low incident numbers and partly because of uncertainty over the status of the SCP Information Sharing Agreement.

Category 1 data

The strategic assessment team were able to access high-quality depersonalised data for the majority of areas in the statutory lists, usually via SafeStats, as can be seen in Figure 52 below. The gaps identified were:

- **No bus data** was available in SafeStats for recorded crimes on buses – with this, the recorded crime data would all be assessed as green. SafeStats are aware, and this is being addressed;
- The City Corporation holds data on pupils subject to a permanent or fixed-term exclusion from both primary and secondary schools but these are low numbers and not included due to the General Data Protection Regulation; and
- The Probation Service is happy to provide the required anonymised data but, due to current capacity, resource and time constraints as a result of fundamental structural change within the service in relation to The Probation Service reform, will be unable to do so in time for this report. Therefore, there is **no data on prison releases or young offenders and very limited data on prolific and priority offenders**³².

³² Under 18s are covered by the boroughs in terms of Youth Offending Team/Youth Offending

	Theme	Data Provider	Assessment
Anti-social behaviour incidents	Recorded crime	CoLP, Met Police, BTP	No bus data
Transport incidents ³³	Recorded crime	CoLP, Met Police, BTP	No bus data
Public safety/welfare incidents	Recorded crime	CoLP, Met Police, BTP	No bus data
Burglary	Recorded crime	CoLP, Met Police, BTP	No bus data
Criminal damage	Recorded crime	CoLP, Met Police, BTP	No bus data
Drug offences	Recorded crime	CoLP, Met Police, BTP	No bus data
Fraud and forgery	Recorded crime	CoLP, Met Police, BTP	No bus data
Robbery	Recorded crime	CoLP, Met Police, BTP	No bus data
Sexual offences	Recorded crime	CoLP, Met Police, BTP	No bus data
Theft and handling stolen goods	Recorded crime	CoLP, Met Police, BTP	No bus data
Violence against the person	Recorded crime	CoLP, Met Police, BTP	No bus data
Other offences	Recorded crime	CoLP, Met Police, BTP	No bus data
Deliberate primary fire (excluding vehicles)	Fire	Fire and rescue	Individual level/merged
Deliberate primary fire in vehicles	Fire	Fire and rescue	Individual level/merged
Deliberate secondary fire (excluding vehicles)	Fire	Fire and rescue	Individual level/merged
Deliberate secondary fires in vehicles	Fire	Fire and rescue	Individual level/merged

³³ Data for Transport Incidents as provided by TfL are not currently available for the City of London on the GLA SafeStats platform.

Incident of violence against the employee of the fire and rescue services	Fire	Fire and rescue	No data provided
Fire in a dwelling where no smoke alarm was fitted, attended by the fire and rescue services	Fire	Fire and rescue	No data provided
Malicious fire alarms	Fire	Fire and rescue	
Road traffic accidents (slightly injured)	Road safety	TfL/City Corporation	
Road traffic accidents (seriously injured)	Road safety	TfL/City Corporation	
Road traffic accidents (killed)	Road safety	TfL/City Corporation	
Pupils subject to a permanent or fixed-term exclusion from state primary (age and gender; names of schools, reasons for exclusion)	Vulnerable young people	City Corporation	Low numbers
Pupils subject to a permanent or fixed-term exclusion from state primary (age and gender; names of schools, reasons for exclusion)	Vulnerable young people	City Corporation	Low numbers
Anti-social behaviour identified by the local authority (fly-tipping, noise complaints, graffiti)	Anti-social behaviour	City Corporation	Borough-level data
Anti-social behaviour reported to the local authority by the public (fly-tipping, noise complaints, graffiti)	Anti-social behaviour	City Corporation	Borough-level data
Assault	Physical health	NHS (hospitals)	
Mental and behavioural disorders due to psychoactive substance use	Mental health	NHS (hospitals)	
Toxic effects of alcohol	Physical health	NHS (hospitals)	

Other entries where there is evidence of alcohol involvement	Physical health	NHS (hospitals)	
Domestic abuse	Physical health	NHS hospitals)	Borough-level data
Mental illness outpatient attendance	Mental health	CCG	Borough-level data
Persons receiving drug treatment	Physical health	CCG	Borough-level data
Crime and disorder related callouts	Physical health	Ambulance service	
Demographic profile of offenders (age, gender, ethnicity)	Offenders	Probation Service	No data provided
Assessment of factors' relating to offenders' criminality	Offenders	Probation Service	No data provided
Risk posed by offenders of serious harm to others and re-offending	Offenders	Probation Service	No data provided

Figure 52: Data accessibility for Category 1 data requests

Category 2 data

The strategic assessment team were able to access additional data to that provided in Category 1 against the five current Safer City Partnership (SCP) objectives, at a borough rather than a depersonalised individual level, as can be seen in Figure 53. This included:

- The vulnerability dashboard, populated by Safer City Partners including the City Corporation, the City of London Police and The Probation Service.

	Theme	Data Provider	Assessment
Adults and children at risk	Vulnerable communities	SCP partners	Borough-level data
Child protection	Vulnerable communities	SCP partners	Borough-level data
Child sexual exploitation and abuse	Vulnerable communities	SCP partners	Borough-level data
Missing children	Vulnerable communities	SCP partners	Borough-level data
Female genital mutilation	Vulnerable communities	SCP partners	Borough-level data
Forced marriage	Vulnerable communities	SCP partners	Borough-level data
Honour-based violence	Vulnerable communities	SCP partners	Borough-level data
Hate crime	Vulnerable communities	SCP partners	Borough-level data
Violent and sexual offenders	Vulnerable communities	SCP partners	Borough-level data
Suicides and attempted suicides	Vulnerable communities	SCP partners	Borough-level data
Modern slavery and human trafficking	Vulnerable communities	SCP partners	Borough-level data

Prevent	Vulnerable communities	SCP partners	Borough-level data
Rape and other sexual offences	Vulnerable communities	SCP partners	Borough-level data
Stalking and harassment	Vulnerable communities	SCP partners	Borough-level data
Alcohol and drug related deaths	Vulnerable communities	CCG	Data not available
Economic fraud crimes	Theft & fraud	CoLP	National-level data
Numbers helped via Action Fraud/ National Fraud Intelligence Bureau	Theft & fraud	CoLP	National-level data
Number of victims engaged with (inc. vulnerable victims and those referred to additional support)	Theft & fraud	CoLP	National-level data
Number of bank accounts disrupted to combat fraud	Theft & fraud	CoLP	National-level data
£ value of assets confiscated	Theft & fraud	CoLP	National-level data
£ compensation paid to victims	Theft & fraud	CoLP	National-level data
Numbers of businesses supported	Theft & fraud	CoLP	National-level data
Numbers of public and private licences	Night-time economy	City Corporation	Borough-level data
Incidents in specific premises	Night-time economy	CoLP	Embedded in C'ttee reports

Figure 53: Data accessibility for Category 2 data requests

Category 3 data

A brief review of other Community Safety Partnership strategic assessments was undertaken as part of the scoping work for this report. This identified a number of additional types of data that were frequently being collected, monitored and used by Community Safety Partnerships to help them develop a comprehensive picture of crime, disorder and community safety issues in their areas.

The team tried to access similar data, with contrasting results, as can be seen in Figure 54. Notable gaps included:

- **Limited victim demographics and intelligence**, including age, gender, ethnicity, first part of postcode (apart from Stop and Search data). It would also be useful to know whether they are repeat victims or victims of multiple crimes; and
- **Limited service user voice**: there is some data relating to residents and business views towards the Police and the City Corporation, but none was available about views towards other Safer City partners.

	Theme	Data Provider	Assessment
Stop and Search	Service performance	CoLP	At borough level
Detection status	Service performance	Home Office	At borough level
Environmental crime	Recorded crime	Environmental Agency	At borough level
Air pollution	Physical health	City Corporation	
Number of Cyber Griffin events	Cyber crime	CoLP	At borough level

Number of cyber crime referrals to the National Fraud Intelligence Bureau	Cyber crime	CoLP	At borough level
Number of victims engaged with (inc. vulnerable victims and those referred to additional support)	Cyber crime	CoLP	Not in CoLP annual report
Number of rough sleepers	Vulnerable communities	CCG	At borough level
% of rough sleepers using drugs, alcohol, or with a mental health need	Vulnerable communities	CCG	At borough level
Issues/concerns	Service user perceptions	CoLP/City Corporation	At borough level
Feelings of safety compared to 12 months ago (when going out, in the daytime, in the evening)	Service user perceptions	CoLP/City Corporation	At borough level
Confident in reporting ASB and crime	Service user perceptions	CoLP/City Corporation	At borough level
Awareness of local support services	Service user perceptions	CoLP/City Corporation	At borough level
Confident the Police and City Corporation will help	Service user perceptions	CoLP/City Corporation	At borough level

Figure 54: Data accessibility for Category 3 data requests

Other useful data

As stated in Section 4.2, there is a gap in **finding and applying an effective benchmark for the predominantly business areas of the City**. Ideally, comparisons would be made with the central business districts of other comparable cities, both in the UK and in other countries.

Finally, data publication lags and the lack of verified real-time data for many of the areas in the report present some issues. Ideally, data would be made available more frequently, starting with a shift from annual reporting to quarterly where resources allow.

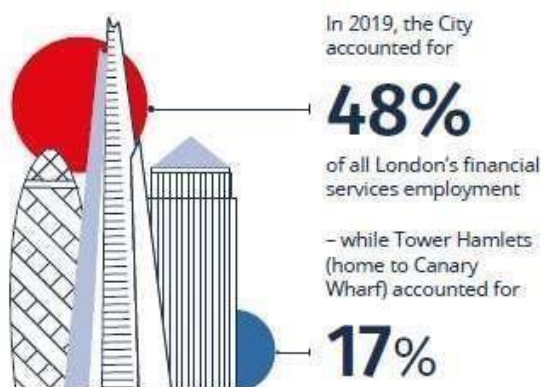
Appendices





The role of financial services

The City of London, also known as the Square Mile, remains home to the UK's financial services industry.



Financial services were one of the UK's **most productive industries** in 2018, generating over

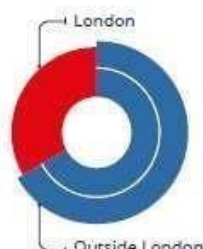
£130k in output for every job.

This sector contributed

7% of the UK's Gross Value Added (GVA) in the same year.



In 2019, there were over **1 million** financial services jobs in the UK, almost **two thirds** of which were outside London.



Financial and insurance services were the **single biggest contributor** to the UK's surplus in services trade, accounting for **almost half** of the surplus.

In 2019, the UK exported

£79bn in financial services and insurance, generating a **trade surplus of £59bn** in 2019.

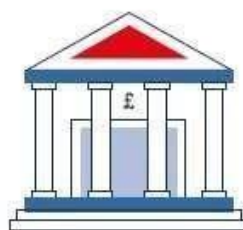
Combined with professional services of **£45bn**, Financial and professional services exports rose to

£124bn



The UK financial services industry paid

£76bn in tax in 2020, equivalent to **10.1%** of the total tax contribution to the UK.



Note: Tax paid includes taxes borne by FS firms and taxes collected from FS employees and customers.

Sources: ONS, Business Register and Employment Survey 2019 (2020 release); City of London/PwC, The Total Tax Contribution of UK financial services in 2019 (2021 release); ONS, Regional GVA by Industry – all NUTS levels (balanced approach), 2018 (2019 release); ONS, Regional GVA by LA (balanced approach), 2018 (2019 release); ONS, Pink Book Chapter 3+9, 2019 (2020 release).

Find more publications at cityoflondon.gov.uk/economicresearch or email us at economicresearch@cityoflondon.gov.uk

City of London jobs

At a record high in 2019.

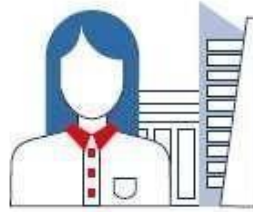
There were

542,000

workers in the City of London, or 10% of London's total workforce in 2019.

1 in 57

GB workers were employed in the City.



Financial, professional and business services were the **largest employers** in the City of London, accounting for

386,000

jobs in 2019 – almost

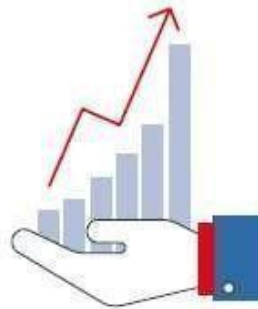
3/4

of total jobs in the Square Mile.



Tech is the fourth largest sector after financial, professional and business services.

Financial, professional and business services provided the most jobs and drove employment growth at 4% in 2019. Double the 2% growth in the previous year.

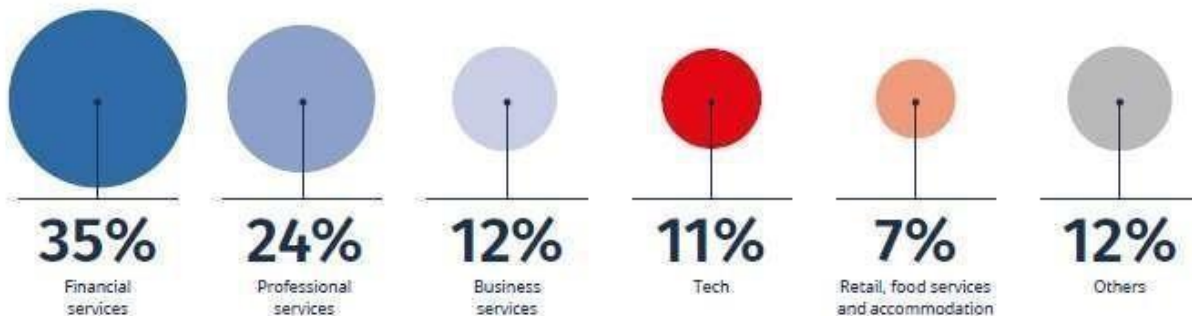


The City generates 5% of England's business rates. This equates to

£1.22bn

– more than the three biggest non-London Local Authorities combined – Birmingham, Leeds and Manchester (collectively £1.19bn).

Share of total jobs in the City of London:



Notes: Financial services include finance and insurance services using SIC code K. Financial, professional and associated business services use SIC codes K, M and N. Tech refers to SIC code J. Business rates use National Non-Domestic Rates.

Sources: ONS, Business Register and Employment Survey, 2019 (2020 release); Ministry of Housing, Communities & Local Government, National non-domestic rates collected by councils, forecast for 2020-2021.

Find more publications at cityoflondon.gov.uk/economicresearch or email us at economicresearch@cityoflondon.gov.uk

City of London workers

The City of London workforce is young, skilled and highly international.

The City of London's workforce is young...

61%

of City workers were aged between 22 and 39, compared with 40% of workers across England and Wales, according to the 2011 census.



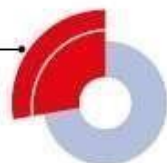
In 2019, the gender balance of the City's workforce was



In 2020,

27%

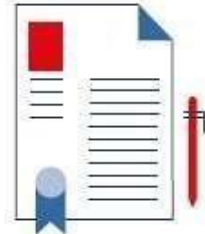
of the City's workforce were of black, Asian or minority ethnic origin.



The City of London's workforce is highly skilled...

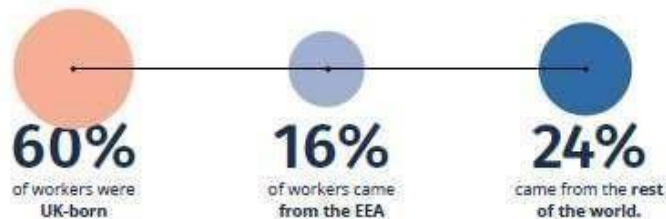
72%

of City workers were employed in high-skilled jobs*, compared with 63% across London and 49% in Great Britain in 2020.



The City of London's workforce is international...

with 40% of workers born outside the UK in 2019.



City workers born outside the UK came predominantly from France, Ireland, India, Australia, South Africa and the United States.

Within financial and professional services, banks have the highest share of international workers (50%). Followed by management consultancy (36%) and tech (35%).



*High-skilled jobs refers to roles as managers or directors, or in professional or technical occupations.

Sources: Annual Population Survey, Workplace Analysis, Jul 2019 – June 2020; ONS, user requested data on ethnicity from APS, Sep 19 – Oct 20 (2020 release); ONS user requested data from APS on jobs by country of birth, 2019 (2020 release); Census 2011, Workplace population (focus on countries of birth represented with 5,000+ workers in the City).

Find more publications at cityoflondon.gov.uk/economicresearch or email us at economicresearch@cityoflondon.gov.uk

City of London firms

The City of London is a dynamic environment for firms.
Although only 1% of City firms are large, they account for over half of employment.

The City was home to

24,020

businesses in 2019, with 99% of those SMEs and

300

large firms (250+ employees)



Large firms provided over

50%

of the City's jobs overall.

With 90 firms each having more than

1000

jobs in the City, largely in financial and professional services.

Some sectors are highly concentrated in specific areas of the City of London.



Law firms tend to cluster in the West of the City,

while insurance firms are located on the East side of the Square Mile.

There were around

818

new start-ups across the City in 2020.

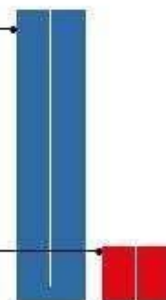


48%

of the City of London start-ups were in financial, professional and associated business services, and

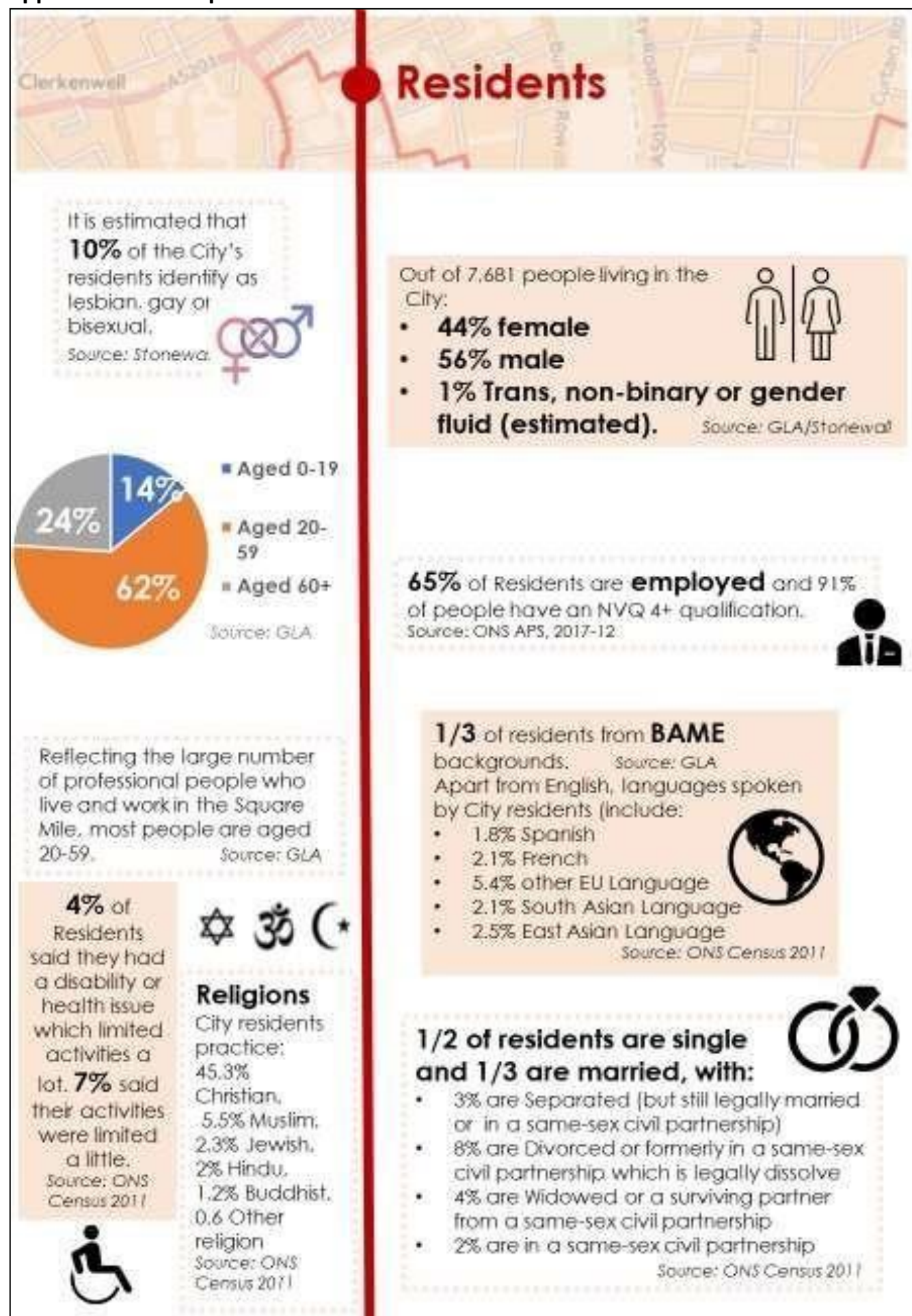
9%

were in tech.



Sources: ONS, UK Business Counts, 2019 (2020 release); ONS, user requested data from UK business: Activity, size and location ~ 2016; ONS, IDBR local authority dataset City of London, 2019 (2020 release); BankSearch Information Consultancy, commissioned start-ups data, 2020.

Find more publications at cityoflondon.gov.uk/economicresearch or email us at economicresearch@cityoflondon.gov.uk





There are **6,988 Primary and Secondary pupils** across the City's schools.

Source: City of London School Census 2019

Students

Gender

Source: City of London School Census 2019



■ Girls ■ Boys

12% of City school pupils receive support for a **Special Educational Need**, of which 2% also have an Education, Health and Care Plan.

Source: City of London School Census 2019



Many pupils are from disadvantaged backgrounds. **44%** have been **eligible for Pupil Premium** (previously Free School Meals) at any time during the past 6 years.

Source: City of London School Census 2019

The City's schools are very diverse:

- **44% of pupils speak English as an additional language**
- **2/3 of pupils are from BAME backgrounds pupils**

Source: City of London School Census 2019

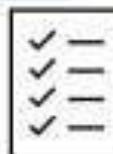
Some of the ethnicities represented include:

- **Black African**
- **Black Caribbean**
- **Bangladeshi**
- **Chinese**
- **Gypsy/Roma**
- **Indian**
- **Pakistani**

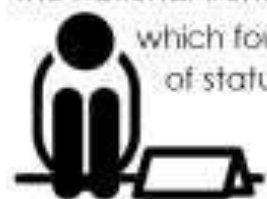


89% of pupils reached the expected standard in reading, writing and maths at **Key Stage 2 Level in 2015-16**, comparing very favourably against the **national average of 53%**.

Source: ONS APS, 2017-12



In terms of **ethnicity**, half are White-UK and just under half are Eastern European. This reflects the national trend from 2017-18



which found that **62%** of statutory homeless were white households.

Source: City Corporation Homelessness and rough sleepers data

The City has the **sixth highest** number of rough sleepers in greater London.

Source: City Corporation Homelessness and rough sleepers data

The sex and age profile of the street population in 2019-20 was majority **white, male** and between **26-50** years of age.

Source: City Corporation Homelessness and rough sleepers data



Homeless people and Rough sleepers

Of the households registered with the Corporation Housing Team in 2019-20, **44% were classified as having a disability.**

There are also significant health related issues that characterise the street population.

Addiction is common,

with the majority having issues with alcohol, drugs and substance misuse.

Another Common factor is mental ill health.

Source: City Corporation Homelessness and rough sleepers data



In 2019/20, **4%** of people identified as Gay, **60%** identified as Heterosexual and the remaining **36%** preferred not disclose this information. The City Corporation has received no applications to date from anyone going through gender reassignment or identifying as transgender/non-binary/any other gender.



The City has low numbers of statutory homeless women who are pregnant or with dependents. In 2018/19, **3%** were pregnant and another **3%** of women had had a baby in the past year.

These are a group given priority status under the housing legislation.
Source: City Corporation Homelessness and rough sleepers data

21 million tourism visits to the City of London in 2019 with a direct spend of **£2,104 million**

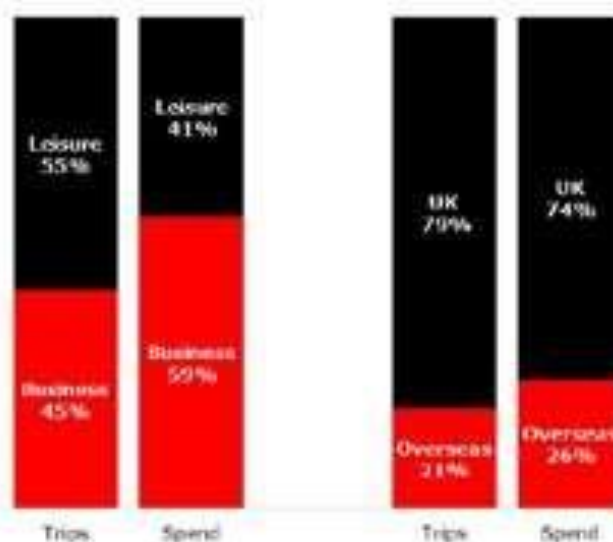
Source: City of London's Visitor Attractions Monitor

Annual average room occupancy in the City in 2019 was **85.7%** - up **0.4%** on 2018. Mid-week occupancies in the City (at 85.6%) were the same as weekends (85.7%).

Source: Source: City of London's Visitor Attractions Monitor

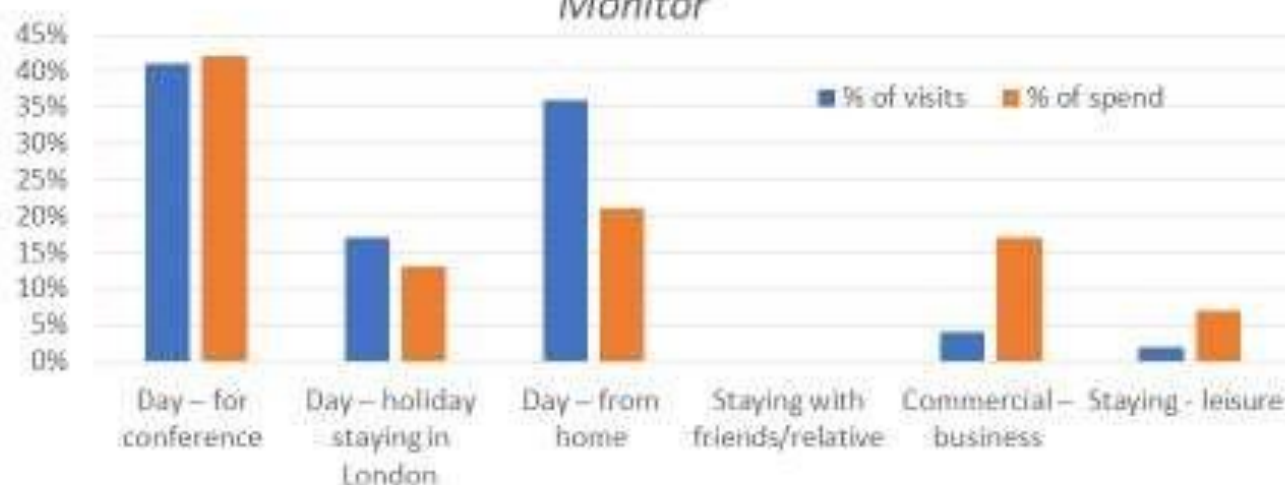
About a quarter of expenditure (26%) was generated

Share of trips and spend
- by origin and purpose



Square Mile Visitors in 2019

Source: Source: City of London's Visitor Attractions Monitor



- **82% of resident adults in the City of London were active**, compared to a London average of 67.2%
- **13.8% of City residents** report having **musculoskeletal issues**, with **9.9% reporting at least two long-term conditions**

Source: Public Health England/Fingertips

- **Men tend to be more active** than females in almost every age group



- **Activity levels tend to decline as age increases** and they are lower among residents from a minority ethnic background

Source: Hackney JSNA

ADULTS

- Active adult resident population in the City: 82% active, and 12% inactive (compared with London averages of 67% active / 22% inactive and England 67% active / 21% inactive)

YOUNG

- 71% 10-15 year olds are sedentary
- 90% of 15 year olds not meeting national guidelines
- 10% of 15 year olds did at least one hour per day every day of the week of physical activity

Source: Public Health England

93%

of City residents **travel by** active modes of transport, either **walking or cycling** – which is **the highest reported in London**

Source: Healthdata.org

COVID-19

- The direct health impacts of COVID-19 disease are disproportionately affecting certain minority ethnic groups, older people, people with underlying health conditions, care home residents and staff and other groups.

- The indirect health impacts of lockdown and social distancing, and the longer-term economic consequences of the pandemic, will continue to affect some of our most vulnerable residents and communities for a long time to come.

- While men are at greater risk of dying from COVID-19, there is some evidence to suggest that women are over-represented in some occupations considered most at risk of being infected with coronavirus and are more likely have been furloughed or made redundant during the lockdown.

Source: City and Hackney Integrated Commissioning Board, 2020



Appendix C: Extract from the Schedule to the Crime and Disorder (Prescribed Information) Regulations 2007 as at 1st April 2021.

PRESCRIBED DESCRIPTION OF INFORMATION TO BE DISCLOSED UNDER SECTION 17A OF THE CRIME AND DISORDER ACT 1998 BETWEEN RELEVANT AUTHORITIES

“1

Information held by the police force for the area on the category of each—

- (a) anti-social behaviour incident,
- (b) transport incident, and
- (c) public safety/welfare incident,

in the area, as defined in accordance with the National Incident Category List in the National Standards for Incident Recording Instructions for Police Forces in England and Wales [as at [1st April 2010]], and the time, date and location of each of those incidents.

2

Information held by the police force for the area on the sub-category of each crime classified as—

- (a) burglary,
- (b) criminal damage,
- (c) drug offences,
- (d) fraud and forgery,
- (e) robbery,
- (f) sexual offences,
- (g) theft and handling stolen goods,
- (h) violence against the person, and
- (i) other offences,

in the area, as defined in accordance with the Home Office Notifiable Offences List as at [1st April 2010], and the time, date and location of each of those crimes.

3

Information held by the fire and rescue authority for the area on the time, date and location of each—

- (a) deliberate primary fire (excluding deliberate primary fires in vehicles) in the area,
- (b) deliberate primary fire in vehicles in the area,
- (c) deliberate secondary fire (excluding deliberate secondary fires in vehicles) in the area,
- (d) incident of violence against employees of the fire and rescue authority in the area, and
- (e) fire in a dwelling in the area where no smoke alarm was fitted attended by the fire and rescue services of the authority,

as defined in accordance with [Incident Recording System—Questions and Lists, published by the Department for Communities and Local Government in May 2009].

4

Information held by the fire and rescue authority for the area on the time and date of each call to the fire and rescue services in the area in relation to a malicious false alarm and the purported location of those alarms as defined in accordance with [Incident Recording System—Questions and Lists, published by the Department for Communities and Local Government in May 2009].

5

Information held by the local authority for the area on the time, date and location of each road traffic collision in the area and the number of adults and children killed, seriously injured and slightly injured in each of those collisions.

6

Information held by the local authority for the area on the age and gender of each of the pupils subject to a permanent or fixed-term exclusion from state primary and secondary schools in the area, the names and addresses of the schools from which those pupils have been excluded and the reasons for their exclusion.

7

Revoked.

8

Information held by the local authority for the area on the category, time, date and location of each:—

- (a) incident of anti-social behaviour identified by the authority, and
- (b) incident of anti-social behaviour reported to the authority by the public,

in the area, as defined in accordance with the National Incident Category List in the National Standards for Incident Recording Instructions for Police Forces in England and Wales [as at 1st April 2010] or any other system for classifying anti-social behaviour used by that authority as at the date of these Regulations.

9

Information held by each [clinical commissioning group] or Local Health Board the whole or any part of whose area lies within the area [, or by the National Health Service Commissioning Board,] on the general postcode address of persons resident in the area admitted to hospital, the date of such admissions and the sub-categories of each admission within the blocks—

- (a) assault (X85–Y09),
- (b) mental and behavioural disorders due to psychoactive substance use (F10–F19),
- (c) toxic effect of alcohol (T51), and
- (d) other entries where there is evidence of alcohol involvement determined by blood alcohol level (Y90) or evidence of alcohol involvement determined by level of intoxication (Y91),

as classified in accordance with the International Classification of Diseases, Tenth Revision (ICD-10) published by the World Health Organization.

10

Information held by each [clinical commissioning group] or Local Health Board the whole or any part of whose area lies within the area [, or by the National Health Service Commissioning Board,] on the general postcode address of persons resident in the area admitted to hospital in respect of domestic abuse as defined in Section 2.2 of the *Responding to domestic abuse: a handbook for health professionals* published by the Department of Health in December 2005, and the date of such admissions.

11

Information held by each [clinical commissioning group, Local Health Board or local authority (within the meaning of section 2B of the National Health Service Act 2006) acting in the exercise of public health functions (within the meaning of that Act),] the whole or any part of whose area lies within the area [, or by the National Health Service Commissioning Board,] on the number of—

(a) mental illness outpatient first attendances, and

(b) persons receiving drug treatment,

in the area.

12

Information held by each [clinical commissioning group] or Local Health Board the whole or any part of whose area lies within the area [, or by the National Health Service Commissioning Board,] on the location, time and date of ambulance service calls to incidents relating to crime and disorder and the category of such incidents using any system for classifying crime and disorder used by that authority.

13

Information held by each provider of probation services operating wholly or partly within the area on—

(a) the demographic profile of offenders including age, gender, ethnicity, first part of postcode and offence description;

(b) the assessment of factors relating to offenders' criminality including thinking and behaviour, attitudes, accommodation, employment, training and education, relationships, lifestyle and associations, drug misuse and alcohol misuse; and

(c) the risk posed by offenders of serious harm to others and of re-offending
in the area.]

Appendix D: Original online data sources

This section provides a summary of all of the raw data sources used in the Report (apart from GLA SafeStats)

Police Outcomes and Stop & Search

- Downloaded from <https://data.police.uk/data/>

Fly Tipping, Graffiti, Detritus etc

- Number of recorded fly-tipping incidents by year and LB taken by DEFRA can be downloaded <https://www.gov.uk/government/statistical-data-sets/env24-fly-tipping-incidents-and-actions-taken-in-england>

Hate_Crime

- ONS Published CSEW survey data available – but no geographic / LA or even regional identifiers [Hate crime, England and Wales, 2019 to 2020 - GOV.UK\(www.gov.uk\)](https://www.gov.uk/government/statistical-data-sets/hate-crime-england-and-wales-2019-to-2020)

Domestic Abuse / Children in need

[Characteristics of children in need, Reporting Year 2020 – Explore education statistics – GOV.UK \(explore-education-statistics.service.gov.uk\)](https://www.gov.uk/government/statistical-data-sets/domestic-abuse-england-2019-to-2020)

NHS_Digital Drugs / Alcohol

- Most useful is **PHE-LAPE** (Local **Alcohol** Profiles for England) tables – [Local Alcohol Profiles for England - PHE](https://www.gov.uk/government/statistical-data-sets/local-alcohol-profiles-for-england)

B_Pupil_Exclusions

- Can be downloaded from [Permanent and fixed-period exclusions in England, Academic Year 2018/19 – Explore education statistics – GOV.UK \(explore-education-statistics.service.gov.uk\)](https://www.gov.uk/government/statistical-data-sets/permanent-and-fixed-period-exclusions-in-england)

Fires

- **Incident level data** <https://data.london.gov.uk/dataset/london-fire-brigade-incident-records>

Suicides

- <https://www.ons.gov.uk/peoplepopulationandcommunity/birthsdeathsandmarriages/deaths/datasets/suicidesbylocalauthority/current>

\Hospital_Emergency_Adm\

- <https://indicators.ic.nhs.uk/webview/>

Appendix E: Theft groups included

<u>BTP / CoLP/ MPS "Theft" Groups</u>
Burglary General Office
Burglary Kiosks/Shops
Burglary Other Premis
Burglary Stores
Burglary Tenants
Theft - By Employee
Theft - By Shoplifting
Theft - From Buffet Trolley
Theft - From Person
Theft - From Vending Machines
Theft - Luggage
Theft - Of Plant
Theft - Of Undertakings Cash By Public
Theft - Personal Property
Theft - Remove Articles From Public Display
Theft - Undertakings Stores
Theft Of Live Cable
Theft Of Metal Non Live
Theft from the person
Other theft

This page is intentionally left blank

Strategy Boards & Committee:	Date:
Safer City Partnership	16/05/2022
Subject: Domestic Abuse and Violence Against Women and Girls	Public
Report of: Andrew Carter, Director of Community and Children’s Services, City of London Corporation	For Information
Author: Ayesha Fordham, Domestic Abuse, Vulnerability and Risk Policy Officer, City of London Corporation	
<div>Summary</div> <p>The purpose of this report is to provide Members with an update on the current co-ordinated community response within the City of London to Domestic Abuse (DA) and Violence Against Women and Girls (VAWG). The report will provide an update on the Home Office Safer Streets Fund, work with businesses around ‘Safety in the City’ – the programme delivered by a specialist VAWG service to the Afghan guests – and access to counselling services.</p> <div>Recommendation</div> <p>Members are asked to:</p> <ul style="list-style-type: none">• Note the report.	

Main Report

Background

1. The City of London Corporation (City Corporation), City of London Police (City Police) and wider VAWG partnership continue to work to a co-ordinated community response to respond to DA and VAWG, ensuring that the City of London's whole community is protected and supported, and that perpetrators are held accountable, as indicated through the City of London's VAWG Strategy and Action Plan 2019–2023.

Current Position

2. The Community Safety Team (CST) co-ordinates the quarterly VAWG Forum, which includes representatives from statutory, voluntary and commissioned organisations. The forum discusses a variety of aspects of work within the City, such as service delivery, legislative development, awareness and

outcomes of engagement work. The forum also collates statistical information from stakeholders.

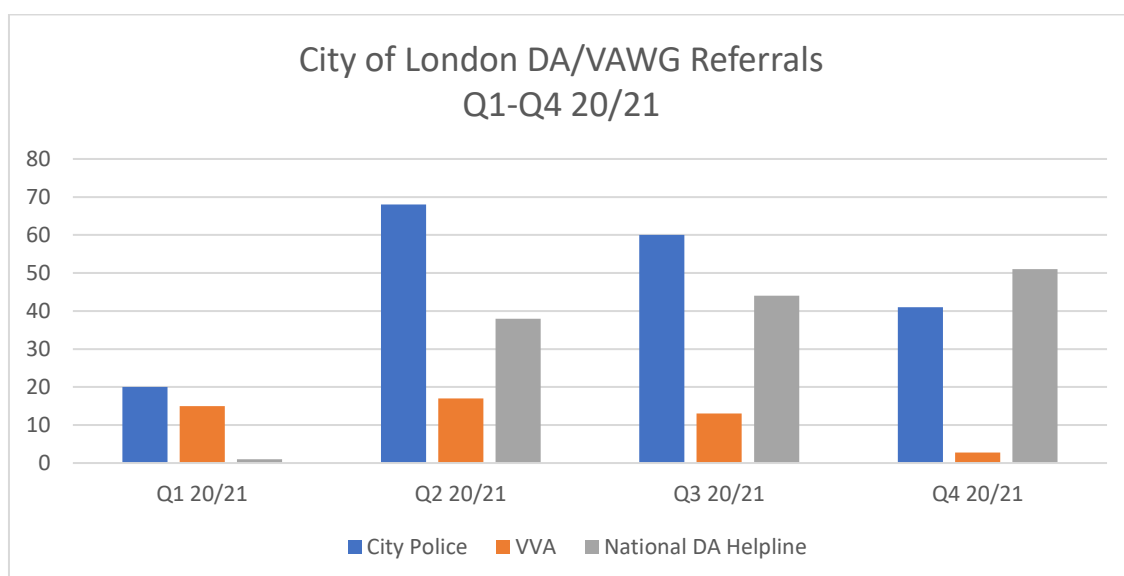
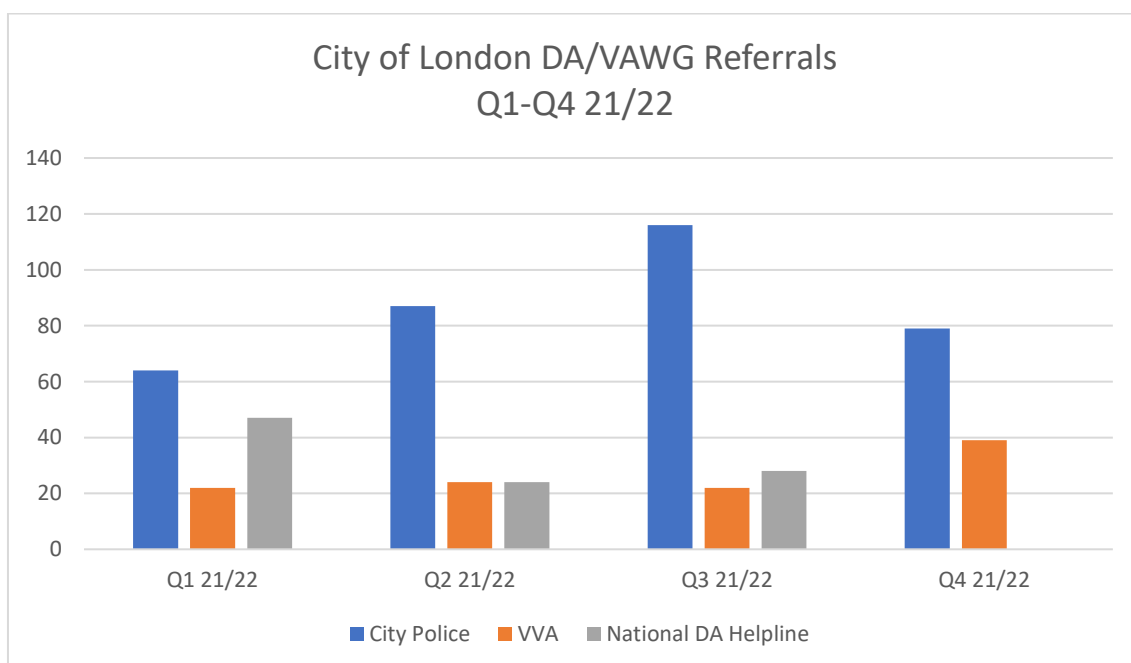
3. The City Corporation has been awarded a total of £78,812 from the Home Office Safer Streets Fund, and has been working in partnership with the City Police to deliver Safer Streets projects, including Night Hubs in 2021 and three recent initiatives: Street Safe, a campaign challenging myths and misconceptions around sexual violence; the Ask for Angela campaign; and delivery of Welfare and Vulnerability Engagement training. The campaigns were launched on social media and across JCDecaux signage in City train and tube stations. Across the street signage, the campaigns combined made 9.3 million impressions and 281,665 impressions on social media. There were 31,192 engagements across both the Street Safe and Ask for Angela campaigns, through clicks, comments and shares on social media. An evaluation of all three initiatives will be completed in the coming months, to explore the impact of the projects and how it can inform the City's partnership VAWG implementation plan.
4. The City Police and Victim Support have continued to deliver Safety in the City presentations to businesses, including Lloyds of London. Further sessions are scheduled with security forums. The sessions highlighted the City of London's response to VAWG, including information on what men can do and how they can change their behaviour to help make women feel safer.
5. The Iranian Kurdish Women's Rights Organisation (IKWRO) who specialise in VAWG support for Afghan and Middle Eastern women, were initially commissioned by the City Corporation to deliver a programme of 30 sessions around VAWG to men and women, separately, in City bridging hotels. The programme was popular among Afghan women, and IKWRO identified an interest from attendees for the sessions to be delivered more informally to create a space where attendees felt able to share and contribute. The City Corporation has commissioned a further programme of VAWG sessions to be delivered to women, alongside activities such as cooking lessons or day trips within London. Additional sessions will also be delivered to Afghan men within the hotels.
6. London Councils commission IKWRO to provide counselling for women who live or work within the City. They have funding to provide one-to-one sessions to three women per financial year and three spaces on group sessions per financial year. In November 2021, funding from the Proceeds of Crime Act 2002 (POCA) was given to uplift the access to counselling, for an additional six women affected by domestic/sexual abuse to receive 12 counselling sessions from IKWRO. To date, five women who live or work within the City of London have been referred into this service.

Data Analysis

7. The City Police saw a 32% decrease in recorded domestic abuse crimes and incidents in Quarter 4 (Q4) 2021/22, in comparison to Q3 2021/22; 29% of recorded crimes and incidents involved residents, which is an increase from

the previous quarter; and 77 of the crimes and incidents recorded in Q3 2021/22 took place within the City of London.

8. The number of referrals to the Vulnerable Victims Advocate has nearly doubled in Q4 2021/22 to Q3 2021/22. The service received 39 referrals for VAWG crime types, including domestic abuse, sexual violence, stalking, honour-based abuse, forced marriage, historic child sexual abuse, and harassment: 32 referrals were received from the City Police; five were self-referrals; and two referrals were from other agencies.
9. The National DA Helpline has not yet provided data for Q4 2021/22.



Strategic Implications

10. All of the work noted in this report contributes to the Safer City Partnership's aims:

- Vulnerable people and communities are protected and safeguarded
- People are safe from violent crime and crime against the person
- People are safe and feel safe in the night-time economy.

Conclusion

11. The VAWG partnership continues to work together to deliver and enhance the City of London's response to DA and VAWG. This report has outlined some of the initiatives that have taken place over the past quarter, through campaigns, training and education.

Appendices

- None

Ayesha Fordham

Domestic Abuse, Vulnerability and Risk Policy Officer

T: 079 4463 4946

E: Ayesha.Fordham@cityoflondon.gov.uk

Strategy Boards & Committee:	Date:
Safer City Partnership Strategy Board	16/05/2022
Subject: Community Safety Team Update	Public
Report of: Andrew Carter, Director of Community and Children’s Services, City of London Corporation	For Information
Author: Valeria Cadena, Community Safety Manager, Community Safety Team, City of London Corporation	
<div>Summary</div> <p>To update Safer City Partnership (SCP) Members on Community Safety Team (CST) activity not otherwise addressed.</p> <div>Recommendation</div> <p>Members are asked to:</p> <ul style="list-style-type: none">• Note the report.	

Main Report

Domestic Abuse (DA) Multi-Agency Risk Assessment Conference (MARAC)

1. Since lockdown measures were imposed on 23 March 2020, the City of London DA MARAC has successfully operated virtually via Microsoft Teams, which has resulted in stronger attendance by partners. As a result, the DA MARAC will continue online.
2. Since the November 2021 SCP meeting, seven cases have been heard at DA MARAC.
3. Cases were referred by the City of London Police (CoLP), Adult Social Care, Doctors of the World and the LGBT+ anti-abuse charity GALOP. Referrals were based on high-risk Domestic Abuse Stalking and Harassment (DASH) scores, professional judgement or an escalation in the risk after a case had previously been heard at DA MARAC. A robust action plan was agreed for each and there has been excellent partnership working from a range of organisations.
4. The next DA MARAC is scheduled for 19 May 2022.

5. The CST has received eight MARAC-to-MARAC (M2M) referrals since the last SCP meeting. M2M referrals are when domestic abuse incidents take place within the City, however, the victim and perpetrator reside in another area. The MARAC team in the area where the individuals live are given details of the incident, allowing them to assess whether it meets their MARAC threshold.

City Community Multi-Agency Risk Assessment Conference (CCM)

6. The CST co-ordinates the CCM. This is the City of London's monthly community MARAC, whereby information is shared on vulnerable victims and perpetrators of anti-social behaviour (ASB), to proactively manage risk and safeguard individuals. Since March 2020, the CCM has operated effectively via Microsoft Teams. The next CCM is scheduled to be held on 16 June 2022.
7. Between November 2021 and May 2022, the CCM panel received 10 high-risk cases. The referrals originated from the Mental Health Street Triage (MHST) team and the CoLP's Sector Policing and Public Protection Unit. One of the referrals related to a complex housing and safeguarding concern, while another involved an escalating noise dispute between neighbours.
8. Since the closure of the NHS Serenity Integrated Mentoring (SIM) programme, the CCM has been receiving referrals for complex cases of suicide attempts as an interim measure and until we can achieve a better resolution of where these cases should be solved.
9. The CCM received seven referrals concerned High Intensity Service Users (HISU) repeatedly threatening suicide from bridges within the City of London. All the HISUs referred to the CCM resided elsewhere in the UK and had complex mental health and social needs. The CST contacted and invited statutory services from the local authorities where the individuals reside to the CCM to:
 - ensure that the person referred was receiving the necessary support of mental health and social care services in their local authority area
 - ensure that there was a robust and sustainable action plan to safeguard the vulnerable victim in the City
 - discuss the suitability of low-level enforcement on an individual HISU to mitigate behaviours placing them at serious risk of accidental death.
10. In March 2022, the CST gave a presentation to the CoLC's Suicide Prevention Strategy Group on the CCM's role with HISUs as an interim measure. Using several case studies, the presentation provided examples of where the CCM had successfully managed the behaviour of HISUs with a multi-agency and collaborative approach, to show partner agencies how important this type of forum is for complex cases.
11. To increase further awareness of the conference, the CST continues to provide training sessions to statutory and voluntary organisations, to promote the CCM as a valuable partnership and multi-agency tool in solving complex community safety

issues. If you would like to arrange CCM training, please do not hesitate to contact the CCM Coordinator on ccmarac@cityoflondon.gov.uk.

12. The CST section of the Corporation's website has a dedicated webpage which displays information and advice for professionals on the CCM and the referral process. This can be found via the following link:
<https://www.cityoflondon.gov.uk/services/community-and-safety/city-community-marac>. The CCM Co-ordinator is available to discuss the suitability of referrals to the panel.

Anti-Social Behaviour (ASB) & Enforcement

13. The Department of Community and Children's Services has commissioned a 12-month piloted City-wide and City-centric mobile patrol service delivered by Parkguard Ltd. The pilot began at the end of October 2021 to coincide with Halloween weekend.
14. The patrols aimed at preventing, detecting and deterring ASB and crime, as well as collecting information and intelligence to facilitate longer-term criminal and civil enforcement action. This supports the CoLC's commitment to proactively prevent and tackle ASB and crime in every part of the Square Mile.
15. There are currently five deployments for the new City-wide service, which include regular active patrols of the Barbican Estate, Middlesex Street locality and a CoLC carpark. Parkguard have been able to ascertain the details of persons engaging in ASB in these areas, which has enabled the CST to issue the subjects with low-level enforcement, such as trespass and warning letters.
16. In November and December 2021, Parkguard conducted joint patrols with the CoLP on Thursdays, Fridays and Saturdays, as part of the Christmas Campaign. On 28 April 2022, Parkguard patrol officers provided assistance on Operation Reframe – a CoLP and CoLC initiative to patrol licensed premises and hotspots to ensure that people feel safe in the night-time economy.
17. Deployments under the new City-wide patrol service are via a strict tasking referral mechanism only. Internal and external partners wishing to use the service are required to submit a detailed referral to the ASB Co-ordinator.
18. On behalf of the Corporation, the CST successfully obtained a six-month Civil Injunction Order against a male committing gross environmental ASB in the City. The CST ensured that all stakeholders and services connected to the defendant are consulted and updated regularly on the application's progress. The Injunction Order was supported by the CoLP, CoLC Street Environment Team and local businesses, which provided the witness impact statements included in the application.
19. In November and December 2021, the CST held training sessions with Adult Social Care, rough sleeping professionals, and partnership agencies on the enforcement powers utilised in the Square Mile, which are detailed in the Anti-Social Behaviour, Crime and Policing Act (2014). These include Injunctions

Orders, Community Protection Notices and Criminal Behaviour Orders.

Prevent Activity

20. There have been no Channel Panels since the last SCP Strategy Board. The CST operate meetings virtually and will liaise with partners accordingly should a referral come to our attention.
21. We are exploring an online training package with the Home Office to complement the work of raising Prevent awareness, especially to businesses in the City.
22. The Corporation and CoLP continue to promote the Action Counters Terrorism national safeguarding website – www.actearly.uk – which was launched in November 2020. The campaign is a regular feature of the Prevent training presentations, City Corporation and CoLP social media channels, as well as various forums. This campaign aims to encourage family and friends to share concerns that a friend or loved one might be vulnerable to radicalisation.

Strategic Implications

23. All the work noted in this report contributes to our SCP aims:
- Vulnerable people and communities are safeguarded from radicalisation and the threat of terrorism
 - People are safe from violent crime and violence against the person
 - People and businesses are protected from theft and fraud/acquisitive crime
 - Anti-Social Behaviour is tackled and responded to effectively
 - People are safe and feel safe in the night-time economy.

Conclusion

24. The CST continues to work in collaboration with stakeholders on a variety of community safety activities and has continued to provide an excellent service throughout the last year with lockdown measures in place.

Appendices

- None.

Valeria Cadena

Community Safety Manager, Community Safety Team

T: 020 7332 1272

E: Valeria.Cadena@cityoflondon.gov.uk

Strategy Boards & Committee(s):	Date(s):
Safer City Partnership Strategy Group	16/05/2022
Subject: Community and Children's Services Update	Public
Report of: Andrew Carter, Director of Community and Children's Services Author: Scott Myers, Strategy & Projects Officer, Community and Children's Services	For Information
<p style="text-align: center;">Summary</p> <p>This report provides and update of relevant data and activity from the Department of Community and Children's Services.</p> <p>Recommendation(s)</p> <p>Members are asked to:</p> <ul style="list-style-type: none"> Note the report 	

Main Report

Background

1. This report provides an update on developments within the Department of Community & Children's Services and provides an update on work related to the Homes for Ukraine Scheme, Afghanistan evacuees, suicide prevention, response to the Child Q case and living with Covid-19.

Current Position

Homes for Ukraine Scheme

2. In March 2022, the Government announced the Homes for Ukraine sponsorship pathway to support refugees fleeing the war in Ukraine.
3. As required by the Home Office, the City Corporation are carrying out checks on the homes of potential sponsors to ensure that the home is suitable and safe to host a Ukrainian family

4. The City Corporation is working with its partners to ensure that any refugee family in the Square Mile is protected from harm and exploitation.

Child Q

5. Following the widely publicised Child Q case, the City of London's Family of Schools and Department of Community and Children's Services have responded to the findings of the report in several ways.
6. The Aldgate School leadership have reviewed the report and shared learning with senior leaders and staff, as well as previously conducting significant work in relation to anti-racism, safeguarding and the curriculum.
7. The review findings have been shared in school assemblies with all year groups and written to parents to offer reassurance and an opportunity for further conversations.
8. Schools have also continued to ensure that they use appropriate systems to record all types of police searches
9. In addition to the schools, colleagues in Community and Children's Services have also engaged in activities following the publication of the review, including:
 - Reflective briefing sessions took place with staff in the People Directorate following the publication of the report. These were chaired by the Children Social Care Systemic Therapist and provided a safe and supportive environment for staff to consider the findings of the review and help reflect on and process the difficult messages related to adultification, gender and race.
 - Over the last 18 months, staff in the People Directorate and Community and Children's Services have been engaged in anti-racism development work. This has included: running systemic group-based reflective sessions; action learning sets; establishing a book club for staff that provided the opportunity to work through the book *Me and White Supremacy* by Layla Saad over 25 weeks; our Independent Reviewing Service provided a video message for our children in care and care leavers providing information on how they can receive support from CoL on any issues that are impacting them directly; and managers presented our anti-racism work to the DfE.
 - The CoL Multi Agency Child Exploitation (MACE) group, jointly chaired by Children's Social Care and the CoL Police, reviewed the findings from the report at the April meeting. The implementation of the recommendations by partner agencies will be reviewed via the MACE group to help strengthen safeguarding arrangements specific to child sexual and criminal exploitation.

- Finally, the CHSCP has extended an invitation to all CoL Safeguarding Partners, including CoL schools, to attend the three-day Hackney Anti-racism conference in May 2022.

Afghanistan Evacuees

10. The City Corporation is continuing to support evacuees from Afghanistan who are staying in bridging hotels in the City of London.
11. The City Corporation are supporting evacuees alongside colleagues from the Department for Work and Pensions, the NHS, City of London Police, and the Voluntary Sector to ensure that their needs are met and that they remain safe.
12. The City Corporation have also commissioned a new youth provider, SocietyLinks, to support Afghan children and young people living in bridging hotels within the City of London.
13. The provider hosted activities for younger children, including Stay and Play sessions for 0-5 and play sessions for 5- to 8-year-olds.
14. Youth club activities were held at a SocietyLinks centre for 8–12-year-olds and 13–19-year-olds, which was well attended, and young people were able to take part in outdoor games, such as cricket.
15. The City Corporation is looking to extend this provision through the summer holiday and sessions during term time that provide greater integration with local children and young people.

Suicide Prevention in the City of London

16. The City Corporation's Planning and Transportation Committee in April adopted new planning guidance on mitigating the risk of suicide from tall buildings in the Square Mile as part of a long-term plan, becoming only the second local authority in the UK to devise a planning note on this subject.

Update on Covid-19 measures

17. Following the removal of free Covid-19 testing for most of the population and the legal requirement to self-isolate in April, City & Hackney Public Health have issued the public with advice on how to stay safe.
18. It is advised that residents and City workers get their covid vaccine and booster doses, isolate at home when feeling unwell, wearing a face covering in crowded places, such as on public transport, washing hands regularly, and letting fresh air in to improve ventilation.

Scott Myers

Strategy & Projects Officer, Department of Community and Children's Services

E: Scott.Myers@cityoflondon.gov.uk

This page is intentionally left blank

Strategy Boards & Committee(s):	Date(s):
Safer City Partnership Strategy Board	16 May 2022
Subject: Public Protection Service (Environmental Health, Licensing and Trading Standards) update	Public
Report of: Executive Director Environment Author: Gavin Stedman, Port Health & Public Protection Director	For Information
<p style="text-align: center;">Summary</p> <p>The Department of Markets & Consumer Protection contributes to the work of the Safer City Partnership (SCP) through its Public Protection Service which comprises Environmental Health, Licensing and Trading Standards. Work relating to the SCP is on-going in relation to the following priorities:</p> <ul style="list-style-type: none"> • Acquisitive Crime <ul style="list-style-type: none"> a. Investment Fraud – Trading Standards continues to collaborate with the City of London Police over Operation Broadway, now extended across London via Operation Offspring. • Anti-Social Behaviour <ul style="list-style-type: none"> a. Illegal street trading – Additional resources have been put into a campaign to eliminate ice cream vans and nut sellers from the Square Mile. b. Noise complaints service – a 24/7 service is provided. • Night Time Economy Crime and Nuisance <ul style="list-style-type: none"> a. The COVID-19 pandemic and various restrictions resulted in several lockdowns and easing which affected all licensed premises. It is hoped that as we start to recover that more licensed businesses will open. b. Safety Thirst – The scheme for 2020 has been deferred due to the COVID-19 pandemic. c. Licensing controls and enforcement – enforcement activities and the use of the Late-Night Levy have kept the number of licence reviews and suspension notices at a relatively low level. <p>This report details enforcement activity and progress in the above areas.</p> <p>The Service also contributed to the One Safe City programme and will be involved in the Secure City Programme. It is also represented on other relevant Boards and Groups.</p> <p>Recommendation(s)</p> <p>Members are asked to:</p> <ul style="list-style-type: none"> • Note the report. 	

Main Report

Background

1. The Consumer Protection part of the Environment Department comprises of three services:
 - Animal Health
 - Port Health
 - Public Protection
2. The latter includes Environmental Health, Licensing and Trading Standards, all of which contribute to the work of the SCP, specifically the 2019- 22 SCP Strategic Plan outcomes of:
 - Acquisitive Crime – We will work to protect our businesses, workers, residents and visitors from theft and fraud with an emphasis on cyber-crime.
 - Anti-Social Behaviour – Respond effectively to behaviour that makes the City a less pleasant place.
 - Night Time Economy Crime and Nuisance – To ensure the City remains a safe place to socialise.
3. Whilst there are routine proactive and reactive responses to community needs, there is also a range of projects underway, details of which are provided below.

Current Position

Economic Crime

The City of London Trading Standards Service (COLTSS) primarily works in partnership with others in support of the SCP's outcome to *protect our residents, workers, businesses and visitors from theft and fraud*.

4. COLTSS continues to support and actively participate in Operation Broadway, a joint project with the City of London Police, National Fraud Intelligence Bureau, National Trading Standards 'Regional Investigation Team', the Financial Conduct Authority, the Insolvency Service and HM Revenue and Customs. Operation Broadway aims to disrupt the activity of criminals engaged in investment fraud.
5. Key actions include:
 - a) Operation Broadway meetings continue to take place every two weeks, with partners sharing intelligence about possible fraudulent activity taking place within the City of London and surrounding Boroughs. Deployments then normally take place the following week to inspect premises and find out exactly what is going on. This leads to the gathering of intelligence and the opportunity is taken to investigate and disrupt the activities of businesses that may be involved in fraud. These visits are led by a

Trading Standards Officer due to the powers of entry afforded to officers under the legislation that the service enforces.

- b) Trading Standards Officers continue to speak to victims of investment fraud and many of the stories that we hear are heart breaking with life changing sums of money being lost. The voluntary Code of Practice that was introduced by the Payment Systems Regulator at the end of May 2019 continues to require banks to compensate customers that have fallen victim to what is called 'authorised push payment' fraud. Officers are now actively advising investment fraud victims who have lost money about this potential route to compensation with growing success. Over the last two years, refunds of around £700,000 have been secured for victims as a result of the one-to-one assistance we have provided. In one very recent case that was escalated to the Financial Ombudsman Service, a fraud victim contacted us to say that he had now been awarded £34,000.

It is clear that investment frauds are moving away from the traditional 'boiler rooms' where victims are invited to invest in schemes involving the purchase of wine, diamonds or carbon credits. Far more prevalent now are schemes involving crypto currency speculation or Forex trading and victims are now being directed to make payments via some of the well established crypto exchanges. Trading Standards have growing links with the crypto exchanges but, at present, the protections for victims using this method of payment are non-existent.

- c) Trading Standards continue to maintain and build further good working relationships with mail forwarding businesses and serviced office providers in the City. It was recently discovered that some mail forwarding businesses who also act as company formation agents were being selective about the types of mail that they would forward to their clients. The consequence of this is that consumers who are trying to resolve legitimate problems by writing to the relevant business were simply having their mail returned. If a business has a registered office address, it is the view of Trading Standards that it must be possible for this mail to be successfully delivered. Funding of £6,000 was secured from National Trading Standards to seek Counsel's opinion about this practice and the City of London has now published its well-considered advice following consultation with law enforcement colleagues.

<http://www.londontradingstandards.org.uk/news/signed-sealed-and-undelivered/>

Trading Standards are now working with Companies House and Civil Servants at BEIS to ensure that the wording on the gov.uk website is amended to reflect our advice. This is proving to be a major challenge, but our persistence is paying off and some important changes have now been made. There is still a little further to go.

- d) Trading Standards continue to be involved in work being coordinated by the National Economic Crime Centre (part of the National Crime Agency). Information is being shared about Operation Broadway and the model has

been used to help tackle fraud associated with COVID-19. This has led on to the COLTSS being involved with a working group convened by the National Crime Agency that is looking at the specific issue of the cloning of well-known investment companies such as Legal & General, Aviva and JP Morgan. City of London Trading Standards have made a major contribution to the production of a toolkit that has now been circulated to all Police forces right across the UK.

- e) Trading Standards have successfully tackled an Irish based company who offer training courses in a wide range of subjects. The company were operating a subscription trap and there have been hundreds of complaints over the last 12 months. We engaged with this company and our robust approach has worked, and complaints have now dried up
- f) A consequence of COVID-19 was a rise in the popularity of take away food delivery companies, more commonly referred to as food aggregators. The City of London is the corporate home to two of the big UK players in this sector and Trading Standards have pulled together a project to address rising complaint levels. A draft code of good practice has been written and the aggregators are now being consulted to see if they will adopt it. Funding of £7,000 was secured from National Trading Standards to evaluate the contractual responsibilities of the aggregators and meetings with the Food Standards Agency have been taking place. It is hoped to launch the code in the first part of 22/23.

2021/2022	2020/21 Total	Q1 Apr- Jun	Q2 Jul- Sep	Q3 Oct- Dec	Q4 Jan- Mar	Total
a. Op Broadway deployments/ disruptions/ interventions	42	14	12	16	26	68
b. Adopted for further action by other agencies	14	2	1	2	2	7
c. Contacts with 'enablers'	4	2	1	1	2	6
d. RP07 forms submitted to Companies House by serviced office providers	5	4	3	3	1	11
e. Website suspension requests	101	17	12	11	19	59
f. Promotional / prevention activity - e.g. publicity campaigns, days of action, attendance at external events, press coverage	6	1	1	1	2	5
g. Number of C19 complaints & Interventions	3	0	0	0	0	0

Anti-Social Behaviour (ASB)

6. The Public Protection Teams support the SCP outcome of tackling and responding to anti-social behaviour
7. Two issues that relate to the work of this committee that are being tackled by the Public Protection Service are:
 - Illegal Street Trading
 - Noise Complaints Service
8. The COVID-19 pandemic resulted in the lockdown of hospitality and workplaces in the City, which changed the nature of the antisocial behaviour issues the City was facing. Licensed premises ceased to be a source of complaint, but construction noise complaints increased as did complaints about social distancing. The teams have worked hard to implement and educate as new guidance and Acts such as the Business and Planning Act 2020 have been released to support the easing of lockdown such as the granting of pavement licences and the extension of construction working hours. We are now seeing a significant return to normal with almost all licenced premises open again with the inevitable consequence of noise from premises that may have been silent for 18 months. The Service will continue to resource and respond to issues appropriately, which includes the 'out of hours' noise response service that is available 24/7 throughout the year.

Illegal Street Trading

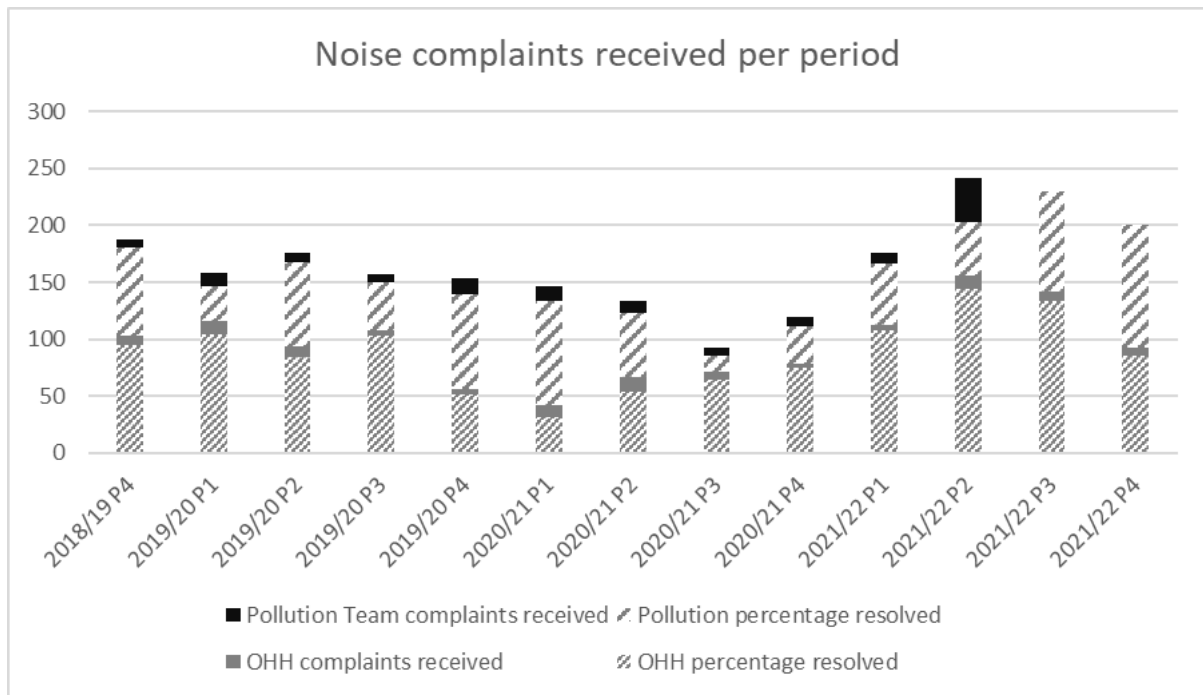
9. The Section 101 agreements with the London Borough of Southwark and the London Borough of Tower Hamlets allow the City Corporation to enforce against illegal street trading on all the bridges, not just within the City of London, but those that fall just over the border into Southwark and Tower Hamlets, for example on the south side of Millennium Bridge and all of Tower Bridge.
10. No peanut traders have been found within the jurisdiction of the City of London, though they are operating on the borders of our jurisdiction. The daily presence of Licensing Officers is preventing those traders from encroaching within our area.
11. An illegal street trading case went for trial on 18th January 2022 at the City of London Magistrates' Court. The defendant was found guilty. She has been fined £1,600 (£400 on each count), £6,128 costs and £190 victim surcharge. She has now appealed her sentence and the appeal hearing is due to be heard in Southwark Crown Court on 28th June 2022
12. During the period covered by this report, in addition to the work on illegal street trading, thirty-five buskers were moved from the City of London area, primarily outside the City of London School near Millennium Bridge and near the St Pauls Cathedral area.

Noise Complaints Service

13. The Pollution Team dealt with 200 noise complaints between 1st January 2022 and 31st March 2022 of which 100% were resolved. In addition, they also assessed and commented on 189 Planning and Licensing applications and 383 applications for variations of work outside the normal working hours. Comparatively in the same period for 20/21 the Pollution Team dealt with 119 noise complaints of which 93.3% were resolved, 189 Planning and Licensing applications and 383 applications for variations of work outside the normal working hours.
14. The Out of Hours Service dealt with 156 complaints between 1st January 2022 and 31st March 2022 and response (visit) times were within the target performance indicator of 60 minutes in 92.5% of cases. Comparatively, in the same period for 20/21 the Out of Hours Service dealt with 78 complaints and response (visit) times were within the target performance indicator of 60 minutes in 96.5% of cases.
15. The Pollution Team issued no notices between 1st January 2022 and 31st March 2022. In the same period for 2020/21 the Pollution Team issued 1 S.61 Notice.
16. The trends for total noise related complaints are set out in the tables below for information.

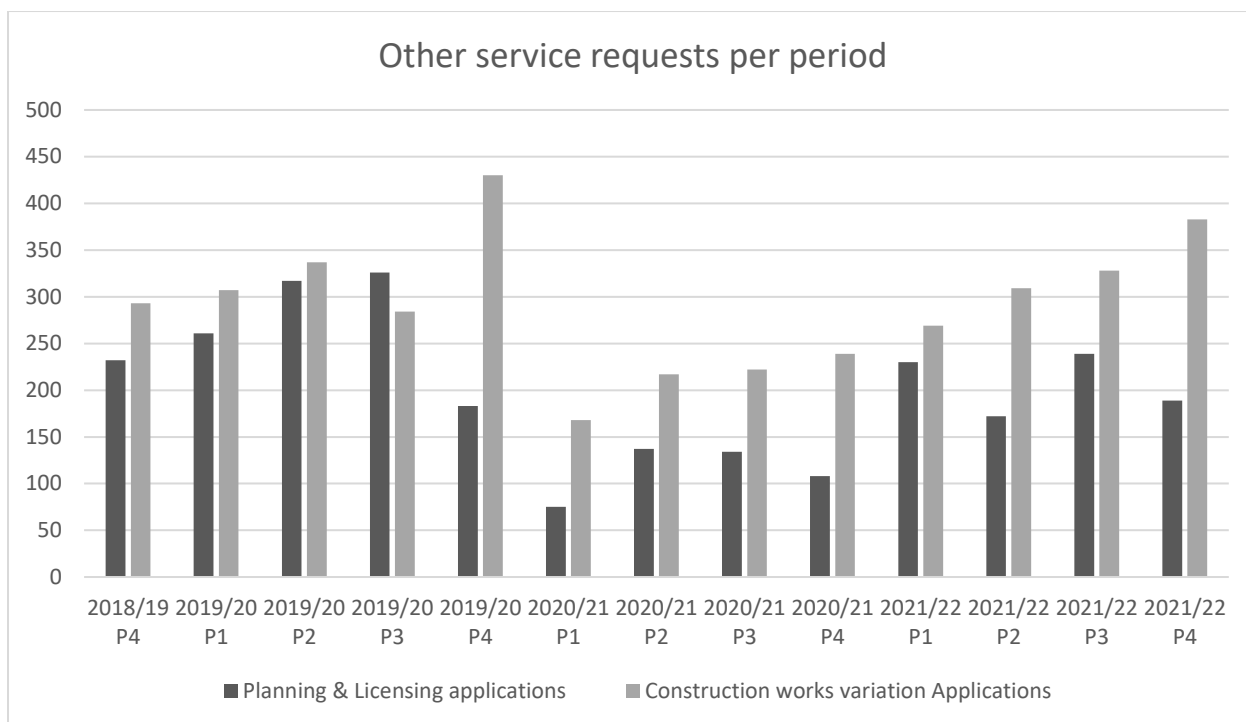
Noise Complaints

Year	Period	Pollution Team Noise complaints received	Percentage resolved	OOH Team Noise complaints received	Percentage resolved within KPI (60min)
2018/19	4	188	96.3%	103	93.5%
2019/20	1	158	93%	116	90.9%
2019/20	2	176	96%	94	90.3%
2019/20	3	157	96.2%	108	96.5%
2019/20	4	153	91.5%	56	94.6%
2020/21	1	146	92.5%	42	76.1%
2020/21	2	133	92.5%	67	80.7%
2020/21	3	92	93.6%	71	90%
2020/21	4	119	93.3%	78	96.5%
2021/22	1	176	94.3%	113	95.7%
2021/22	2	241	84.2%	156	92.7%
2021/22	3	230	100%	142	93.5%
2021/22	4	200	100%	92	92.5%



Noise Service Requests

Year	Period	Planning & Licensing applications	Construction works variation Applications	S.60 Notices Issued	S.80 EPA Notices	S.61 Notices Issued	Consent
2018/19	4	232	293	0	0	3	4
2019/20	1	261	307	0	1	2	3
2019/20	2	317	337	0	2	1	1
2019/20	3	326	284	0	2	3	3
2019/20	4	183	430	4	1	0	0
2020/21	1	75	168	0	0	2	2
2020/21	2	96	217	2	0	0	0
2020/21	3	134	222	0	0	1	0
2020/21	4	108	239	0	0	1	0
2021/22	1	230	269	0	0	0	2
2021/22	2	172	309	0	0	1	0
2021/22	3	239	328	0	0	1	0
2021/22	4	189	383	0	0	0	1



17. Members of the Team are now present in the City everyday with 40% staffing levels or greater. Between the Street Environment Officers and the Pollution Control Team members, a 24/7 service is being operated. Most operational practices now have a limited impact on performance. Visits, both external and internal, are undertaken. Less restrictive working practices and a return to the City are likely to have contributed to the improved response times and satisfactory results.

18. Work on the TfL project has continued. This is a collaboration with TfL, utilities contractors and other local authorities to develop a single approach to managing TfL street works. We are also engaged with contractors (primarily those dealing with gas, electricity, water and telecoms) to develop smarter working methods which will reduce disruption and disturbance by employing quieter ways of working, better programming, and developing monitoring systems to assist in the management of street works.

19. Work on the major infrastructure projects continues. Crossrail, has completed external works and is due to open the central section this summer. Final testing is nearing completion. Thames Tideway Tunnel and the Bank Station Capacity Upgrade will continue into 2022/23 and both still have major work to complete.

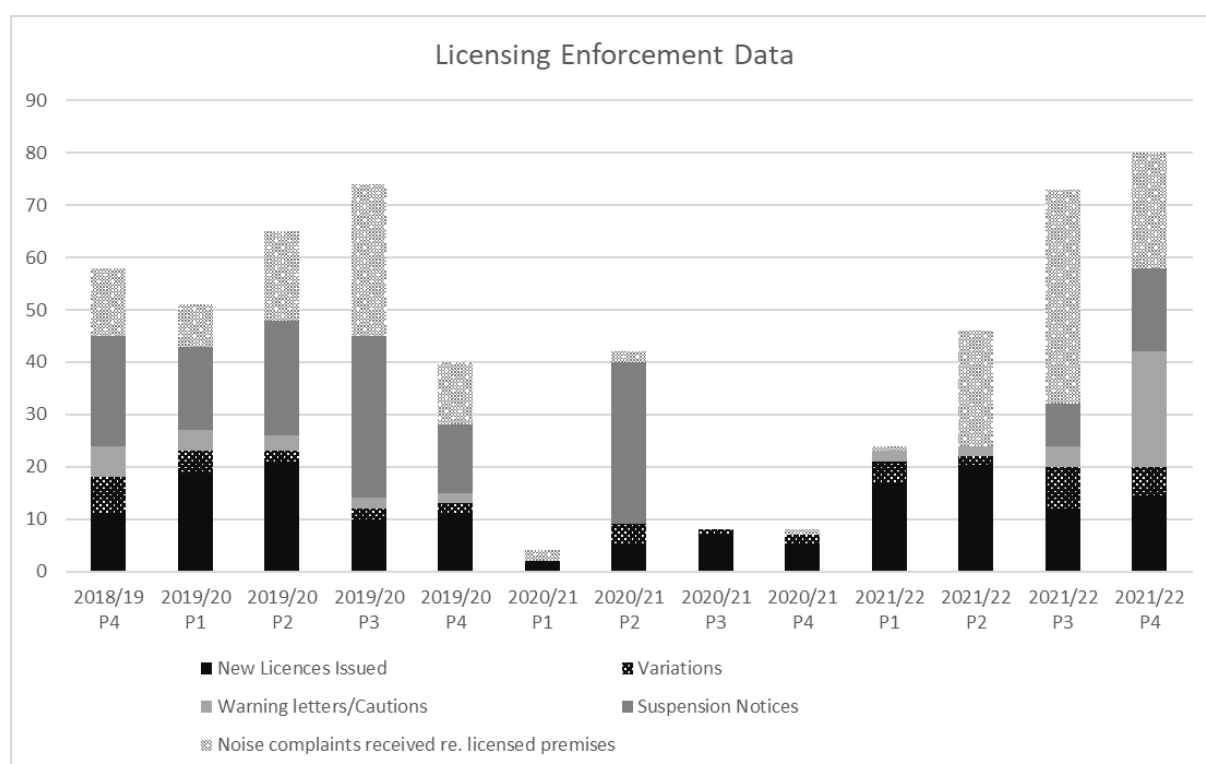
20. Collaboration between Southwark and the City of London Corporation continues regarding disturbance experienced by City residents as a result of busking on the Southbank. Officers, Members and residents continue to meet to discuss this issue. New busking signs have been placed on the southbank with clearer signage. Leafleting buskers to ensure they are aware of the nature of the area and how they should perform are being circulated. A number of buskers have taken the opportunity to work with Southwark and the City to identify solutions.

Enforcement

21. The Licensing Team undertakes inspections and enforcement in relation to the Licensing Act 2003 and the table below shows the action taken regarding licensed premises over the last three years.

Year	Period	New Licences Issued	Variations	Warning letters/Cautions	Suspension Notices	Noise complaints received re. licensed premises
<u>2019/20</u>	1	19	4	4	16	8
<u>2019/20</u>	2	21	2	3	22	17
<u>2019/20</u>	3	10	2	2	31	29
<u>2019/20</u>	4	11	2	2	13	12
<u>2020/21</u>	1	2	0	0	0	2
<u>2020/21</u>	2	5	4	0	31	2
<u>2020/21</u>	3	7	1	0	180	0
<u>2020/21</u>	4	5	2	0	0*	1
<u>2021/22</u>	1	17	4	2	0*	1
<u>2021/22</u>	2	20	2	2	0*	22
<u>2021/22</u>	3	12	8	4	8	41
<u>2021/22</u>	4	14	6	22	16	22

*In order to assist businesses during the period of Government restrictions which have prevented the hospitality industry from opening, suspension notices for non-payment of fees have been delayed. These are now commencing again for those premises that have not paid their licence and have no payment plan in place.



22. The number of hearings and reviews remains at a low-level year on year. During the period 1st December 2021 to 31st March 2022, there has been one hearing. The hearing resulted in the variation to bring forward the commencement hour for alcohol sales being permitted.
23. The 'RAG' risk assessment scheme operated by the Licensing Team with information from City Police, Licensing, Fire Brigade and Pollution Team was frozen as from 31 March 2020 due to COVID-19 with no licensable activity permitted since 23 March 2020. The scheme recommenced in 2021 once restrictions were eased. To date seven premises are flagged as red and seven as amber. All fourteen premises have had a visit either from a licensing officer or the City of London police with steps put in place to stop the problem escalating and bring those premises back to amber or green.
24. Noise matters related to licensed premises remain low and are reported to the Licensing Committee. The number of noise complaints specifically associated with licensed premises is set out above to illustrate the trend over the last three years.

Safety Thirst

25. The Safety Thirst scheme is highly regarded by licensees in the City of London and many are keen to participate and to improve on their level of accreditation. However, the 2020 and 2021 schemes have been deferred due to the COVID-19 pandemic. As the scheme is the City's best practice scheme linked to the late-night levy discount, the accreditation period was extended from 12 months to 36 months for those premises accredited in 2019.
26. Given the financial challenges already experienced by the sector, and the unknown timeline for achieving something close to pre-pandemic levels of trade, the scheme will not be run in the same way for 2022. A revised scheme, making it easier for businesses to achieve the levy discount levels, is currently being developed and expected to be operational from around September this year.
27. In 2019 there were 72 premises awarded in the categories of pass, commended and Highly commended.

The three overall winners were:

- The Gable Bar & Restaurant, winning it for the second year running.
- The Steelyard Nightclub
- Mrs Foggs Bar

Late Night Levy

28. During 2019/20 and 2020/21, collections of the levy have been affected due to the COVID-19 restrictions. All licensed premises were closed for long periods during the 2019/20 levy year with many premises now on payment plans for the 2020/21 levy year. The levy year runs from 1st October until the 30th September.
29. However, the amount of levy collected in the 2020/21 levy year was £410,000 and has provided a similar level of income to previous years suggesting there is still no disincentive against trading because of the levy. 70% of the levy, approximately £276,000 goes to the City of London Police for activities involving improving the impact of licensed activities on the night-time economy. The remaining 30% of the levy goes to the City Corporation.
30. Income collected in the first part of the 2021/22 levy year was £129,000 and on target for a similar amount to be collected as in previous levy years.
31. In order to assist businesses during the difficult period of the pandemic, the Licensing Team agreed not to immediately suspend a premises licence solely on the basis that the late-night levy was not paid, notwithstanding their premises licence fee was up to date. Current legislative requirements dictate that the levy will have to be paid at some time and that suspension is mandatory for non-payment of the fee.
32. Representations were made to the Home Office seeking a change in legislation to allow the levy to be removed during the period(s) when premises were not permitted to open. The outcome of these representations has resulted in no change to legislative requirements. Assistance is being given to businesses where possible by setting up payment plans to assist Levy/Fee payments, delay in suspension of licences and adjustment to the Safety Thirst scheme qualifying period.
33. A report on the levy income and expenditure is provided annually to the Licensing Committee with the latest report to be considered at their meeting on 23rd May 2022.

Strategic Implications

34. The Public Protection Service contributed to the Safer City Partnership Strategic Plan 2019 - 22, and its priorities and objectives.
35. The Environment Department contributed to the One Safe City Programme, was represented on the Safer Communities Board and will be part of the arrangements for the Secure City Programme.
36. The Department is also represented on other relevant Boards and Groups, including the Serious and Organised Crime Board.

Conclusion

37. The Public Protection Service continues to support the priorities and objectives of the Safer City Partnership through routine work, but also via specific projects and contributions to plans and strategies.

Gavin Stedman, Port Health & Public Protection Director

T: 020 7332 3438

E: gavin.stedman@cityoflondon.gov.uk